Site Support - 12 Month Student Placement

The company

Computershare (ASX:CPU) is a global market leader in transfer agency and share registration, employee equity plans, proxy solicitation and stakeholder communications. We also specialise in corporate trust, mortgage, bankruptcy, class action, utility and tax voucher administration, and a range of other diversified financial and governance services.

Founded in 1978, Computershare is renowned for its expertise in high integrity data management, high volume transaction processing and reconciliations, payments and stakeholder engagement. Many of the world's leading organisations use us to streamline and maximise the value of relationships with their investors, employees, creditors and customers.

Computershare is represented in all major financial markets and has over 14,000 employees worldwide.

The role

An opportunity exists for a University of Sydney IT Undergraduate student to work at Computershare's Ermington office for the duration for 12 months effective as of March 2015.

As a Site Support IT student, you will be trained by our knowledge Senior Site Support Engineers in understanding the business, their stakeholders and widening your product knowledge of different technologies and systems.

The Site Support team is responsible for all level 2 and level 3 IT escalations in areas such as desktop, notebooks, voice and other ancillary support services.

This is a 12 month full-time (Monday-Friday) student placement position available to all undergraduate IT students looking for a rare opportunity to deepen their IT knowledge and gain practical work experience within a large ASX listed company.

Responsibilities include (but are not limited to):

- Desktop/notebook set-up and maintenance
- Application updates
- Diagnosing and finding faults
- Customer Service
- Seeing tasks through from start to finish
- Problem solving

Skills and experience required:

- Must be currently undertaking an Information Technology degree
- A strong interest in computers and Information Technology
- Passion for customer service
- Able to work independently or as part of a team
- Multi-tasker
- Strong written and verbal communication skills
- Willing to go above and beyond
- A willingness to learn new things

Benefits and Culture:
• Remuneration: $40,000 + Superannuation
• Structured mentoring program provided throughout the 12 Month placement
• Extensive on the job training
• Relevant hands on work experience with various technologies and systems
• Opportunity to work in a large global corporation
• Friendly and supportive work environment

To be considered for this role, you must have Australian Citizenship or Permanent Residency.

How to apply:

For information on the role, please contact Mina Lim on (03) 9415 5316.