Students do not have an automatic right to request re-marking of class work or exam papers, but they are encouraged to discuss the assessment of their work with members of the teaching staff. Students who are dissatisfied with some aspect of their assessment should first consult the tutor or staff member who has graded their work. If it is not known to the student who graded their work, they should contact the coordinator of the relevant course, who will direct them to the staff member responsible for the assessment. If, after discussion with the relevant staff member, the student still believes that the work has been improperly assessed, he or she should address such concerns in writing to the Head of the Unit.

Normally, the Head of the Unit will consider re-marking of submissions only if:

1. The student has discussed the reasons for their mark with the staff member(s) responsible for the assessment;

and

2. The student clearly establishes, in writing, reasons for receiving a mark higher than that awarded, taking into account the feedback they have received from the assessors.

If the Head of School decides that remarking is justified, a new marker will grade the written work; the grade of this marker will be final. Students should be aware that re-marking can result in a lower or a higher grade.