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INSTITUTE OF TRANSPORT AND LOGISTICS STUDIES TRANSPORT OPINION SURVEY (TOPS)

PARTICIPANT INFORMATION STATEMENT

(1) What is the study about?

ITLS is conducting a nationwide quarterly telephone survey of the community's opinions on transport issues. The survey will be used to calculate a quarterly index of consumer confidence about transport issues, identifying trends and changes over time.

(2) Who is carrying out the study?

The study is being conducted by Professor David Hensher, Professor of Management and Director ITLS, and Dr Rhonda Daniels, Senior Research Fellow in Public Transport, at the Institute of Transport and Logistics Studies. The research is being funded by ITLS and a private sector sponsor, Interfleet Technology.

(3) What does the study involve?

The study involves a telephone survey of up to 1,000 Australians every quarter on transport issues. The telephone survey is being undertaken by Taverner Research, a market research company which is a member of the Association of Market and Social Research Organisations (AMSRO).

(4) How much time will the study take?

It is estimated each telephone interview will take less than 10 minutes.

(5) Can I withdraw from the study?

Being in this study is completely voluntary – you are not under any obligation to consent and – if you do consent – you can withdraw at any time without affecting your relationship with the University of Sydney.

You may stop the interview at any time if you do not wish to continue and the information provided will not be included in the study.

(6) Will anyone else know the results?

The results of the study will be disseminated in several ways including public media releases, material on the ITLS website, presentations at transport industry forums and publication of articles in academic journals.

(7) Will the study benefit me?

We cannot guarantee the study will benefit you.

(8) Can I tell other people about the study?

Yes, you may tell other people about the study.

(9) What if I require further information?

If you would like to know more at any stage, please feel free to contact us by phone or email:

Professor David Hensher david.hensher@sydney.edu.au, ph 9351 0071

Dr Rhonda Daniels rhonda.daniels@sydney.edu.au, ph 9351 0175

(10) What if I have a complaint or concerns?

**Any person with concerns or complaints about the conduct of a research study can contact
The Manager, Human Ethics Administration, University of Sydney on +61 2 8627 8176 (Telephone);
+61 2 8627 8177 (Facsimile) or ro.humanethics@sydney.edu.au (Email).**

This information sheet is for you to keep