Strengthening Dementia Strategy

Delivering person directed care for people living with dementia

30th & 31st May 2017, Radisson Blu Plaza Hotel Sydney

Key Speakers

Graeme Samuel AC
National President
ALZHEIMER’S AUSTRALIA

Elaine Griffin
Director, People, Learning & Culture
SCALABRINI VILLAGE

Dr Stephen Judd
Chief Executive
HAMMONDCARE

Dr Sue Kurrle
Director
NHMRC COGNITIVE DECLINE PARTNERSHIP CENTRE

Peter Bewert
Executive Care Manager
SALVATION ARMY AGED CARE PLUS

Christine Bryden AM PSM
Consumer Advocate & Ambassador
ALZHEIMER’S AUSTRALIA (QUEENSLAND)

Attend & learn how to:

► Develop an organisational dementia strategy
► Engage & support staff for best practice dementia care
► Improve quality of life for people living with dementia

Proudly endorsed by:

Workshops

A How to balance risk & choice in a dementia context
B How to lead cultural change for a person centric model of care

Spaces are limited!

> See inside for more information!
Putting people first

For an industry that has long been task-driven, the move to a competitive market in February of 2017 can seem like an overwhelming obstacle, particular for dementia specific care.

With over 353,800 Australians living with dementia, and that number only set to rise with a rapidly growing ageing population, it is crucial that aged care providers have the capacity to provide services. Aged care providers need a skilled workforce and a person centred organisational culture in order to provide specialised care and empower independent living for people with dementia.

Furthermore, with the government investing over $34 million into research and innovation for dementia and aged care services, it is time for aged care providers to get ready.

Attend this conference to hear best practice from government agencies, not for profits and leading aged care providers across the sector.

Learn practical strategies to:

- Draw best practice from evidence based research and clinical guidelines
- Transform organisational culture to support people with dementia
- Embed person centred practices for dementia into an organisational strategy
- Improve staff capacity for dementia specific care
- Enable independent living for people with dementia
- Mitigate risk while empowering choice for people living with dementia

“In partnership with stakeholders, we will now progress with redesigning the dementia consumer support programs – with the goal that every Australian living with dementia will have access to the same quality of care, tailored to their needs, no matter where they live or who they are.”

The Hon Ken Wyatt AM, Minister for Aged Care and Indigenous Health, 2016

Who will attend?

Senior management from Residential Aged Care (RACs), Home and Community Care (HACcs), Home Support and Dementia Advocacy Organisations with responsibilities for:

- Dementia Strategy
- Lifestyle & Quality
- Operations & Service Delivery
- Clinical Care & Nursing

Sponsorship opportunities

We work closely with corporate partners to create unique and innovative tailored sponsorship packages that best meet specific marketing, business development and corporate entertainment objectives.

Contact Karen Thorley on tel: 02 9239 5715 and find out how you can make your mark on this industry.
Day 1
Tuesday 30th May 2017

8:00 Registration, coffee & networking

8:30 Opening remarks from the Chair
Ian Yates AM, Chief Executive
COTA Australia

8:40 Ministerial address
Invited: The Hon Ken Wyatt AM
Minister for Aged Care & Indigenous Health

9:00 Opening consumer address
Christine Bryden AM PSM, Consumer Advocate & Ambassador
Alzheimer's Australia (Queensland)

Examining consumer directed care for dementia

KEYNOTE
9:40 Unpacking the requirements of a consumer directed model of funding
• Examining the implications of this model for dementia care
• Addressing gaps and changing expectations of consumers and carers
• Implications of the competitive market for support provision for those living with dementia
Graeme Samuel AC
National President, Alzheimer's Australia
Vice Chancellor's Professional Fellow, Monash University

10:20 Morning tea & networking

10:50 Translating the clinical practice guidelines for best practice dementia care
• Examining the specific standard of care necessary for aged care providers
• Recommendations based on current evidence for best practice
• Translating recommendations into a practical strategy
Dr Sue Kurrle, Director
NHMRC Cognitive Decline Partnership Centre

11:30 Integrating evidence based research & strategy for dementia specific care
Dr Sue Kurrle, NHMRC Cognitive Decline Partnership Centre
Dr Stephen Judd, Hammond Care
Graeme Samuel AC, Alzheimer's Australia & Monash University

PANEL DISCUSSION
11:30 Integrating evidence based research & strategy for dementia specific care

12:10 Evolving a person-centred culture to address gaps in dementia support
• Working with clients to develop a unique model of care
• Supporting and empowering staff for dementia care
• Implementing person centred processes and practices
Libby Simpson, General Manager, Residential Care
Brightwater Care Group

12:50 Networking lunch

1:50 Implementing an organisational wide strategy for dementia specific care
• Changing organisational culture to reflect a consumer focus
• Developing 'Sono lo' – a tailored person centred strategy
• Leveraging enhancers, detractors and ambassadors within a holistic staff engagement model
Elaine Griffin, Director, People, Learning & Culture
Scalabrini Village

2:30 Applying best practice
Reflect on insights shared and identify how they can be implemented at your organisation.

3:10 Afternoon tea & networking

3:40 Building & implementing a three year organisational dementia strategy
• Ten key priorities to promote active ageing, keep autonomy and choice
• Developing an educational strategy across the entire organisation
• Building a culture to support dignity of risk and enhance quality of life
Ben Gatehouse, Dementia Consultant
Southern Cross Care Victoria

4:20 Executing an emotions-first model of care for dementia
• Leading organisational practices by the emotions, feelings and interests of residents with dementia
• Benefits of grouping people with dementia at similar stages in their dementia journey
• Implementing relaxed scheduling to tailor activities
Peter Bewert, Executive Care Manager
Salvation Army Aged Care Plus
Also facilitating Post Conference Workshop B ‘How to lead cultural change for a person centric model of care’

5:00 Closing remarks from the Chair & close of day one

Find us at: www.criterionconferences.com/event/dementia17
#dementiastrategy17
Day 2
Wednesday 31st May 2017

8:00 Welcome, coffee & networking

8:30 Opening remarks from the Chair
Ian Yates AM, Chief Executive
COTA Australia

Putting consumer experience first

8:40 Consumer address
Sue Pieters-Hawke, Consumer Advocate & Educator
Co-Chair, Federal Dementia Forum & National Ambassador, Alzheimer’s Australia

9:40 Morning tea & networking

Empowering independence & choice for consumers

10:00 Keynote
10:10 Embedding quality dementia care in aged care
- What does quality dementia care look like in the aged care setting?
- How do we meet the needs of consumers and enhance their residential and home care experience
Dr Stephen Judd, Chief Executive
Hammond Care

10:50 Enabling independence for people with dementia
- Being agile to new legislation and changing needs for consumers with dementia
- Strategic change from residential to enhanced community and home care for people with dementia
- Creating sustainable community care options, including respite centres to address unmet carer needs
Dr David Panter, Chief Executive Officer
ECH

11:30 Applying the Netherlands model: Independent living in residential aged care
- Using evidence based research to develop an inclusive model of care
- Managing safety risks while planning for resident independence
- Continuous research and development to enhance strategic focus
Natasha Chadwick, Managing Director
Synovum Care

12:10 Networking lunch

1:50 Dementia within the aged care roadmap: How can providers better meet consumer needs?
- How prioritising dementia can lead to better quality support and services for all
- Preparing for a competitive market - what do aged care providers need to know?
- Assessing opportunities for co-design and co-production with clients
Ian Yates AM, Chief Executive
COTA

2:30 Afternoon tea & networking

Developing a dementia ready workforce

3:00 Enhancing staff knowledge & skills for dementia specific care
- Teaching staff to identify triggers for responsive behaviour early on
- Empowering staff adaptability to resident needs
- Balancing risk with choice and control through provision of options for people with dementia
Julie Baillie, Director of Nursing
Lyndoch Living

3:40 Implementing organisational culture change for staff within a dementia context
- Using mixed staffing models to maximise individual employee strengths to provide quality dementia care
- Using a positive psychology model to change employee thinking about dementia
- Resolving responsive behaviour by assessing unmet needs
Dr Judy McCrow, Practice Development Facilitator
Churches of Christ Care in Queensland

4:20 Closing remarks from the Chair & close of conference
Workshops
Strengthen your dementia strategy with these practical workshops

How to balance risk & choice in a dementia context
Post Conference Workshop A
Thursday 1st June 2017, 9:00am – 12:00pm
Price: $499 + GST

Your workshop leader:

Dr Sue Field
Adjunct Fellow in Elder Law
Western Sydney University

Sue Field is an Adjunct Associate Professor at Charles Sturt University, an Adjunct Fellow in Elder Law at Western Sydney University, a Lead Investigator with the Cognitive Decline Partnership Centre, Director of the Australian Centre for Elder Law Pty Ltd and a Distinguished Fellow at the Canadian Centre for Elder Law. Sue is co-editor of the Elder Law Review and is well known, both nationally and internationally, for her research, publications, presentations, teaching and training in the area of Elder Law.

Managing risk while continuing to empower choice and control for people with dementia is an ongoing challenge for aged care providers. Taking a person centred approach is critical to aged care services, particularly in a competitive market. It is no longer enough to simply provide clinical care, but be ready to work with clients, carers and family to define and provide individually tailored quality of life.

Key learnings from this interactive workshop:
• Managing advanced care planning with a focus on independent living
• Understanding what is important and what makes a difference to a person with dementia
• Working with key stakeholders to define individualised quality of life
• Scenarios to examine how choice and control can be implemented while mitigating risk

*Refreshments provided

How to lead cultural change for a person centric model of care
Post Conference Workshop B
Thursday 1st June 2017, 1:00pm – 4:00pm
Price: $499 + GST

Your workshop leader:

Peter Bewert
Executive Care Manager
The Salvation Army Aged Care Plus

Peter’s experience within both industry and regulatory settings has equipped him with skills in strategic planning from a regulatory and industry perspective based within a risk management framework. This has provided him with the ability to implement sound business judgement and understand that effective strategic decision making involves more than avoiding decision errors.

In order to continue to compete in a changing sector, aged care providers will need to proactively adopt a person centric model of care for dementia and successfully integrate it with a strategic organisational vision.

Change management, particularly for organisational culture is key to transforming any dementia strategy into a person centric one. Attend this interactive workshop to learn how the Salvation Army successfully instituted an innovative person centred model of care.

Attend to learn how to:
• Implement effective change management for an emotions first approach
• Listen to clients emotions and experiences as part of strategic development
• Dispel organisational myths around professional boundaries
• Considering opportunities for greater collaboration and engagement between clients and staff
• Measure client outcomes against an international baseline

*Refreshments provided

To register, call us on 1300 316 882 or book online
www.criterionconferences.com/event/dementia17
## Registration Form

It’s easier to book and pay online:
www.criterionconferences.com/event/dementia17

### Delegate Details
Please complete and photocopy for additional delegates

**DELEGATE ONE**

Title: __________________________  First Name: __________________________

Surname: __________________________

Job Title: __________________________

Department/Branch: __________________________

Organisation: __________________________

Email: __________________________

Postal Address: __________________________

Telephone: __________________________  Mobile: __________________________

### Event Prices

<table>
<thead>
<tr>
<th>Event</th>
<th>Discounted Rates for Home &amp; Community Care, Residential Aged Care Providers &amp; Local Government</th>
<th>Standard price AFTER 5 May 2017*</th>
</tr>
</thead>
<tbody>
<tr>
<td>2 Day Conference</td>
<td>$1999 + GST = $2198.90  $2099 + GST = $2308.90  $2199 + GST = $2418.90  $2399 + GST = $2638.90</td>
<td>$2638.90 = $2748.90 = $2848.90 = $2948.90</td>
</tr>
</tbody>
</table>

SAVE $400  SAVE $300  SAVE $200

### How To Pay

Number of delegates: __________________________  Total amount $ __________________________

Credit card: Call us on 1300 316 882 to register and pay with your

- [ ] Visa  - [ ] Mastercard  - [ ] American Express

Card No.: __________________________  Expiry: __________________________

Cardholder’s name: __________________________

Signature: __________________________

Please invoice me  Bank transfer details will be provided with your invoice.

Ref: 6025  Purchase Order No: __________________________

### How To Register

**Online:** www.criterionconferences.com/event/dementia17

Phone: 1300 316 882

From outside Aust +61 2 9239 5700

Email: registration@criterionconferences.com

Fax: 1300 918 334

From outside Aust +61 2 8188 1760

Mail: Criterion Conferences Pty Ltd

PO Box R1478

Royal Exchange, NSW 1225

### Venue &Accommodation

**Radisson Blu Plaza Hotel Sydney**

27 O'Connell Street

Sydney NSW 2000

Ph: 02 8214 0000

Please call the Radisson Blu Plaza Hotel Sydney on 02 8214 0000 and quote 170530CRIT to receive your discounted accommodation rate! Subject to availability.

### Team Discounts

- [ ] Groups of 3 save 5%
- [ ] Groups of 4 save 10%
- [ ] Groups of 5 save 15%
- [ ] Groups of 6+ save 25%

Please note group bookings must be made at the same time and are valid off the current price.

### Terms & Conditions

Registration fee includes lunches and refreshments. Please contact us for any special dietary requirements. Full payment must be received prior to the conference to ensure admission. Delegates may not “share” a pass between multiple attendees. Workshop attendees must also register for the conference.

**Early bird prices subject to availability.**

### Cancellations:

No cancellations will be refunded, however a substitute delegate is welcome at no extra charge. A credit voucher will be issued for cancellations received in writing more than two weeks before the event date and valid for 12 months. For an event cancelled by Criterion Conferences registration fees are fully refundable.

### Privacy Policy:

Information collected on this registration will be added to our secure database. This information may be used for the purpose of contacting you regarding ongoing research, product development and services offered. If you do not wish to be contacted for these purposes, please tick here .

We may also share this information with other professional organisations (including our event sponsors) to promote relevant services. Please tick here if you do not want your details to be passed on.

For our full privacy policy please visit www.criterionconferences.com/privacy-policy

### Changes to Conference and Agenda:

Criterion conferences reserves the right to alter the programme without notice and is not responsible for any loss or damage or costs incurred as a result of substitution, alteration, postponement or cancellation of any event.