

University of Sydney Business School Referencing Guide

This referencing guide has been prepared by the Business Programs Unit for use in Units of Study within The University of Sydney Business School. It is based on the Harvard referencing style.

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1. How to use this guide

Once you are familiar with this guide and the basics of referencing, you will mainly refer to section 4 which gives examples of how to reference a wide variety of sources. Use the table of contents on page 1 to quickly locate the type of source you are referencing.

Section 2 introduces you to some common words and terms used in referencing and in this guide.

Section 3 shows you how to reference according to the way you are using source material, and the rules for handling the most commonly encountered referencing tasks.

Finally, to help you successfully reference in all your assignments, section 5 (on the last page of this guide) is a checklist. Please consult it before you submit each assignment.

2. Some basic referencing terms and rules

Harvard referencing style

The Harvard referencing style consists of two parts. First, an in-text reference giving the author, publication date and in some cases a page number, of your source of information. This is enclosed in parentheses and placed within a sentence, for example: (Thorpe 2011, p. 21). Second, a reference list at the end of your assignment, sorted in alphabetical order and containing sufficient information to allow a reader to accurately and quickly locate your sources.

There are many variations of the Harvard system. These differ in their precise specification of how in-text references and reference list entries are to be formatted, and the information required to be shown in the reference list for each of the many different types of sources.

All your assignments written for The University of Sydney Business School must use *The University of Sydney Business School Referencing Guide* (BSRG).

A **paraphrase** means saying something in another way without changing its meaning, for example, using your own words to express the ideas of an author. A paraphrase may or may not be shorter than the original.

A **summary** is similar to a paraphrase except it is always much shorter than the original. Summarising involves 'compressing' large amounts of information into usually no more than a few sentences. It involves picking out the main ideas, leaving out the details, and putting the main ideas into your own words.

A **quotation** involves reproducing the **exact** words from a source. Quotations must be carefully selected and copied from the original source material, and should be sparingly used to support your arguments or the key points you wish to make.

If you wish to use a **short quotation**, you must put **single** quotation marks (' ') around the words of the original author and integrate the quotation into your sentence.

For **long quotations** (over 30 words) single quotation marks are not used. Instead you must **indent** the quote from the left and right margins.

You use **double** quotation marks (" ") only when referencing a quotation that is *within* a quotation.

Important: Make sure you include the author's family name (or the source's name) and year of publication **every time** you paraphrase, summarise or quote.

Note: When using a **quotation**, you must also include the **page number(s)** from which the quotation was taken (unless the source is a web page or from multimedia).

3. Examples – when and how to reference

You must reference any material or ideas that you use in your assignments which are not your own.

3.1 Placement of in-text references

In-text references must be placed **within** a sentence. That is, they must be placed **before** the full stop.

There are two ways of formatting in-text references: Author (Date) and (Author Date).

The first format is used to emphasise the author. It is often used when comparing studies or information from different sources. Usually, one author's name is near the beginning of a sentence. For example:

According to Jones (2007) However, a more recent study by Henderson (2011) showed that ...

The second format is used only to indicate the source of the idea or information you are using. The reference should be placed immediately **after** the idea or information that you have used. It is often placed at the end of a sentence. When using more than one idea or source in a sentence, each reference should be placed after the idea or information you have used. For example:

Mergers and acquisitions often fail to achieve expected synergies (Crannock 2008), but when their goals, and the strategies to achieve them, are objectively assessed, they are much more likely to lead to growth and increased shareholder value (Benson and Hodge 2010).

3.2 Summarising a source

When you summarise a source, the in-text reference should be placed **near the beginning** of the very first sentence of the paragraph. The first and second sentences should very clearly indicate that you are writing about the source. For example:

Lane (2008) does not agree with the critics of state-led capitalism in Russia. Instead he thinks that the Putin model, while not perfect, is a realistic way to develop Russia's resources for the following three reasons. First, it is based on the strong and accepted influence of the state in the private sector. Second, he believes that this form of state-led capitalism is a great improvement on the 'chaotic' capitalism that characterised the early period of transition. Finally, he concludes that there will not be any great re-nationalisation of industry.

Reference list

Lane, D. 2008, 'From chaotic to state-led capitalism', *New Political Economy*, vol. 13, no. 2, pp. 177-184.

3.3 Paraphrasing a source

When you paraphrase a source, the in-text reference does not include a page number. For example:

The Allen Consulting Group (2006) presented a convincing argument that skills matter to employers.

Reference list

Allen Consulting Group 2006, *World class skills for world class industries: employers' perspectives on skilling in Australia*, Allen Consulting Group, Sydney.

3.4 Short quotation

Quotations of less than about 30 words are always integrated within your own sentence. Whenever you quote, you must use your source's exact words, and include the page number where the quoted words were found. For example:

Many questions have been raised about issues concerning 'skills and skill development' (Fenwick and Hall 2006, p. 571).

Reference list

Fenwick, T. and Hall, R. 2006, 'Skills in the knowledge economy: changing meanings in changing conditions', *Journal of Industrial Relations*, vol. 48, no. 5, pp. 575-592.

3.5 Long quotation

Long quotations, typically those longer than about 30 words, must be indented from both margins. Word users can do this by applying the built-in style 'Block Text' (but note you may have to modify the default style to remove borders and italicisation).

There has been some debate within the academic community in recent decades about how to best define the term globalisation. Given how contested this term has become, the following definition of globalisation will be used in this assignment:

Globalisation involves the creation of linkages or interconnections between nations. It is usually understood as a process in which barriers (physical, political, economic, cultural) separating different regions of the world are reduced or removed, thereby stimulating exchanges in goods, services, money, and people (Hamilton and Webster 2009, p. 5).

Reference list

Hamilton, L. and Webster, P. 2009, *The international business environment*, Oxford University Press, Oxford.

3.6 Quoting reported speech

Sometimes you may want to quote the words spoken by a person as reported in a newspaper or news source.

To do this, give the title and name of the person, and reference the source as usual. For example:

Harvey Norman executive chairman Gerry Harvey recently stated that 'there are more retailers currently under pressure than I've ever seen' (Kruger 2012).

Reference list

Kruger, C. 2012, 'Harvey warns of more failures in store', *Sydney Morning Herald*, 28 November, viewed 29 November 2012, <<http://www.smh.com.au/business/harvey-warns-of-more-failures-in-store-20121127-2a5pg.html>>

3.7 Modifying quotations

Sometimes you may need to modify a quotation by changing or inserting one or more words either to make it grammatically correct within your own sentence, or to clarify an ambiguous place name, or to join two quotations together.

To do this, place square brackets around the inserted text. For example: '... resided near Perth [Scotland]'.

3.8 Corporate authors (when there is no named author)

If your source is published either in print or on the Internet by a recognised organisation but has no personal author, then it can be referenced by using the name of organisation that published the work. This applies to publications by newspapers, associations, companies, organisations and government departments.

Examples: Qantas 2010, Hewlett Packard 2011, United Nations 2007, New York Times 2012.

3.9 Use of & (ampersand)

Use 'and' instead of '&', **except** when '&' is used in the source's title, publisher or database name.

For example: Smith **and** Jones (2009); *Journal of Banking & Finance*.

3.10 Use of ibid.

Do not use 'ibid.' when using any in-text referencing style, including Harvard.

3.11 Page numbers and ranges in in-text references

For in-text referencing use 'p.' for 'page' and 'pp.' for 'page range'. For example:

If the quotation was found on page 63: Jones (2010, p. 63) or (Jones 2010, p. 63).

If the quotation ran over the page break: Jones (2010, pp. 63-64) or (Jones 2010, pp. 63-64).

If the quotation is not from sequential pages: Jones (2010, pp. 42, 63-67) or (Jones 2010, pp. 42, 63-67).

Important: Page numbers are required for all in-text quotations, **except** when your source does not have page numbers, such as a web page or multimedia or any other online source without pages.

3.12 Page numbers and ranges in reference list entries

Do not add the page numbers or ranges used in your in-text references to your reference list entries.

3.13 URLs in reference list entries

When the source is found online (on the Internet) you need to include the URL in its reference list entry.

For example: <<http://www.nytimes.com/2011/04/01/opinion/01iht-edyan01.html>>

Important: If when you paste a URL into your document it becomes an underlined hyperlink, you must remove the hyperlink (which will remove the underlining). This is to ensure readability.

Most word processing programs, like Microsoft Word, have an option to turn off automatic generation of hyperlinks when URLs are pasted. In Word 2007: select Word Options | Proofing | AutoCorrect Options | AutoFormat As You Type and untick *Internet and network paths with hyperlinks*.

3.14 Using more than one source within the same reference

If you are using more than one source to support your argument, they must be listed alphabetically within the in-text reference.

Mergers and acquisitions can benefit the organisation, but care must be taken assessing the synergy between the companies before the deal is finalised (Needle 2010, Wiklund and Shepherd 2009).

Reference list

Needle, D. 2010, *Business in context*, 5th ed., Cengage Learning, Hampshire.

Wiklund, J. and Shepherd, D. 2009, 'The effectiveness of alliances and acquisitions: the role of resource combination activities', *Entrepreneurship: Theory & Practice*, vol. 33, no. 1, pp. 193-212.

3.15 Using the same source more than once

When you use the same source more than once in your assignment, you must only list the source **once** in your reference list.

3.16 Sources with more than one author

In both in-text references and the reference list the order of the authors should be **exactly** as shown on the title page of the source.

Authors	In-text reference	Reference list
1	Shields (2007) proposes that (Shields 2007).	Shields, J. 2007, ...
2	... high success rate (Jones and Spracher 2008). According to Jones and Spracher (2008) ...	Jones, P. and Spracher, F. 2008, ...
3	... result (Hanson, Peters and O'Reilly 2010). Hanson, Peters and O'Reilly (2010) report...	Hanson, J. F., Peters, O. and O'Reilly, M. 2010, ...
4 or more	... consolidation (Johnson et al. 2007). Johnson et al. (2007) observe that when...	Johnson, M., Deudney, D., Leverett, G., and Strange, P. 2007,

3.17 Sources with same author(s) and year

To distinguish each source, add a suffix (e.g. 2010a, 2010b) to **both** the in-text reference and the corresponding reference list entry dates. Reference list items are in the same order as referenced in your assignment, earliest first. You also use this method when different authors have the same family name.

Linklater (2002a) states that ... improvements of up to 80 percent have been observed (Linklater 2002b).

Reference list

Linklater, P. 2002a, *Workflow analysis: an introduction*, Faber, Sydney.

Linklater, P. 2002b, 'Enterprise content management and productivity', *Journal of Process Management*, vol. 14, no. 3, pp. 1023-1047.

3.18 Secondary sources (a source referenced within another source)

Referencing a source that is referenced *within* the source you are using is also referred to as 'referencing a secondary source'. In this example your source is Dwyer:

Employability skills are described as 'those skills essential for employment and for personal development' (Gibbs 2004 cited in Dwyer 2008, p. 61).

OR

Gibbs (2004) describes employability skills as 'those skills essential for employment and for personal development' (cited in Dwyer 2008, p. 61).

Reference list

Dwyer, J. 2008, *The business communication handbook*, 8th ed., Pearson Education Australia, Frenchs Forest.

3.19 Names with titles, honorifics or hyphens

Names with titles and honorifics

Titles such as Sir, Lord, Dame, Princess, and honorifics such as AO, CBE etc. are not used in references. For example, Susan Adele Greenfield's full title is Baroness Professor Greenfield CBE, but she would be referenced in-text as simply (Greenfield 2002) and in a reference list as: Greenfield, S. A. 2002, ...

Names with hyphens

Hyphenated family names are not changed: (Gough-Calthorpe 1876), Gough-Calthorpe, P. 1876, ...

3.20 Names with particles (Dutch, Flemish, French, German); suffixes; 'St.'; Irish & Scots names

Dutch, Flemish, French and Germans names with particles

Often names of Dutch, Flemish and German origin have particles like 'von', 'van', 'van der' and so on.

For example: Anne Sofie von Otter, Karl Klaus von der Decken, Ludwig van Beethoven, Vincent van Gogh, and Ludwig Mies van der Rohe.

Names of French origin may use the particle 'de' or 'du'.

For example: Henri de Villiers, Anne du Bourg.

When referencing **Dutch or Flemish** names, the particle is always included in the in-text reference, and put last (before the date) in the reference list entry unless, as is often the case, the person is referred to in-text by the particle, which is always capitalised.

For example: Van Gogh, Van der Vaart.

When referencing **German** names the particle is dropped in the in-text reference, and put last in the reference list entry.

When referencing **French** names the particle is retained in both in-text and reference list entries.

	Full name	In-text reference	Reference list entry
Dutch	Vincent van Gogh	(van Gogh 1885) or Van Gogh (1885)	Gogh, V. van 1885, ... or Van Gogh, V. 1885, ...
Flemish	Henri Clemens van de Velde	(van de Velde 1887)	Velde, H. C. van de 1887, ...
French	Henri Jacques de Villiers	(de Villiers 2002)	de Villiers, H. J. 2002, ...
German	Ludwig van Beethoven	(Beethoven 1813)	Beethoven, L. van 1813, ...
German	Karl Klaus von der Decken	(Decken 1855)	Decken, K. K. von der 1855, ...

Based on Teijlingen, E. van 2004, 'Referencing Flemish, Dutch and German authors in English', *Medical Sociology News*, vol. 30, no. 1, pp. 42-44.

Names with generational suffixes (Jr., Sr., II, III etc.)

Some American names use the generational suffixes 'Jr.' or 'Sr.' to indicate son and father respectively, and in some rare cases, mother and daughter. In British English 'Jnr.' and 'Snr.' are used instead.

Sometimes the Roman numeral 'I' is used instead of 'Sr.' and this may extend to further generations as 'II' and 'III'. When referencing such names, the suffix should only be included if the author uses it for his or her publications. For examples see the table below.

Names with the prefix 'St.'

Some names have a prefix, such as 'St.' – the abbreviation for 'saint' and often pronounced as 'sin'.

The following table lists some examples.

Full name	In-text reference	Reference list entry
Barack Hussein Obama II	Obama (2012)	Obama, B. H. 2012, ...
William James Buckley Jr.	Buckley (1995)	Buckley, W. J. Jr. 1995, ...
Peter Samuel St. John	St. John (2001)	St. John, P. S. 2001, ...

Irish and Scots names

Many Irish names begin with O', and this must be retained in referencing. Many Scots names begin with Mac and sometimes Mc, and this must be retained in referencing. The letter immediately following O', Mac or Mc must be capitalised. The following table lists some examples.

Full name	In-text reference	Reference list entry
Phyllis McCaul	McCaul (2012)	McCaul, P. 2012, ...
William James MacDonald	MacDonald (2011)	MacDonald, J. W. 2011, ...
Peter O'Toole	O'Toole (2000)	O'Toole, P. 2000, ...

3.21 Acronyms and initialisms

Acronyms are words formed from the initial letters (or groups of letters) of the words making up a company's or organisation's name. In speech an acronym replaces the full name. For example, we talk about 'Qantas' not 'Queensland and Northern Territory Aerial Services'. When referencing a source authored by an acronym, the acronym must be used in both in-text references and the reference list entry.

In-text reference: Qantas (n.d.).

Reference list

Qantas n.d., *Qantas investors*, Qantas Airlines Limited, Mascot NSW, viewed 16 January 2012, <<http://www.qantas.com.au/travel/airlines/investors/global/en>>

Initialisms, unlike acronyms, are not spoken as words. Instead, all their letters are pronounced. For example, IBM (International Business Machines), ABC (Australian Broadcasting Corporation) and OECD. Initialisms may not be unique. ABC is also an initialism for American Broadcasting Corporation. To use an initialism, you must show its full name followed by the initialism itself in parentheses in the first sentence where you use it. There are two ways you can do this:

Example 1: In 2007 the International Energy Agency (IEA) assessed all the world's largest oil fields. Production in 580 of these oil fields was declining on average by 5.1% per annum (IEA 2008, p. 221).

Example 2: A 2007 study by the International Energy Agency showed that production in 580 of the world's largest oil fields declined on average by 5.1% per annum (IEA 2008, p. 221).

Reference list

International Energy Agency (IEA) 2008, *World energy outlook 2008*, International Energy Agency, OECD Publishing, Paris.

Note: You do not need to give the full names of very commonly known initialisms like 'CD' or 'DVD'.

3.22 Formatting your reference list

Your reference list must be in alphabetical order. It should also be easy to read. It is recommended that you choose a paragraph spacing of 9pt so that there is a gap between each reference list entry. This improves readability.

Important: Do not number or bullet a reference list.

Note carefully how items with *the same author and the same date* (Linklater), and items with *the same author but with different dates* (Smil), are used in the following example:

Reference list

Australian Bureau of Statistics 2010, *Labour statistics Australia*, Australian Bureau of Statistics, Canberra, Catalogue No. 6101.0.

'Cancer generation: baby boomers facing a perfect storm' 2009, *Oncology Nursing*, vol. 36, no. 5, p. 596.

Datastream International 2011, In Constituents of the S&P ASX200, *Daily index data 2005-2010*, viewed 13 November 2011, Datastream International/Equity Lists/LS&PCOMP.

Dwyer, J. 2008, *The business communication handbook*, 8th ed., Pearson Education Australia, Frenchs Forest.

International Energy Agency (IEA) 2008, *World energy outlook 2008*, International Energy Agency, OECD Publishing, Paris.

Jarsulic, M. 2010, *Anatomy of a financial crisis: a real estate bubble, runaway credit markets and regulatory failure*, Palgrave Macmillan, New York, viewed 11 January 2011, Palgrave Connect Economics & Finance Collection 2010, doi: 10.1057/9780230106185.

Kindleberger, C. 1999, 'Fools and their money – what's left of it', *Wall Street Journal* (Eastern Edition), 19 August, viewed 28 September 2004, ProQuest Central, 398688342.

Linklater, P. 2002a, *Workflow analysis: an introduction*, Faber, Sydney.

Linklater, P. 2002b, 'Enterprise content management and productivity', *Journal of Process Management*, vol. 14, no. 3, pp. 1023-1047.

Needle, D. 2010, *Business in context*, 5th ed., Cengage Learning, Hampshire.

'One dead in multiple beach rescue' 2011, *Sydney Morning Herald*, 11 January, p. 10.

Parched: the politics of water 2008, podcast, Australian Broadcasting Corporation Radio National, 21 November, viewed 28 September 2009, <<http://www.abc.net.au/rn/nationalinterest/stories/2008/2426405.htm>>

Qantas n.d., *Qantas investors*, Qantas Airways Limited, Mascot NSW, viewed 16 January 2012, <<http://www.qantas.com.au/travel/airlines/investors/global/en>>

Smil, V. 2006, *Transforming the twentieth century: technical innovations and their consequences*, Oxford University Press, New York.

Smil, V. 2008, *Global catastrophes and trends: the next 50 years*, MIT Press, Cambridge, Massachusetts.

Smil, V. 2010, *Energy myths and realities: bringing science to the energy policy debate*, American Enterprise Institute, Washington, D.C.

Teijlingen, E. van 2004, 'Referencing Flemish, Dutch and German authors in English', *Medical Sociology News*, vol. 30, no. 1, pp. 42-44.

Wiklund, J. and Shepherd, D. 2009, 'The effectiveness of alliances and acquisitions: the role of resource combination activities', *Entrepreneurship: Theory & Practice*, vol. 33, no. 1, pp. 193-212, viewed 20 November 2012, Wiley Online Library, doi: 10.1111/j.1540-6520.2008.00286.x.

4. Examples – in-text and reference list entries

In this section of the guide information has been organised into three columns:

Column 1. **Type of source** lists the different types of source materials that you may need to reference. It would not be practical to list every type of source you may encounter in your studies; however, the examples provided in this guide should be sufficient.

Column 2. **In-text reference** shows you how to make an in-text reference (sometimes called an in-text citation). This is where you refer to your sources of information *within* your assignment whenever you paraphrase, summarise, or use a direct quotation or other source material, such as a graph or table.

Formatting rules concerning punctuation and spacing must be followed **exactly**. For example:

(Jones, 2012) is **incorrect**, while (Jones 2012) is correct.

Column 3. **Reference list entry shows** you how to insert each type of reference in the reference list at the **end** of your assignment. This list of references gives your reader all the information they need to easily find the sources you have used. These entries must be listed in alphabetical order, and follow exactly the rules for use of capitals, italics and punctuation. It may not always be possible for you to obtain all of the information specified; however you must supply sufficient information for the source to be easily located.

The following table shows how to interpret the formatting rules for titles in reference list entries.

Format rule	How to apply the rule	Example
Title of x e.g. Title of article Title of report	Capitalise the first letter of the title and the first letter of any proper name(s) in the title	Business in context Business management in Australia
Title of X e.g. Government Department or Body Database Name	Capitalise the first letter of each word in the title exactly as it is capitalised in the source	Department of Foreign Affairs Springer Link
Title of x e.g. <i>Title of website</i> <i>Title of book</i> <i>Title of lecture</i>	Capitalise the first letter of the title and the first letter of any proper name(s) in the title, and apply italics	<i>Gwynne Dyer – author & historian</i> <i>Introduction to international business</i> <i>Politics in Cambodia</i>
Title of X e.g. <i>Title of Journal</i> <i>Title of Newspaper</i> <i>Title of Magazine</i>	Capitalise the first letter of each word in the title exactly as it is capitalised in the source, and apply italics	<i>Journal of Marketing</i> <i>New York Times</i> <i>OECD Review</i>
Note: initialisms are always capitalised, e.g. OECD, never Oecd; DVD not Dvd		

4.1 Books, ebooks, translated books and book reviews

Type of source	In-text reference	Reference list entry
<i>Book (print)</i>	Shields (2007) proposes that ...	Author(s) Year, <i>Title of book</i> , Publisher, Place of Publication. Example: Shields, J. 2007, <i>Managing employee performance and reward</i> , Cambridge University Press, Melbourne.
<i>Book with no author (print)</i>	It was affirmed in <i>Bomber Command: the Air Ministry account of Bomber Command's offensive against the Axis Sept 1939-July 1941</i> (1941) that . . .	<i>Title of book</i> Year, Publisher, Place of Publication. Example: <i>Bomber Command: the Air Ministry account of Bomber Command's offensive against the Axis Sept 1939-July 1941</i> 1941, HMSO, London.
<i>Book with no publication date (print)</i>	The ancient scholar Aurelius (n.d.) claimed that . . .	Author(s) n.d., <i>Title of book</i> , Publisher, Place of Publication. Example: Aurelius, M. n.d., <i>Meditations of Marcus Aurelius</i> , Library of Classics, London.
<i>Book with more than one edition (print)</i>	Some characterise the discipline of finance (Frino, Hill and Chen 2009) as ...	Author(s) Year, <i>Title of book</i> , number of edition, Publisher, Place of Publication. Example: Frino, A., Hill, A. and Chen, Z. 2009, <i>Introduction to corporate finance</i> , 4 th ed., Pearson Education Australia, Sydney.
<i>Edited book (print)</i>	The foundations of industrial justice are examined by Patmore (2003) through ... Some critics deny the fact that ... (Jones and Hensher 2008).	Editor(s) (ed./eds.)* Year, <i>Title of book</i> , Publisher, Place of Publication. *use ed. for one editor; eds. for multiple editors Examples: Patmore, G. (ed.) 2003, <i>Laying the foundations of industrial justice: the presidents of the Industrial Relations Commission of NSW 1902-1998</i> , The Federation Press, Sydney. Jones, S. and Hensher, D. (eds.) 2008, <i>Advances in credit risk modelling and bankruptcy prediction</i> , Cambridge University Press, Cambridge.
<i>Chapter in an edited book (print)</i>	One perspective on women and work is offered by Baird (2010) in her discussion of ...	Author(s) Year, 'Title of chapter' in Editor(s) (ed./eds.)*, <i>Title of book</i> , Publisher, Place of Publication, page numbers. *use ed. for one editor; eds. for multiple editors Example: Baird, M. 2010, 'Women and work in Australia: a theoretical and historical overview' in P. A. Murray, R. Kramar and P. McGraw (eds.), <i>Women at work: research, policy and practice</i> , Tilde University Press, Melbourne, pp. 1-23.

Type of source	In-text reference	Reference list entry
<i>Translated book (print)</i>	Dreams and nightmares frequently function as allegories in ... (Krzhizhanovsky 2006).	Author(s) Year, <i>Title of book</i> , translated from Language by Translator(s), Publisher, Place of Publication. Example: Krzhizhanovsky, S. 2006, <i>Memories of the future</i> , translated from Russian by Turnbull, J., New York Review Books Classics, New York.
<i>Electronic book (eBook) (database)</i>	Jarsulic (2010) suggests that ...	Author(s) Year, <i>Title of book</i> , (edition number if available), Publisher, Place, viewed Day Month Year, doi: or item number or ISBN (if available). Example with DOI: Jarsulic, M. 2010, <i>Anatomy of a financial crisis: a real estate bubble, runaway credit markets and regulatory failure</i> , Palgrave Macmillan, New York, viewed 11 January 2011, Palgrave Connect Economics & Finance Collection 2010, doi: 10.1057/9780230106185.
<i>Electronic book (eBook) (online)</i>	Locke (1821) argued that ...	Author(s) Year, <i>Title of book</i> , (edition number if available), Publisher, Place, viewed Day Month Year, <URL> Example: Locke, J. 1821, <i>Two treatises of government</i> , Whitmore and Fenn, and C. Brown, London, viewed 9 July 2012, < http://books.google.com.au/books?id=K5UIAAAQAAJ >
<i>Chapter in an edited electronic book (eBook) (database)</i>	Kepes and Delery (2007) have outlined ...	Author(s) Year, 'Title of chapter' in Editor(s) (ed./eds.)*, <i>Title of book</i> , (edition number if available), Publisher, Place, viewed Day Month Year, Database Name, doi: or item number or ISBN (if available). *use ed. for one editor; eds. for multiple editors Example with ISBN: Kepes, S. and Delery, J. 2007, 'HRM systems and the problem of the internal fit' in P. Boxall, J. Purcell, and P. Wright (eds.), <i>The Oxford handbook of human resource management</i> , Oxford University Press, Oxford, viewed 24 February 2008, Informit Business Collection, ISBN 019928251X.
<i>Book review (print)</i>	Henry Ford wanted to 'remake the world by integrating factory life and farming in a modern Arcadia' (Scott 2009, p. 32).	Review Author(s) Year, 'Title of review' review of <i>Title of book reviewed</i> by Author(s), <i>Journal Title</i> , volume number, issue number, page numbers. Example: Scott, J. C. 2009, 'Duas cervejas' review of <i>Fordlandia: the rise and fall of Henry Ford's forgotten jungle city</i> by Grandin, G., <i>London Review of Books</i> , vol. 31, no. 19, pp. 31-33.

Type of source	In-text reference	Reference list entry
Book review (online)	Henry Ford wanted to 'remake the world by integrating factory life and farming in a modern Arcadia' (Scott 2009).	Review Author(s) Year, 'Title of review' review of <i>Title of book reviewed by Author(s)</i> , <i>Journal Title</i> , volume number (if available), issue number (if available), viewed Day Month Year, <URL> Example: Scott, J. C. 2009, 'Duas cervejas' review of <i>Fordlandia: the rise and fall of Henry Ford's forgotten jungle city</i> by Grandin, G., <i>London Review of Books</i> , vol. 31, no. 19, viewed 20 January 2012, < http://www.lrb.co.uk/v31/n19/james-c-scott/duas-cervejas >

4.2 Company information, media (press) releases, standards, patents, brochures

Type of source	In-text reference	Reference list entry
Annual company report (print) Note: for the annual reports published by a company, including financial reports	... profits fell 2.5 percent (Monax 2009).	Company Name Year, <i>Title of report</i> , Place of Publication. Example: Monax Mining Limited 2009, <i>Annual financial report</i> , Unley SA. Note: Place of publication is usually the location of the company's head office.
Annual company report (online) Note: for the annual reports published by a company, including financial reports	... profits fell 2.5 percent (Monax 2009).	Company Name Year, <i>Title of report</i> , Place of Publication, viewed Day Month Year, <URL> Example: Monax Mining Limited 2009, <i>Annual financial report</i> , Unley SA, viewed 13 June 2012, < http://www.monaxmining.com.au/site/investors/corporate-reports/annual-reports/doc_view/217-2009-annual-financial-report.html >
Brochure or pamphlet	Further information is described in <i>Austudy</i> (2010) ...	<i>Title of brochure</i> Year, Publisher, Place of Publication. Example: <i>Austudy</i> 2010, Centrelink, Canberra, ACT.
Company profile (commercial database)	(Datamonitor 2010)	Database Name Year, <i>Company Name company profile</i> , viewed Day Month Year, Database Provider. Example: Datamonitor 2007, <i>Monax Mining Limited company profile</i> , viewed 7 October 2011, Business Source Premier (EBSCO).

Type of source	In-text reference	Reference list entry
<p><i>Company report (commercial database)</i></p> <p>Note: this a report on a company, not an annual financial report</p>	<p>(Morningstar 2011)</p> <p>(Aspect Huntley 2008)</p>	<p>Database Name Year, <i>Report title</i>, viewed Day Month Year, Database Provider.</p> <p>Example:</p> <p>Morningstar 2010, <i>Macquarie Generation company report</i>, viewed 18 July 2011, Morningstar DatAnalysis.</p> <p>Aspect Huntley 2008, <i>MHM Metals company report</i>, viewed 18 June 2010, Aspect Huntley Annual Reports Online.</p>
<p><i>Financial data (from Thomson Reuters Datastream)</i></p>	<p>(Datastream International 2011)</p>	<p>Datastream International Year, Search Code Name, <i>Data description</i>, viewed Day Month Year, Datastream International/Database Segment searched/SEARCH CODE.</p> <p>Example:</p> <p>Datastream International 2011, In Constituents of the S&P ASX200, <i>Daily index data 2005-2010</i>, viewed 13 November 2011, Datastream International/Equity Lists/LS&PCOMP.</p>
<p><i>GMID (Global Market Information Database)</i></p>	<p>.... (GMID 2012).</p> <p>Note: 'GMID' has been renamed 'Passport GMID'.</p>	<p>Global Market Information Database (GMID) Year of Data, <i>Data report title</i>, Data Report Type, Data Report Date or Date Range, viewed Day Month Year, Euromonitor International Passport GMID.</p> <p>Examples:</p> <p>Global Market Information Database (GMID) 2005, <i>Fast food in the USA</i>, Major Market Profiles Report, September 2005, viewed 6 January 2012, Euromonitor International Passport GMID.</p> <p>Note: If the data does not apply to a specific year then use n.d. for the date:</p> <p>Global Market Information Database (GMID) n.d., <i>Fast food in the USA</i>, Major Market Profiles Report, viewed 6 January 2012, Euromonitor International Passport GMID.</p>
<p><i>Media (press) release</i></p>	<p>... to be 'based on the most rigorous scientific evidence available' (Office of the Prime Minister 2011).</p>	<p>Author(s) or Organisation Year, <i>Title of release</i>, media release, release Day Month, viewed Day Month Year, <URL></p> <p>Example:</p> <p>Office of the Prime Minister 2011, <i>New focus on scientific evidence to build confidence in coal seam gas and coal mining</i>, media release, 21 November, viewed 17 January 2012, <http://www.pm.gov.au/press-office/new-focus-scientific-evidence-build-confidence-coal-seam-gas-and-coal-mining></p>
<p><i>Patent</i></p>	<p>A patent was taken out (Pettigrew 2007) following...</p>	<p>Author(s) Year, <i>Title of patent</i>, Country Patent No.</p> <p>Example:</p> <p>Pettigrew, J. 2007, <i>New system of teaching accounting</i>, Australia Patent 2007101217.</p>

Type of source	In-text reference	Reference list entry
Standard (database)	(Standards Australia/New Zealand 2004)	Standards Country Year, <i>Standard title</i> , Standard Code Number, viewed Day Month Year, Database Name. Example: Standards Australia/New Zealand 2004, <i>Information technology - process assessment - guidance on performing an assessment</i> , AS/NZS ISO/IEC 15504.3:2004, viewed 4 April 2011, Standards Australia Online.
Standard (print)	(Standards Australia 1987)	Standards Country Year, <i>Standard title</i> , Standard Code Number, Standards Organisation, Place of Publication. Example: Standards Australia 1987, <i>Data processing - vocabulary - computer graphics</i> , AS1189.13-1987, Standards Australia, NSW.

4.3 Internet: web pages, web sites, blogs, social media

Web page titles: most browsers show web site and web page titles in a title bar at the top of the window. It is acceptable to truncate the title providing the information removed is shown elsewhere in the reference list entry.

Note: this section applies **only to web pages**, not to downloaded documents (usually in PDF format) such as reports, journal articles, conference papers and so on. Refer to the relevant section to reference these items.

Type of source	In-text reference	Reference list entry
Web page with author(s) Note: for online magazines and, newspapers see sections 4.7 and 4.9.	Cagliarini and McKibbin (2009) discuss ...	Author(s) Year, <i>Title of web page</i> , Name of Organisation, Place of Organisation (if available), viewed Day Month Year, <URL> Example: Cagliarini, A. and McKibbin, W. 2009, <i>Global relative price shocks: the role of macroeconomic policies</i> , Reserve Bank of Australia, Sydney, viewed 24 October 2010, < http://www.rba.gov.au/publications/rdp/2009/2009-10.html >
Web page, no author Note: for online magazines and, newspapers see sections 4.7 and 4.9.	The level of fiscal stimulus is summarised in the <i>Department of Treasury annual report 2009-2010</i> (2010)...	<i>Title of web page</i> Year, Name of Organisation, Place of Organisation (if available), viewed Day Month Year, <URL> Example: <i>Department of Treasury annual report 2009-2010</i> 2010, Department of Treasury, Canberra, viewed 28 October 2010, < http://www.treasury.gov.au/contentitem.asp?NavId=036&ContentID=1893 >
Web page, no publication date	According to the Department of Energy (n.d.), the bombing of Germany's synthetic fuel plants crippled its military capability.	Author(s) n.d., <i>Title of web page</i> , Name of Organisation, Place of Organisation (if available), viewed Day Month Year, <URL> Example: Department of Energy n.d., <i>The early days of coal research</i> , US Department of Energy, Washington, D.C., viewed 10 January 2012, < http://fossil.energy.gov/aboutus/history/syntheticfuels_history.html >

Type of source	In-text reference	Reference list entry
<p><i>Web site</i></p> <p>Note: reference a web site only when using multiple web pages from it</p>	<p>... inflationary pressures (Reserve Bank of Australia 2007).</p>	<p>Publisher or Company Name Year (of last update if available), <i>Title of web site</i>, Place of Organisation (if available), viewed Day Month Year, <URL></p> <p>Example: Reserve Bank of Australia 2007, <i>Reserve Bank of Australia</i>, Sydney, viewed 23 March 2007, <www.rba.gov.au></p>
<p><i>Web blog</i></p>	<p>In his blog, Quiggin (2011) criticises...</p>	<p>Author(s) Year of Posting, <i>Title of web blog</i>, web blog, viewed Day Month Year, <URL></p> <p>Example: Quiggin, J. 2011, <i>John Quiggin: commentary on Australian & world events from a social-democratic perspective</i>, web blog, viewed 14 January 2011, <http://johnquiggin.com></p>
<p><i>Web blog post</i></p>	<p>Following the crisis, Quiggin (2011) speculated that ...</p>	<p>Author(s) Year of Posting, 'Title of web blog post', <i>Title of web blog</i>, web blog post, Day Month, viewed Day Month Year, <URL></p> <p>Example: Quiggin, J. 2011, 'Total core meltdown', <i>John Quiggin: commentary on Australian & world events from a social-democratic perspective</i>, web blog post, 20 December, viewed 31 December 2011, <http://johnquiggin.com></p>
<p><i>Social media (Facebook, My Space, renren, Sina Weibo)</i></p>	<p>Save the Children UK (2012) reports that 1.2 million East African children ..</p> <p>Caution: Social media are generally not reliable sources of information.</p>	<p>Author(s) Year of Posting, 'Title of post', <i>Title of Service</i>, posted Day Month, viewed Day Month Year, <URL></p> <p>Example: Save the Children UK 2012, 'Morning! How is everyone today? Feel like helping end the kind extreme hunger [sic]?', <i>Facebook</i>, posted 12 January, viewed 17 January 2012, <http://en-gb.facebook.com/savethechildrenuk></p>

4.4 Journal articles

Type of source	In-text reference	Reference list entry
<i>Journal article (print)</i>	According to Carlin (2007) ...	Author(s) Year, 'Title of article', <i>Title of Journal</i> , volume number, issue number, page numbers. Example: Carlin, T. 2007, 'Some reflections on research', <i>Compliance and Regulatory Journal</i> , vol. 2, no. 1, pp. 9-13.
<i>Journal article, no author (print)</i>	The problems facing baby boomers have been carefully investigated ('Cancer generation: baby boomers facing a perfect storm' 2009) ...	'Title of article' Year, <i>Title of Journal</i> , volume number, issue number, page numbers. Example: 'Cancer generation: baby boomers facing a perfect storm' 2009, <i>Oncology Nursing</i> , vol. 36, no. 5, p. 596.
<i>Journal article (online)</i>	Energy policy was skewed 'towards security of supply and climate change' (Helm 2005, p. 1).	Author(s) Year, 'Title of article', <i>Title of Journal</i> , volume number, issue number, page numbers, viewed Day Month Year, Web Site Name, doi: (if available). Or Author(s) Year, 'Title of article', <i>Title of Journal</i> , volume number, issue number, page numbers, viewed Day Month Year, <URL> Note: When a DOI (digital object identifier) is available, always use the first format. Example: Helm, D. 2005, 'The assessment: the new energy paradigm', <i>Oxford Review of Economic Policy</i> , vol. 21, no. 1, pp. 1-18, viewed 13 February 2008, Oxford Journals, doi: 10.1093/oxrep/gri001.
<i>Journal article (database)</i>	The question of what will happen to banks is introduced by Bossone (2001) ...	Author(s) Year, 'Title of article', <i>Title of Journal</i> , volume number, issue number, page numbers, viewed Day Month Year, Database Name, doi: or item number (if available). Example with DOI (digital object identifier): Bossone, B. 2001, 'Do banks have a future? A study on banking and finance as we move into the third millennium', <i>Journal of Banking & Finance</i> , vol. 25, no. 12, pp. 2239-2276, viewed 16 January 2005, ScienceDirect, doi: 10.1016/S0378-4266(01)00196-0. Example with item number: Note: the item number may be called the accession number or document number or document id. Bossone, B. 2001, 'Do banks have a future? A study on banking and finance as we move into the third millennium', <i>Journal of Banking & Finance</i> , vol. 25, no. 12, pp. 2239-2276, viewed 16 January 2005, ScienceDirect, 97753458.

4.5 Law: cases, acts, regulations, bills

Note that 'Cth' is an abbreviation for 'Commonwealth', which is the term used to identify Australian Federal Government legislation. For state or territory legislation use Vic, NSW, NT, Qld, Tas, WA etc.

Note that 'pinpoint' can be the starting page, page number, paragraph number, clause, footnote or section number.

Type of source	In-text reference	Reference list entry
Cases	According to (<i>R v Song</i> (2005) 125 CLR 1) a business may ...	<p><i>Case Name</i> (Year), Volume Law Report Series start page, pinpoint (if any).</p> <p>Examples:</p> <p><i>R v Song</i> (2005), 125 CLR 1.</p> <p><i>Funwick v Creasel</i> (1932), 47 CLR 2, 3.3.</p> <p><i>QPB Enterprises Pty Ltd v Commonwealth</i> (1995), 117 CLR 13.</p>
Acts of Parliament (statutes)	... is allowed in such circumstances (<i>Corporations Act 2001</i> (Cth) s 3)	<p><i>Title of Act</i> Year, (Jurisdiction).</p> <p>Example:</p> <p><i>Corporations Act 2001</i>, (Cth).</p> <p><i>Social Welfare Ordinance 1964</i>, (NT).</p>
Delegated legislation (regulations)	... in accordance with the law (<i>Police Regulations 2003</i> (Vic) reg 9.2).	<p><i>Title of Legislation</i> Year, (Jurisdiction) pinpoint.</p> <p>Note: Pinpoint may be an order (O), regulation (reg), rule (r), sub-regulation (sub-reg) or sub-rule sub-r, and if plural: OO, regs,rr, sub-regs, sub-rr.</p> <p>Example:</p> <p><i>Police Regulations 2003</i>, (Vic) reg 9.2.</p> <p><i>Migration Regulations 1996</i>, (Cth) regs 12-14.</p>
Bills	... a clear requirement (<i>Corporations Amendment Bill</i> (No 1) 2005 (Cth) cl 13).	<p><i>Title of Bill</i> (No X) Year, (Jurisdiction).</p> <p>Example:</p> <p><i>Corporations Amendment Bill</i> (No 1) 2005, (Cth).</p> <p><i>Carbon Pollution Reduction Scheme Bill</i> 2009, (Cth).</p>

4.6 Lectures, tutorials, readings, speeches, interviews, personal communications

Type of source	In-text reference	Reference list entry
<i>Lecture materials from Blackboard (slides, recording of lecture)</i>	According to Piggott (2011) business refers to ...	Author(s) Year, <i>Title of lecture</i> (Unit Code), Teaching Organisation, Place of Publication, Lecture Date, viewed Day Month Year, <URL> Example: Piggott, L. 2011, <i>Introduction to business</i> (BUSS1002), The University of Sydney, Sydney, 10 March, viewed 14 March 2011, < http://blackboard.econ.usyd.edu.au >
<i>Unit of study readings from Blackboard</i>	Fisher (2004) demonstrates the important role that self reflection plays in the development of critical thinking.	Author(s) Year, 'Title of reading' in Editor(s) (ed./eds.)*, <i>Title of course</i> (Unit Code), Teaching Organisation, Place of Publication, viewed Day Month Year, <URL> *use ed. for one editor; eds. for multiple editors Note: Only reference course readings by this method if they cannot be found elsewhere . You should always reference the original source (book, journal article) where possible. Example: Fisher, K. 2004, 'Critical self-reflection: what is it and how do you do it?' in L. Piggott (ed.), <i>Introduction to business</i> (BUSS1001), The University of Sydney, Sydney, viewed 14 January 2011, < http://blackboard.econ.usyd.edu.au >
<i>Material from unit of study reader (print)</i>	Critical self-reflection is defined as '...' (Fisher 2004).	Author(s) Year, 'Title of document' in Editor(s) (ed./eds.)*, <i>Title of course reader</i> , Teaching Organisation, Place of Publication. *use ed. for one editor; eds. for multiple editors Note: Only reference course readings by this method if they cannot be found elsewhere . You should always reference the original source (book, journal article) where possible. Example: Fisher, K. 2004, 'Critical self-reflection: what is it and how do you do it?' in L. Piggott (ed.), <i>BUSS1002 reader</i> , The University of Sydney, Sydney.
<i>Lecture or tutorial notes (your notes from lecture/tutorial or words spoken by lecturer/tutor)</i>	Piggott (2011) defined ...	Author(s) Year, <i>Lecture/Tutorial title</i> (Unit Code), at Teaching Organisation, Place of Publication, Day Month. Example: Piggott, L. 2011, <i>Introduction to business</i> (BUSS1002), at The University of Sydney, Sydney, 10 March.
<i>Speech (at a conference)</i>	Rudd (2011) argued that the G20 was the only organisation capable of ...	Speaker Year, <i>Title of speech</i> , Title of Conference, at Place of Speech, Day Month. Example: Rudd, K. 2011, <i>University of Queensland annual lecture in politics and international affairs</i> , ISA Asia-Pacific Regional Section Inaugural Conference, at Brisbane, 30 September.

Type of source	In-text reference	Reference list entry
<i>Speech (other than a unit of study lecture, such as a public lecture, address, or statement)</i>	According to Bell (2011), the Chinese government has utilised three sources ...	Speaker Year, <i>Title of lecture or speech</i> , Name of Organisation (if any), at Place of Speech, Day Month. Example: Bell, D. 2011, <i>Political legitimacy in China: a Confucian perspective</i> , Sydney Ideas, at The University of Sydney, 5 October.
<i>Interview</i>	In an interview, the former Microsoft CEO said '...' (Gates 2012). Note: If you provide a transcription of the interview in an appendix, insert a footnote to refer the reader to that appendix.	Interviewee(s) Year, author interview, Day Month, Location (if available). Example: Gates, B. 2012, author interview, 3 July, Seattle. Note: The interviewee is the person interviewed, not the person conducting the interview.
<i>Personal communication (verbal, written – hard copy or email)</i>	Source (Year, pers. comm. Day Month) F. J. Hodgson (2004, pers. comm. 27 October) confirmed ...	No entry is required in the reference list.

4.7 Magazines

Type of source	In-text reference	Reference list entry
<i>Magazine article with author (print)</i>	Hudson (2006) observed the tax burden had steadily shifted from property to labour ...	Author(s) Year, 'Title of article', <i>Title of Magazine</i> , Day (and/or) Month (if available), volume number (if available), issue number (if available), page number(s). Example: Hudson, M. 2006, 'The new road to serfdom: an illustrated guide to the coming real estate collapse', <i>Harper's</i> , May, vol. 312, no. 1872, pp. 39-46.
<i>Magazine article, no author (print)</i>	... influence ('Danger of academics growing dependence on private sector' 2001). OR ... influence (Getting Together: Social Justice Monitor 2001).	'Title of article' Year, <i>Title of Magazine</i> , Month, volume number (if available), issue number (if available), page number(s). OR <i>Title of Magazine</i> Year, 'Title of article', <i>Title of Magazine</i> , Month, volume number (if available), issue number (if available), page number(s). Example: 'Danger of academics growing dependence on private sector' 2001, <i>Getting Together: Social Justice Monitor</i> , April, p. 13. OR Getting Together: Social Justice Monitor 2001, 'Danger of academics growing dependence on private sector', <i>Getting Together: Social Justice Monitor</i> , April, p. 13.
<i>Magazine article with author (online)</i>	Gettler (2011) notes that business are being forced to adapt to increasing usage of smartphone and tablet technology.	Author(s) Year, 'Title of article', <i>Title of Magazine</i> , Day (and/or) Month (if available), volume number (if available), issue number (if available), page number(s) (if available), viewed Day Month Year, <URL> Example: Gettler, L. 2011, 'Mobile commerce on fast track', <i>Management Today</i> , October, viewed 7 November 2011, < http://www.aim.com.au/DisplayStory.asp?ID=808 >

Type of source	In-text reference	Reference list entry
<i>Magazine article, no author (online)</i>	<p>In the long term, US gas exports may not be as large as some commentators have predicted ('Rice study questions volume of future US natural gas exports' 2012).</p> <p>OR</p> <p>... commentators have predicted (Oil & Gas Journal 2012).</p>	<p>'Title of article' Year, <i>Title of Magazine</i>, Day (and/or) Month (if available), volume number (if available), issue number (if available), page number(s) (if available), viewed Day Month Year, <URL></p> <p>OR</p> <p><i>Title of Magazine</i> Year, 'Title of article', <i>Title of Magazine</i>, Day (and/or) Month (if available), volume number (if available), issue number (if available), page number(s) (if available), viewed Day Month Year, <URL></p> <p>Example:</p> <p>'Rice study questions volume of future US natural gas exports' 2012, <i>Oil & Gas Journal</i>, 15 August, viewed 17 August 2012, <http://www.ogj.com/articles/2012/08/rice-study-questions-volume-of-future-us-natural-gas-exports.html></p> <p>OR</p> <p><i>Oil & Gas Journal</i> 2012, 'Rice study questions volume of future US natural gas exports', 2012, <i>Oil & Gas Journal</i>, 15 August, viewed 17 August 2012, <http://www.ogj.com/articles/2012/08/rice-study-questions-volume-of-future-us-natural-gas-exports.html></p>
<i>Magazine article with author (database)</i>	<p>... the first privately owned company based in China to list on the New York Stock Exchange' (Knight 2011).</p>	<p>Author(s) Year, 'Title of article', <i>Title of Magazine</i>, Day (and/or) Month (if available), volume number (if available), issue number (if available), page number(s) (if available), viewed Day Month Year, Database Name, item number (if available).</p> <p>Note: the item number may be called the accession number or document number or document id.</p> <p>Example:</p> <p>Knight, E. 2011, 'The sun king: Shi Zhengrong', <i>The Monthly</i>, June 2011, viewed 9 December 2011, Informit Humanities & Social Sciences Collection, 201107386.</p>

Type of source	In-text reference	Reference list entry
<i>Magazine article with no author (database)</i>	<p>The City of Snoqualmie Headquarters Fire Station 'is the first naturally ventilated fire facility in the country' ('Combined use' 2005).</p> <p>OR</p> <p>... facility in the country' (Fire Chief 2005).</p>	<p>'Title of article' Year, <i>Title of Magazine</i>, Day (and/or) Month (if available), volume number (if available), issue number (if available), page number(s) (if available), viewed Day Month Year, Database Name, item number (if available).</p> <p>OR</p> <p>Title of Magazine Year, 'Title of article', <i>Title of Magazine</i>, Day (and/or) Month (if available), volume number (if available), issue number (if available), page number(s) (if available), viewed Day Month Year, Database Name, item number (if available).</p> <p>Note: the item number may be called the accession number or document number or document id.</p> <p>Example:</p> <p>'Combined use' 2005, <i>Fire Chief</i>, vol. 49, no. 11, pp. 100-110, viewed 17 August 2012, Business Source Premier, EBSCOhost, 18993353.</p> <p>OR</p> <p>Fire Chief 2005, 'Combined use', <i>Fire Chief</i>, vol. 49, no. 11, pp. 100-110, viewed 17 August 2012, Business Source Premier, EBSCOhost, 18993353.</p>

4.8 Multimedia

Type of source	In-text reference	Reference list entry
<i>Motion picture (for a movie that you watched in a cinema)</i>	In the 1930s it was Australian Government policy to take half-caste children from their Aboriginal mothers (<i>Rabbit-proof fence</i> 2002).	<p><i>Title of film</i> Year of release, motion picture, Country of origin: Film studio or maker, director Name.</p> <p>Example:</p> <p><i>Rabbit-proof fence</i> 2002, motion picture, Australia: Miramax Home Entertainment, director P. Noyce.</p>
<i>Podcast (audio file online)</i>	<i>Parched: the politics of water</i> (2008) identifies ...	<p><i>Title of podcast</i> Year, podcast, Name of Organisation, Place of Organisation (if available), Day Month of Publication (if available), viewed Day Month Year, <URL></p> <p>Example:</p> <p><i>Parched: the politics of water</i> 2008, podcast, Australian Broadcasting Corporation Radio National, 21 November, viewed 28 September 2009, <http://www.abc.net.au/rn/nationalinterest/stories/2008/2426405.htm></p> <p>Note: Give either the URL for the page from which the podcast can be downloaded or the download URL (usually ending in .mp3)</p>

Type of source	In-text reference	Reference list entry
<i>Radio program (for a broadcast you listened to)</i>	... and the two leaders' seemingly close friendship ('Bush's brain and Howard's election' 2003). Note: it is preferable to obtain the transcript of the program especially if you wish to use a quotation	'Title of episode' Year of broadcast, <i>Title of series</i> (where applicable), radio program, Day Month Time of transmission, Broadcasting Organisation and Channel, presenter/journalist Name. Example: 'Bush's brain and Howard's election' 2003, <i>Background briefing</i> , radio program, 12 October 2pm, Australian Broadcasting Corporation Radio National, presenter S. Correy.
<i>Television program (for a broadcast you watched)</i>	Mark Twain, Buster Keaton, and Henry Ford were all bankrupt at some stage in their careers ('Dreams of avarice' 2009). Note: it is preferable to obtain the transcript of the program especially if you wish to use a quotation	'Title of episode' Year of broadcast, <i>Title of series</i> (where applicable), television program, Day Month Time of transmission, Broadcasting Organisation and Channel, presenter/journalist Name. Example: 'Dreams of avarice' 2009, <i>The ascent of money</i> , television program, 28 May 8:30pm, Australian Broadcasting Corporation ABC1, presenter N. Ferguson.
<i>Video (watched on DVD, VHS etc)</i>	<i>Inside job</i> (2010) illustrates how unethical behaviour was a contributing cause of the 2008 global financial crisis.	<i>Title of video</i> Year of release, video recording, Country of origin: Film studio or maker, director Name. Example: <i>Inside job</i> 2010, video recording, United States: Sony Pictures Classics and Representational Pictures, director C. Ferguson.
<i>Video blog post (online blog with video postings)</i>	Risk analyst Satyajit Das notes the role of debt in accelerating growth (PressTVGlobalNews 2011).	Screen name of contributor Year, <i>Title of video</i> , Series Title (if applicable), video online, viewed Day Month Year, <URL> Example: PressTVGlobalNews 2011, <i>Global economic chaos-on the edge with Max Keiser-11-04-2011</i> , video online, viewed 9 December 2011, < http://www.youtube.com/watch?v=6iXhAPTGYfQ >
<i>Vodcast (online video file)</i>	Paul Ormerod highlights the role networks play in our thinking (<i>Networks: how they change our thinking</i> 2011) ...	<i>Title of vodcast</i> Year, video file, Name of Organisation, Place of Organisation (if available), Day Month of Publication (if available), viewed Day Month Year, <URL> Example: <i>Networks: how they change our thinking</i> 2011, video file, SlowTV, October, viewed 26 November 2011, < http://blip.tv/file/get/Slowtv-NetworksHowTheyChangeOurThinkingPaulOrmerod295.m4v > Note: Give either the URL for the page from which the vodcast can be viewed or downloaded.

4.9 Newspapers, online news sources and wire feeds

Online news sources such as Reuters or Bloomberg or the Australian Broadcasting Corporation (ABC) should be referenced as online newspapers. **Wire feeds** are also online news sources, referenced as online newspapers.

Note: Omit 'a', 'an' or 'the' from the start of a newspaper title: *Wall Street Journal*, not **The Wall Street Journal**.

Note: Newspaper **section** numbers or letters are treated as part of the page number.

Note: Newspaper **editions** are treated as part of the title but in parentheses. See the first example below.

Type of source	In-text reference	Reference list entry
<p><i>Newspaper article with author (print)</i></p> <p><i>Newspaper article with edition and section</i></p>	<p>Different methods of retaining nurses have been challenged by Brown (1987) ...</p>	<p>Author(s) Year, 'Title of article', <i>Title of Newspaper</i>, Day Month, page number(s).</p> <p>Example:</p> <p>Brown, D. 1987, 'Hospitals try tea, raises, status to refill thinning ranks of nurses', <i>Los Angeles Times</i>, 6 August, p. 1.</p> <p>Example with edition and section:</p> <p>Heslop, D. 1957, 'New farm technology on display at Wistlow Park', <i>Houndsborough Gazette</i> (Late Edition), 4 May, p. A.1.</p> <p>Weiner, T. 2004, 'James Chace, foreign policy thinker, is dead at 72', <i>New York Times</i> (Late East Coast Edition), 11 October, p. B.7.</p>
<p><i>Newspaper article, no author (print)</i></p>	<p>... infrequent ('One dead in multiple beach rescue' 2011).</p> <p>OR</p> <p>... infrequent (Sydney Morning Herald 2011).</p>	<p>'Title of article' Year, <i>Title of Newspaper</i>, Day Month, page number(s).</p> <p>OR</p> <p>Title of Newspaper Year, 'Title of article', <i>Title of Newspaper</i>, Day Month, page number(s).</p> <p>Example:</p> <p>'One dead in multiple beach rescue' 2011, <i>Sydney Morning Herald</i>, 11 January, p. 10.</p> <p>OR</p> <p>Sydney Morning Herald 2011, 'One dead in multiple beach rescue', <i>Sydney Morning Herald</i>, 11 January, p. 10.</p>
<p><i>Newspaper article with author (online)</i></p>	<p>Martin (2011) asserts that ...</p>	<p>Author(s) Year, 'Title of article', <i>Title of Newspaper</i>, Day Month, viewed Day Month Year, <URL></p> <p>Example:</p> <p>Martin, P. 2011, 'Fraud is a cinch – just ask your bank', <i>Sydney Morning Herald</i>, 11 January, viewed 13 January 2011, <http://www.smh.com.au/business/fraud-is-a-cinch--just-ask-your-bank-20110110-19l77.html></p>
<p><i>Newspaper article from news source or wire feed (online)</i></p>	<p>'... in every month since February 2012' (AAP 2013).</p>	<p>News Source Name (initials) Year, 'Title of article', <i>Title of Newspaper</i>, Day Month, viewed Day Month Year, <URL></p> <p>Example:</p> <p>AAP 2013, 'Manufacturing shrinks again, but slower', <i>Sydney Morning Herald</i>, 1 March 2013, viewed 22 September 2013, <http://www.smh.com.au/business/the-economy/manufacturing-shrinks-again-but-slower-20130301-2f9zt.html></p>

Type of source	In-text reference	Reference list entry
<i>Newspaper article, no author (online)</i>	<p>... infrequent ('One dead in multiple beach rescue' 2011).</p> <p>OR</p> <p>... infrequent (Sydney Morning Herald 2011)</p>	<p>'Title of article' Year, <i>Title of Newspaper</i>, Day Month, viewed Day Month Year, <URL></p> <p>OR</p> <p>Title of Newspaper Year, 'Title of article', <i>Title of Newspaper</i>, Day Month, viewed Day Month Year, <URL></p> <p>Example:</p> <p>'One dead in multiple beach rescue' 2011, <i>Sydney Morning Herald</i>, 11 January, viewed 16 August 2012, <http://www.smh.com.au/nsw/one-dead-in-multiple-beach-rescue-20110121-19zp5.html></p> <p>OR</p> <p>Sydney Morning Herald 2011, 'One dead in multiple beach rescue', <i>Sydney Morning Herald</i>, 11 January, viewed 16 August 2012, <http://www.smh.com.au/nsw/one-dead-in-multiple-beach-rescue-20110121-19zp5.html></p>
<i>Newspaper article with author (database)</i>	<p>The problems faced by Wall Street in the past have been denied by Kindleberger (1999) who maintains that ...</p>	<p>Author(s) Year, 'Title of article', <i>Title of Newspaper</i>, Day Month, page number(s) (if available), viewed Day Month Year, Database Name, item number (if available).</p> <p>Note: the item number may be called the accession number or document id.</p> <p>Example:</p> <p>Kindleberger, C. 1999, 'Fools and their money – what's left of it', <i>Wall Street Journal</i> (Eastern Edition), 19 August, viewed 28 September 2004, ProQuest Central, 398688342.</p>
<i>Newspaper article, no author (database)</i>	<p>According to Government witnesses, Standard Oil salesman tampered with oil lamps such that Standard Oil appeared to burn brighter and cleaner than independent oil companies' products ('Standard Oil Co. denies trickery' 1908).</p> <p>OR</p> <p>... products (New York Times 1908).</p>	<p>'Title of article' Year, <i>Title of Newspaper</i>, Day Month, page number(s) (if available), viewed Day Month Year, Database Name, item number (if available).</p> <p>OR</p> <p>Title of Newspaper Year, 'Title of article', <i>Title of Newspaper</i>, Day Month, page number(s) (if available), viewed Day Month Year, Database Name, item number (if available).</p> <p>Note: the item number may be called the accession number or document id.</p> <p>Example:</p> <p>'Standard Oil Co. denies trickery' 1908, <i>New York Times</i>, 10 September, viewed 14 July 2012, Proquest Historical Newspapers: The New York Times (1851-2008), 96807821.</p> <p>OR</p> <p>New York Times 1908, 'Standard Oil Co. denies trickery', <i>New York Times</i>, 10 September, viewed 14 July 2012, Proquest Historical Newspapers: The New York Times (1851-2008), 96807821.</p>

4.10 Reports, documents, statistics, government documents, graphs, tables and images

Type of source	In-text reference	Reference list entry
Report or document (printed)	The Allen Consulting Group (2006) presented a convincing argument that skills matter to employers.	Author(s) or Organisation Year, <i>Title of report</i> , Report number (if available), Publisher or Institution, Place of Publication. Example: Allen Consulting Group 2006, <i>World class skills for world class industries: employers' perspectives on skilling in Australia</i> , Allen Consulting Group, Sydney.
Report or document (online, usually pdf)	Fatih Birol, Chief Economist for the International Energy Agency, stated that 'current high oil prices have the potential to strangle the economic recovery in many countries' (Johnson et al. 2012, p. 2).	Author(s) or Organisation Year, <i>Title of report</i> , Report number (if available), Publisher or Institution, Place of Publication (if available), ISBN (if available), viewed Day Month Year, <URL> Example: Johnson, V., Simms, A., Skrebowski, C. and Greenham, T. 2012, <i>The economics of oil dependence: a glass ceiling to recovery</i> , New Economics Foundation, London, ISBN 978-1-908506-27-6, viewed 27 November 2012, < http://www.neweconomics.org/publications/the-economics-of-oil-dependence-a-glass-ceiling-to-recovery >
Statistics (print) Note: use for statistics from official sources e.g. government, OECD	Unemployment increased substantially following the financial crisis (Australian Bureau of Statistics 2010).	Organisation Year, <i>Title of document</i> , catalogue no. (if available), Publisher (Department), Place of Publication (if available). Example: Australian Bureau of Statistics 2010, <i>Labour statistics Australia</i> , catalogue no. 6101.0, ABS, Canberra.
Statistics (online, web page, pdf, excel, zip etc.) Note: use for statistics from official sources e.g. government, OECD Note: see 3.21 for how to use initialisms	... had increased by only 2.1 percent (Australian Bureau of Statistics 2013). ... rapid increase (OECD 2013).	Organisation Year Accessed, <i>Title of statistics including year(s) if relevant (dataset name if applicable)</i> , catalogue no. (if available), Publisher, viewed Day Month Year, <URL> Note: the URL is to the web page where the data or the data download link was found. Give the full title of the data. Example: Australian Bureau of Statistics 2013, <i>Labour mobility, Australia, February 2013 (persons who were working at February 2013, changes in employer/business or work – by selected employment characteristics)</i> , catalogue no. 6209.0, ABS, viewed 3 October 2013, < http://www.abs.gov.au/AUSSTATS/abs@.nsf/DetailsPage/6209.0February%202013?OpenDocument > Example: Organisation for Economic Cooperation and Development (OECD) 2013, <i>Population (Australia 1990 – 2010)</i> , viewed 6 October 2013, OECD.Stat, < http://stats.oecd.org >

Type of source	In-text reference	Reference list entry
<i>Government document (print)</i>	The Human Rights and Equal Opportunity Commission (1997) noted that ...	Government (Department or Body) Year, <i>Title of document</i> , Government Department, Place of Publication (if available), catalogue no. (if available). Example: Human Rights and Equal Opportunity Commission 1997, <i>Bringing them home: report of the national inquiry into the separation of Aboriginal and Torres Strait Islander children from their families</i> , Human Rights and Equal Opportunity Commission, Sydney.
<i>Government document (online, usually pdf)</i>	... \$1.8 billion could be gained annually (Uranium Mining, Processing and Nuclear Energy Review Taskforce 2006).	Government Department or Body Year, <i>Title of document</i> , Government Department, Place of Publication (if available), catalogue no. (if available), viewed Day Month Year, <URL> Example: Uranium Mining, Processing and Nuclear Energy Review Taskforce 2006, <i>Uranium mining, processing and nuclear energy - opportunities for Australia?</i> , Department of Prime Minister and Cabinet, Barton, viewed 11 December 2011, < http://www.ansto.gov.au/__data/assets/pdf_file/0005/38975/Umpner_report_2006.pdf >
<i>Figure, graph, table or image</i>	Figure 3 (Australian Bureau of Statistics 2010) shows a sustained downward trend in private sector house approvals ... Note: if you have changed the data in any way, add 'adapted from' to the reference: Figure 3 (adapted from Australian Bureau of Statistics 2010) shows a sustained downward trend in private sector house approvals ...	Reference according to the publication type (e.g. book, journal article, web document). Important: Every figure, graph or table you use must have a title, and it must be referenced and explained within your text. Example of a title for a figure, graph, image or diagram: Figure 2 – Private sector house approvals 2010 - 2011. Example of a title for a table: Table 6 – Oil production in OECD states 2000 - 2011. Example: Australian Bureau of Statistics 2010, <i>Building approvals, Australia, November 2011</i> , viewed 23 January 2012, < http://www.abs.gov.au/ausstats/abs@.nsf/mf/8731.0 >

4.11 Theses, conference proceedings and papers, working papers

Type of source	In-text reference	Reference list entry
<i>Thesis (online)</i>	Guikema (2004) argues that ...	Author(s) Year, 'Title of thesis', Type of thesis, Department, University, viewed Day Month Year, <URL> Example: Guikema, J. W. 2004, 'Scanning Hall probe microscopy of magnetic vortices in very underdoped yttrium-barium-copper-oxide', PhD thesis, Department of Physics, Stanford University, viewed 22 January 2012, < http://www.stanford.edu/group/moler/theses/JWGThesis.pdf >
<i>Thesis (database)</i>	The role of distance in retail gasoline market competition is analysed by Brewer (2007) who concludes that ...	Author(s) Year, 'Title of thesis', Type of thesis, Department, University, viewed Day Month Year, Database Name, item number (if available) Example: Brewer, J. 2007, 'Competition in the retail gasoline industry', PhD thesis, Department of Economics, University of Arizona, viewed 29 October 2008, ProQuest, 304894280.
<i>Published conference paper or conference proceeding (online)</i>	Ballsun-Stanton and Bunker (2009) express the view that ...	Author(s) Year, 'Title of conference paper', Proceedings of the Title of Conference, Conference Location, Conference Day(s) Month, viewed Day Month Year, <URL> Example: Ballsun-Stanton, B. and Bunker, D. 2009, 'Philosophy of data (PoD) and its importance to the discipline of information systems', Proceedings of the Fifteenth Americas Conference on Information Systems, San Francisco, 6 – 9 August, viewed 12 July 2010, < http://aisel.aisnet.org/cgi/viewcontent.cgi?article=1443 >
<i>Unpublished conference paper</i>	Mitchell and McKenzie (2004) express the view that ...	Author(s) Year, 'Title of conference paper', paper presented at Title of Conference, Conference Location, Conference Day(s) Month. Example: Mitchell, H. and McKenzie, M. 2004, 'The use of forecasting accuracy as an ARCH model selection tool', paper presented at Fourth International Scientific School MASR, St. Petersburg, Russia (Russian Federation), 22-25 June 2004.
<i>Working paper</i>	Instances of corporate social responsibility occurred in the late 19 th century (Smith 2003).	Author(s) Year, 'Title of paper', <i>Series Title</i> , number, Institution. Example: Smith, N. C. 2003, 'Corporate social responsibility: not whether, but how?', <i>Centre for Marketing Working Paper</i> , no. 03-701, London Business School. Note: If 'working paper' is not in the series title, place it before the paper no., for example: Jones, M. 2010, 'Motion effects', <i>Current Issues in Marketing</i> , working paper no. 769, Victoria University of Wellington.

5. Referencing checklist

Before you submit, check the following:	Yes	No
1. In-text references		
Quotations		
Did you put single inverted commas '...' around the author's or source's original words in each short quotation?		
Did you integrate each short quotation into a sentence?		
If you used a long quotation (more than 30 words), did you indent the quotation from the left and right margins (without using single inverted commas)?		
Did you include the following information near each quotation: <ul style="list-style-type: none"> • author's family name or source? • year of publication? • page number(s) where you found the quotation (unless a web page)? 		
Paraphrases and summaries		
Did you put the original author's or source's words into your own ?		
Did you include the following information near each paraphrase and summary: <ul style="list-style-type: none"> • author's family name or source? • year of publication? 		
If you used more than one reference for your paraphrase or summary, did you list the authors/sources alphabetically?		
2. Reference list (at the end of your assignment)		
Have you included the heading Reference list immediately before your list of references at the end of your assignment?		
Have you arranged all your references alphabetically ?		
If you used multiple references by the same author/source, have you listed them chronologically (for example: Lee 2009 ... Lee 2010)?		
If an author (or source) has more than one publication in the same year, did you use suffixes a, b, c to distinguish them (for example: Smith 2010a ... Smith 2010b ... Smith 2010c)?		
Did you check each comma, full stop, bracket and your use of italics and capitalisation ?		
Did you check that all URLs are not underlined (hyperlinks removed)?		