

University of Sydney Online Learning Guide

Logging in to USYD eLearning (WebCT)

In this guide you'll find:

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[A preview of the eLearning environment](#)

Getting to the USYD eLearning login page

The quickest way to get to the USYD eLearning Login page is by pointing your browser to the following URL:

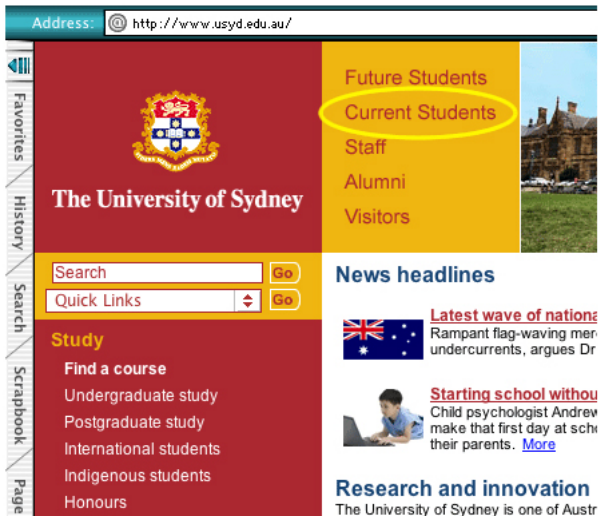
<https://learn-on-line.ce.usyd.edu.au>

If you use the same computer regularly, you may wish to bookmark the above link so you can get to your login page easily.

You can also get to the USYD eLearning login page via the University of Sydney's homepage. To access USYD eLearning this way:

1. Go to The University of Sydney homepage (<http://www.usyd.edu.au/>).
2. Click on 'Current Students' to get to the MyUni page (<http://myuni.usyd.edu.au/>)
3. Follow the link titled 'Login to USYD eLearning (formerly WebCT)'.

1. Click on Current Students



Address: <http://www.usyd.edu.au/>

The University of Sydney

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Current Students
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Alumni
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Study

Find a course


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The University of Sydney is one of Austr



2. Click on Login to WebCT



Address: <http://myuni.usyd.edu.au/>

The University of Sydney
Australia

Welcome to MyUni

MyUni is your online University tailored to your specific needs.

You will need a [UniKey account](#) services available to you, such support services and student s

If you are not an enrolled stude account), but wish to explore tf

Login to USYD eLearning (formerly WebCT)

- Login to Blackboard
- Login to University email services

Login to MyUni

Logging in to USYD eLearning (WebCT)

Last updated: 16/02/2007

Logging into your eLearning environment

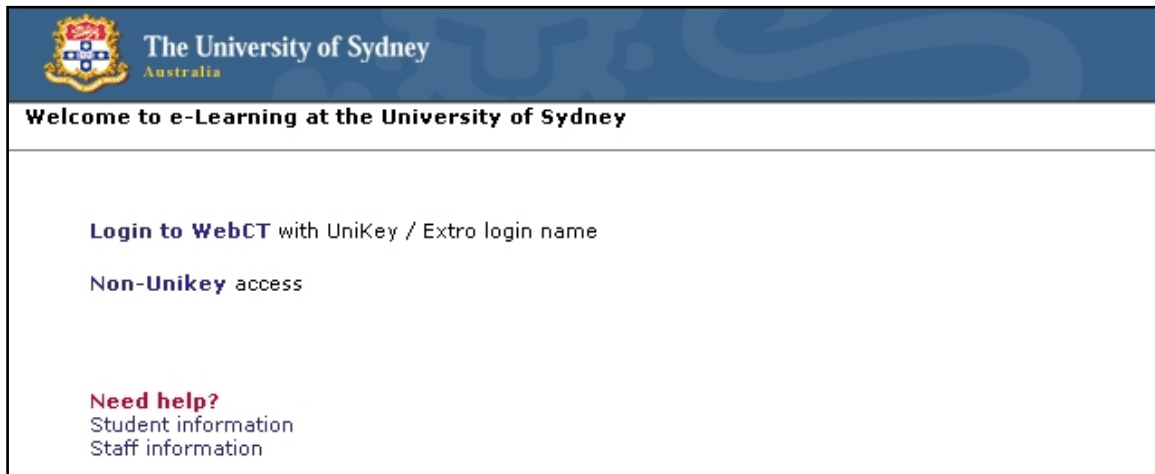
The way you should login to USYD eLearning depends on whether or not you have a University ID, or "Unikey".

Most students receive a Unikey ID and password with their Confirmation of Enrolment letter. If you have logged in to MyUni, or used the access labs, you were probably using a Unikey ID and password.

If you have a Unikey, click on the first link, titled "**Login to WebCT** with UniKey / Extro login name" and then follow the instructions in this guide under the heading "Unikey login".

If you do not have a Unikey, you can still login to USYD eLearning, but via a different path. Click on the second link, titled "**Non-Unikey** access". Then follow the "Non-Unikey login" instructions in this guide.

If you are unsure whether or not you have a Unikey, it's advisable to follow the instructions for a Unikey login first. Then, if that fails, try following the Non-Unikey instructions.



The screenshot shows the top of a web page for The University of Sydney. It features the university's crest and name in the top left. Below this is a dark blue header with the text "Welcome to e-Learning at the University of Sydney". The main content area is white and contains two links: "Login to WebCT with UniKey / Extro login name" and "Non-Unikey access". At the bottom, there is a "Need help?" section with links for "Student information" and "Staff information".

Unikey Login

Upon selecting the option to "**Login to WebCT with Unikey / Extro login name**", you will be directed to the standard university authentication page.

The University of Sydney

Authentication required

Enter your [UniKey](#) details below, and you will be directed to the service you have requested.

Login name:

Password:

[Login problem?](#)

- Your browser must be set to accept cookies. [Information on cookies.](#)

***Important Notice**
To protect your privacy, please ensure that you log out of the University web service and close all your web browser windows at the end of your current session. For a list of services you are logged into, go to [list of services covered by this authentication system.](#)

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Simply enter your Unikey details – login name and password – in the space provided and click "Log in". If the details you enter match the university database, you will be forwarded to your eLearning environment, and in particular, a page called "My eLearning Sites". See below for [a preview of the eLearning environment](#).

If the details you enter don't match those in the university database, an error message will appear in red: saying either that "**You have entered an invalid login name.**" or that "**You have entered the wrong password.**" If this happens, check that you do not have Caps Lock on, and try again.

If you find that you still cannot login, you have two options:

- 1) If you are unsure whether you have a Unikey ID, try to login as a Non-Unikey user by following the instructions below.
- 2) If you are sure you have a Unikey ID, you should get in touch with [IT Assist](#) (9351 6000, support@usyd.edu.au) or go to one of the [Access Labs](#) on campus with your student card.

If you are getting an error message unlike those described above, you should check out our comprehensive help pages at http://www.usyd.edu.au/webct/student/trouble/login_trouble.shtml.

Non-Unikey Login

Upon selecting "**Non-Unikey** access", you will be directed to the alternate authentication page displayed below.

The screenshot shows the login page for 'Log in to usyd eLearning' at The University of Sydney. It features a login form with 'Username:' and 'Password:' fields and an 'OK' button. To the right, there are three sections: 'Browser Check' with a 'Check Browser' button, 'Pop-up Blockers' with explanatory text, and 'Java Security Certificate' with explanatory text. Red arrows and text annotations highlight key elements: 'Enter your login name and password here' points to the username field; 'Perform a browser check' points to the 'Check Browser' button; 'Turn off pop-up blockers' points to the 'Pop-up Blockers' section; and 'Accept any java security certificates' points to the 'Java Security Certificate' section. At the bottom left, 'Need help?' links to 'Student information' and 'Staff information', with an annotation 'Links to our help pages' pointing to these links.

To complete the login process, simply enter your login name (i.e. your username) and your password where indicated, and click OK.

If the details you enter don't match our system, you will see a warning saying "**You have entered an incorrect user name or password.**" If this happens, check that you do not have Caps Lock on and try again.

If you find that you still cannot login, contact the WebCT helpdesk via our email form at: http://www.usyd.edu.au/webct/student/trouble/email_us.shtml.

Other features of this page are:

- a) **Browser Check** and "Check Browser" button (explained below)
- b) **Pop-up blockers.** Pop-up blockers are small programs designed to restrict the proliferation of advertising material on the web. However, they do this by restricting your browser's ability to automatically open new windows, and this can inhibit the proper functioning of WebCT. So, any pop-up blockers need to be switched off. The Browser Check also checks for pop-up blockers, so if you are unsure whether you have a pop-up blocker, use the Browser Check.
- c) **Java Security Certificate.** If you are asked to accept a Java Security Certificate while logging in to WebCT, you should do so.

Checking your computer and browser configuration

For you to be able to use USYD eLearning fully, you should use a supported Internet browser (e.g. Internet Explorer, Firefox, etc) that is correctly configured.

You can check if your Internet browser is supported and properly configured by:

- clicking on the 'Check Browser' button on the Non-Unikey login page (*shown above*), or
- clicking on the 'Check Browser' link at the top of your eLearning Environment (*see the image on the following page*)


Either method should bring up the "Browser Check Results" window.


Browser Check Results


This browser check will ensure your browser is configured so the complete functionality of this application is available to you. For each area checked, mandatory or recommended changes are indicated.


For more information, see the [Browser Tune-up Page](#).

 **Browser Check**
This browser is validated for use with the Learning System.
It appears that you are using **Firefox® Version 1.0** browser.

 **Cookies Check**
Cookies are enabled.
The Learning System uses a cookie to keep track of your current session. You must have cookies enabled so we can maintain your current state as you navigate through the application.

 **Javascript Check**
Javascript is enabled.
Almost every part of the Learning System relies on Javascript for the ability to generate interactive web pages. You must have Javascript enabled.

 **Pop-up Blocker Check**
Pop-up blocker is turned off.
The Learning System sometimes uses small browser windows to deliver requested content.

 **Java™ Check**
It appears you are using Java 2 Runtime Environment version **1.3.1_16 (Apple Computer, Inc.)**.

NB: This will vary, indicating the browser you are using, e.g. Internet Explorer Version 6.0, etc.

Other Resources

You may also want to review the other browser resources available on www.webct.com/tuneup

- [Step-by-step instructions to properly configure your browser](#)
- [List of supported browsers](#)
- [Troubleshooting browser problems](#)
- [Check your system for plug-ins that may be required to view course content](#)

If no new window opens up, it may be that you have a "pop-up blocker" enabled on your computer or browser, which is restricting your ability to open pages in new windows. You should have a look at our help page on how to disable common pop-up blockers at:

http://www.usyd.edu.au/webct/student/trouble/popup_blockers.shtml

If any windows appear after you have logged on asking you to accept a **Java Security Certificate**, you should click '**Yes**' or '**Always**' to continue to your eLearning sites. If you are having trouble accessing your eLearning sites, contact the WebCT Helpdesk by filling in the online help form at: http://www.usyd.edu.au/webct/student/trouble/email_us.shtml

A preview of the eLearning environment

When you've successfully logged in to USYD eLearning, you will see a page similar to the one below. You should note, however, that because this page is customisable, your own version may differ from the one presented here, which represents the default settings. This applies especially to the colour scheme, the list of eLearning sites (i.e. online units of study), and the "channels" (e.g. Calendar, To Do List, etc) to the right and left of the site list.

For more information on using your eLearning environment, please see our guide on "My eLearning Sites (The eLearning Environment", available from <http://www.usyd.edu.au/webct/student/guides>.

For more information on what you'll see once you enter an eLearning site for one of your units of study, have look at our "Inside My Site" guide as well as our assorted guides on the most important WebCT tools, also available from <http://www.usyd.edu.au/webct/student/guides>.