

STUDENT CHARTER 2020

The Deputy Vice Chancellor (Education) as delegate of the Senate of the University of Sydney, adopts the following policy.

Dated: 1 January 2020

Last amended: 15 February 2021

16 May 2023 (administrative amendments)

18 July 2023 (administrative amendments)

12 February 2024 (administrative amendments)

Signature:

Position: Professor Philippa Pattison

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1 Name of policy

This is the Student Charter 2020.

2 Commencement

This policy commences on 1 January 2020.

3 Policy is binding

Except to the extent that a contrary intention is expressed, this policy binds the University, staff, students and affiliates.

4 Statement of intent

This charter:

- (1) sets out the principles that are core to the reciprocal partnership between the University and its students;
- (2) explains the mutual expectations of students and the University to create a productive and safe environment for learning;
- (3) reflects the University's values of:
 - (a) respect and integrity;
 - (b) diversity and inclusion;
 - (c) openness and engagement; and
 - (d) courage and creativity.

Note: See the [University's 2032 Strategy](#)

5 Application

- (1) This policy applies to:
 - (a) the University, students, staff, and affiliates and participants in continuing educational activities and the Centre for English Teaching.and
 - (b) any University-related conduct or activities.
- (2) This policy must be read in conjunction with University Rules, policies, procedures, faculty resolutions and course resolutions.

6 Definitions

affiliate has the meaning given in the [Staff and Affiliates Code of Conduct 2021](#). As at the date of this policy this is:

a person appointed or engaged by the University to perform duties or functions on its behalf, including but not limited to:

- an honorary title holder engaged under the Honorary Titles Policy 2013;
- a consultant or contractor to the University; and
- an office holder in a University entity, a member of any University committee, board or foundation.

An affiliate is not an employee of the University.

continuing education participant means a person who is enrolled in any form of continuing education or extra-curricular education at the University.



exchange student	means a person who is: <ul style="list-style-type: none">• not admitted to an award course at the University;• admitted to a formally approved program of study at an overseas institution with which the University has an exchange arrangement; and• enrolled in one or more units of study at the University under the terms of that exchange arrangement.
non-award participant	means a person who is not admitted to an award course and is not an exchange student or study abroad student, but is enrolled in a unit of study at the University.
staff or staff member	means an employee of the University, including a casual employee.
student	means a person who is: <ul style="list-style-type: none">• currently admitted to candidature in an award course at the University;• a non-award student, exchange student or study abroad student.

7 Student expectations of the University

The full extent of the University's obligations towards students are enshrined in University Rules, policies, procedures, faculty resolutions and course resolutions. Students can expect the University to:

- (a) put the safety of all students, staff, affiliates and visitors to its campuses as its highest priority;

Note: See the [Work Health and Safety Policy 2016](#), [Work Health and Safety Procedures 2016](#)

- (b) create and sustain a supportive learning environment that enables students to realise their full potential;

- (c) foster educational excellence and engaged inquiry through supportive learning environments, appropriate resources and a culture of continuous improvement;

Note: See clause 8 of the [Learning and Teaching Policy 2019](#)

- (d) welcome student participation in academic governance and create opportunities for students to share feedback;

Note: See clause 3.4 of the [University of Sydney \(Academic Board Rule\) 2017](#) and clause 11 of the [Learning and Teaching Policy 2019](#)

- (e) treat students fairly, honestly, transparently and with courtesy, regardless of gender, religion, race, sexuality or disability;

Note: See the [Bullying, Harassment and Discrimination Prevention Policy 2015](#); [Student Sexual Misconduct Policy 2023](#)

- (f) protect academic freedom and safeguard the presentation of ideas through robust, informed and respectful debate that is free from discrimination and harassment in line with University policy;



Note: See the [Charter of Freedom of Speech and Academic Freedom](#) and clause 2.1 (2) of the [University of Sydney \(Academic Board Rule\) 2017](#)

(g) maintain high academic standards;

Note: See clause 2.1 (2) of the [University of Sydney \(Academic Board Rule\) 2017](#) and 8(2) of the [Learning and Teaching Policy 2019](#)

(h) protect personal or health information that is held by the University;

Note: See the [Privacy Policy 2017](#)

(i) respond to complaints and work collaboratively to resolve them fairly; and

Note: See clause 8 of the [Resolution of Complaints Policy 2015](#) and the [Student Complaints Procedures 2015](#)

(j) comply with University Rules, policies, procedures, local provisions and faculty and course resolutions.

8 University expectations of students

(1) The University expects the following personal conduct from students:

(a) treat others with respect regardless of gender, religion, race, sexuality or disability;

(b) act honestly and ethically in all dealings with the University and members of its community;

(c) avoid engaging in bullying, harassment or discriminatory behaviour, including on social media;

Note: See the [Bullying, Harassment and Discrimination Prevention Policy 2015](#); [Student Sexual Misconduct Policy 2023](#); [University of Sydney \(Student Discipline\) Rule 2016](#); [Acceptable use of ICT Resources Policy 2019](#)

(d) maintain a cooperative and collaborative approach to relationships with staff, affiliates and students;

(e) use University resources equitably, responsibly and with sensitivity to the needs of others, and without impeding access or use by others; and

Note: See the [University of Sydney \(Campus Access\) Rule 2009](#); [Acceptable Use of ICT Resources Policy 2019](#); [University of Sydney \(Library\) Rule 2011](#)

(f) support academic freedom and freedom of speech for themselves and for others.

(2) The University expects the following academic conduct from students:

(a) comply with applicable policies and procedures, faculty resolutions, award course resolutions and unit of study outlines;

Note: See the [University of Sydney \(Higher Degree by Research\) Rule 2011](#); [Coursework Policy 2021](#); [Learning and Teaching Policy 2019](#); [University of Sydney \(Student Discipline\) Rule 2016](#)

(b) contribute to learning and the advancement of knowledge through honest, open and respectful discussion and debate of ideas;

(c) promote high academic standards;

(d) act honestly and ethically in all academic matters;

(e) commit to a culture of academic integrity;



Note: See the [Academic Integrity Policy 2022](#); [Academic Integrity Procedures 2022](#); [Research Code of Conduct 2023](#); [Advertising on Campus Policy](#)

- (f) work collaboratively and contribute equitably to group work, projects and other learning experiences; and
- (g) create professional, ethical and respectful relationships with the University's learning partners during mobility experiences, extramural placements, projects and practicums.

Note: See the [Student Placement and Projects Policy 2015](#); [Outbound Student Mobility Policy 2018](#)

NOTES

Student Charter 2020

Date adopted: 6 November 2019

Date commenced: 1 January 2020

Date amended: 15 February 2021 (administrative amendments only)
16 May 2023 (administrative amendments only)
18 July 2023 (administrative amendments only)

Original administrator: Pro Vice-Chancellor (Student Life)

Current policy owner: Deputy Vice-Chancellor (Education)

Review date: 1 December 2024

Rescinded documents: *Code of Conduct for Students 2005*

Related documents: Please note that this is not an exhaustive list of the policies applying to students at the University. Current versions of all University policy documents are available on the Policy Register at <http://sydney.edu.au/policies/>.

[Academic Integrity Policy 2022](#)

[Academic Integrity Procedures 2022](#)

[Acceptable Use of ICT Resources Policy 2019](#)

[Advertising on Campus Policy](#)

[Bullying, Harassment and Discrimination Prevention Policy 2015](#)

[Charter of Freedom of Speech and Academic Freedom](#)

[Staff and Affiliates Code of Conduct 2021](#)

[Continuing and Extra-Curricular Education Policy 2022](#)

[Coursework Policy 2021](#)



[Cyber Security Policy 2019](#)

[Learning and Teaching Policy 2019](#)

[Outbound Student Mobility Policy 2018](#)

[Privacy Policy 2017](#)

[Resolution of Complaints Policy 2015](#)

[Research Code of Conduct 2023](#)

[Student Complaints Procedures 2015](#)

[Student Sexual Misconduct Policy 2023](#)

[Student Placement and Projects Policy 2015](#)

[Work Health and Safety Policy 2016](#)

[Work Health and Safety Procedures 2016](#)

[University of Sydney \(Academic Board Rule\) 2017](#)

[University of Sydney \(Campus Access\) Rule 2009](#)

[University of Sydney \(Higher Degree by Research\) Rule 2011](#)

[University of Sydney \(Library\) Rule 2011](#)

[University of Sydney \(Student Discipline\) Rule 2016](#)

[University's Strategy 2032](#)

AMENDMENT HISTORY

Provision	Amendment	Commencing
7(f) Note; Related Documents	Update reference to Charter of Freedom of Speech and Academic Freedom	15 February 2021
4(3)(d) note	replace 'Strategic Plan 2016 – 2020' with 'Strategy 2032'	16 May 2023
6; related documents	replace 'Code of Conduct – Staff and Affiliates' with 'Staff and Affiliates Code of Conduct'	16 May 2023
6	updated definition of 'affiliate'	16 May 2023



Provision	Amendment	Commencing
7(c) note; 7(d) note; 7(g) note; 8(2)(a) note; related documents	replace 'Learning and Teaching Policy 2015' with 'Learning and Teaching Policy 2019'	16 May 2023
8(2)(a) note; related documents	replace 'Coursework Policy 2014' with 'Coursework Policy 2021'	16 May 2023
8(2)(e) note; related documents	replace 'Academic Honesty in Coursework Policy 2015' with 'Academic Integrity Policy 2022' replace 'Academic Honesty Procedures 2016' with 'Academic Integrity Procedures 2022'	16 May 2023
7(e)note; 8(1)(c) note related documents	Replace 'Student Sexual Assault and Sexual Harassment Policy 2018' with 'Student Sexual Misconduct Policy 2018' replace 'Continuing and Extra-Curricular Education Policy 2017' with 'Continuing and Extra-Curricular Education Policy 2022'	16 May 2023 16 May 2023
related documents	replace 'University's Strategic Plan 2016 – 2020' with 'University's Strategy 2032'; amend hyperlink	18 July 2023
7(e) note; 8(1)(c) note; related documents	'Student Sexual Misconduct Policy 2018' replaced with 'Student Sexual Misconduct Policy 2023'	12 February 2024
8(2)(e) note; related documents	'Research Code of Conduct 2019' replaced with 'Research Code of Conduct 2023'	12 February 2024