ABOUT
This year’s PMRI Communication Skills Workshop aims to help clinicians to navigate emotionally challenging patient encounters by providing participants with practical tools for responding to patients’ negative emotions, and managing their own negative emotional responses to patients. These “emotion-handling skills” are critical to patient perceptions of clinician empathy, competence, and trustworthiness, and play an important role in maintaining patient engagement in their assessment and treatment planning. Emotion-handling skills are also crucial to clinicians’ wellbeing, protecting them from symptoms of burnout and improving their daily job satisfaction and enjoyment.

REGISTRATION
Registration is $195 (incl. GST) and includes:
› 1 day interactive workshop
› In-vivo skills demonstration and opportunities to practice
› Individualised feedback and support
› Coffee/tea, morning tea and lunch

Limited to 15 participants. Registration opens March 1.

WHEN
Friday 20th September 2019
09.30-16.00

WHERE
Auditorium, Kolling Institute Royal North Shore Hospital
St Leonards, Sydney NSW

MORE INFORMATION: paineducation.admin@sydney.edu.au