It is important to remember that like all major capital cities, Sydney has crime and personal security risks. It is important not to take risks with your safety. The University is located in an inner city area which offers many positive benefits but also means that personal security has to be attended to, particularly after dark. It is important that you do not walk around campus, through Victoria Park, or in the Redfern area late at night. At the Orientation Program we will discuss personal safety and security in Sydney and within the University.

**The University of Sydney Security Service**

The University of Sydney has a security service that operates 24 hours a day 365 days a year. The Security Service offers a wide range of services.

<table>
<thead>
<tr>
<th>University Security Service</th>
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<tbody>
<tr>
<td>Level 2, Services Building (G12)</td>
</tr>
<tr>
<td>Codrington St (cnr Abercrombie St)</td>
</tr>
<tr>
<td>University Of Sydney Darlington Campus</td>
</tr>
<tr>
<td><strong>Emergency Contact (All hours):</strong></td>
</tr>
<tr>
<td>(02) 9351 3333</td>
</tr>
<tr>
<td><strong>Enquiries (All hours):</strong> (02) 9351 3487</td>
</tr>
<tr>
<td><strong>Free Call (All hours):</strong> 1800 063 487</td>
</tr>
<tr>
<td><strong>Fax:</strong> (02) 9351 4555</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:sec.admin@mail.usyd.edu.au">sec.admin@mail.usyd.edu.au</a></td>
</tr>
<tr>
<td><strong>Website:</strong> <a href="http://www.security.usyd.edu.au">www.security.usyd.edu.au</a></td>
</tr>
</tbody>
</table>

[www.security.usyd.edu.au](http://www.security.usyd.edu.au)
Parking on Campus

Parking on campus is available but parking spaces are limited, especially during the day. The cost of parking on campus is:

- **6am - 3pm** Mon - Fri: flat fee of $15.00
- **After 3pm** Mon - Fri: $2.00 per hour with a maximum charge of $6.00 per day.
- **Weekends** (3pm Fri - 6am Mon): $2 per hour with a maximum charge of $6 per day.

If you have paid the maximum daily fee ($15.00 between 6am - 3pm, or $6.00 after 3.00pm), you can park on campus until 6am the following morning.

Lost and Found Property

The Security Service runs a Lost and Found Property Service. The Security Service will do its best to locate the owner of any property that is handed in but is often unable to do so because property is not appropriately labelled. An engraver is available at the Security Service for marking student property.

If property has not been claimed after three months the finder may claim it for an administration charge of $2.

If you have lost something that has not been handed in, the Security Service can give you a form to fill in that will help them to find you if the property is turned in.

After Hours Access

Students wanting to enter a building for any purpose after hours require written authority from the Head of School or Department. This authority must be lodged with the Security Section in advance. Failure to do so could result in you being denied access.

Lost Property

Address (same as Security)
Hours Mon-Fri (8:30 - 4:00)
(Arrangements may be made with the Lost Property Office in advance for the collection of found belongings out of hours.)
Phone (All hours) (02) 9351 4753
Fax (02) 9351 5699
Safety and Security
There are many on-campus social activities ranging from formal to informal and a variety of groups, organisations and functions from which to choose. On occasions, the Security Service may be called to attend these functions because someone is threatening to harm themselves or others. They are not there to hinder your enjoyment in any way but to ensure that all activities are conducted in a safe and sensible manner.

Key Cutting
The Security Service provides students with keys to access areas when requested by the Head of School or Department. A key deposit is required and will be returned to you on return of the key. This also applies to access cards issued to students under the above terms.

Help in Times of Need
There may be times when you have a problem that may not be strictly of a security nature, but you are unsure where to turn. Do not hesitate to contact the Security Service should this be the case. Although they may not be able to help you directly, they may be able to provide you with the contact numbers you need, or at least point you in the right direction.

If you have any concerns regarding your safety on Campus you can call the Security Service on telephone 9351 3487 or in case of an emergency 9351 3333. Please also see the ISSU regarding any concerns or difficulties you may experience.

Emergency Help Points

These are flat surfaced phones with press button action located at the Gateboxes at the Main Gate, the City Road and Ross Street Gates, and near the front door of the PNR Library on Darlington Campus.

These are all clearly marked and dial directly to the Security Service.

Standard phones, able to dial internal extensions (ext. 1333 Security) are also located externally near the main entry door to the Blackburn Building, the external entry door to the Madsen South end, and in the foyer of the Fisher Library.

All Gateboxes are also fitted with "Break Glass" emergency panels. As soon as the glass is broken, a critical alarm is recorded and Security Patrol is immediately dispatched. These are strictly for EMERGENCY situations.

A key cutting service is also available for personal keys such as home or car keys for a nominal fee. To utilise this convenient service, please drop into the Security office.
Safety Tips

Moving around and travelling on public transport in Sydney is generally safe, but there are certain precautions you can take when travelling.

Plan your trip
- know your timetables to avoid long waits - especially if you are alone
- avoid lonely closed-in shelters; keep to open, populated areas in full view of cars, buses or trains
- tell someone your plan and expected time home
- avoid parks and poorly lit streets and lanes; use preferred pedestrian routes through campus, particularly to Redfern Station
- walk briskly and confidently
- be wary of strangers on foot or in cars, asking for directions
- pick a route likely to be used by other travellers
- if you are followed, move quickly to a place of help

Taking your car
- park in well-lit, busy areas
- hold your keys ready to open the door
- check under the car and in the back seat or hatch for intruders before getting into the car
- once inside, lock all doors and leave windows up until you have reached your destination
- do not leave valuable belongings on view in your car
- move your car closer if you plan to be on campus after dark

On campus
- make use of the free Security Bus service whenever possible
- walk along lighted walkways and corridors at night
- do not leave your keys and other personal belongings unattended
- report all thefts and suspicious activity to the University of Sydney Security Service on 9351 3487 or University of Sydney Security Service Emergency phone number on 9351 3333

Be prepared
- stay alert
- always carry change for a phone call
- note descriptions of people acting suspiciously
- notify police or transport employees of any offence or suspicious persons
- keep bags and purses on or close to your body

On the train
- sit near the guard’s compartment - indicated by a blue light
- avoid empty train carriages
- sit with others with whom you feel comfortable
- sit near the aisle rather than against the window
- if harassed, draw attention to the situation

Public telephones
- always carry change or a phone card. You may need to call a taxi, friend, family member or Security if you are stranded or nervous
- when you have dialled, turn your back to the phone and speak looking outwards
- if threatened, dial 000 (a free call to the Police Department), or dial Security on 9351 3333
- if you call the Police or Security, give your location, name and telephone
box number first. If someone tries to get into the phone booth, sit down and brace yourself against the door.

Important Documents
- always keep your passport, bank books and other important documents in a safe place
- avoid carrying more than two weeks of lecture notes with you

Security on Other Campuses
- Rozelle Campus Security
  9351-1026
- Cumberland Campus Security
  9351-9230

Emergencies
If you need to ring Ambulance, Fire, Police on 000 it will because you are in an emergency. You will be asked “Ambulance, Fire or Police” in the first instance.

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
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<tbody>
<tr>
<td>Ambulance, Fire, Police</td>
<td>000</td>
</tr>
<tr>
<td>Dental Emergencies</td>
<td>9692 0333</td>
</tr>
<tr>
<td>Poisons Information</td>
<td>131 126</td>
</tr>
<tr>
<td>Pharmacy (24 Hours or after hours?)</td>
<td>9235 0333</td>
</tr>
<tr>
<td>Life Line</td>
<td>131 114</td>
</tr>
<tr>
<td>LostStolen traveller’s cheques</td>
<td>1800 127 495</td>
</tr>
<tr>
<td>Visa Cards</td>
<td>1800 805 341</td>
</tr>
<tr>
<td>Medical Clinic (7am -10pm daily)</td>
<td>9223 8400</td>
</tr>
<tr>
<td>Translating &amp; Interpreting Service</td>
<td>131450</td>
</tr>
<tr>
<td>24-hour service anywhere in Australia</td>
<td></td>
</tr>
<tr>
<td>WorldCare Assist Emergency Number</td>
<td>1800 814 781</td>
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</tbody>
</table>

24-hour Dental Care is available in quite a few suburbs (for instance, Westmead Hospital (Dental Clinical School) provides access to 24-hour emergency dental care. When you are settling in to your accommodation, try to find out the nearest dentist, pharmacy and doctor, and keep their numbers handy.
A reminder to all students to be mindful about your personal safety and security. Here are some simple rules to follow which will increase your chances of staying safe.

DO NOT walk in the streets alone outside of daylight hours. If you have late lectures, arrange to walk to the bus-stop, station, or to your accommodation with other people. If this is not possible, catch the free campus shuttle bus to the nearest public transport, or contact Campus Security and ask for an escort.

DO NOT WALK with your maps open. A lost new international student is an easy target.

STAY TOGETHER if you go out with a group of friends. Don't go off with strangers you have met over drinks or elsewhere. Remember, there's safety in numbers.

WALK QUICKLY AND PURPOSEFULLY if you are walking alone, whether at night or during the day.

STAY IN WELL-LIT AREAS. Avoid dark, badly lit areas both on and off campus. Keep to brightly lit areas around campus and brightly lit, peopled streets if you have to walk alone at night.

BE VIGILANT AND ALERT. Stay aware of what is happening around you. If you feel someone is following you, crossing the street to come closer to you, or behaving in a way which seems suspicious to you, take action. If there are shops or restaurants close by, go in. If there are other people walking in the street, approach someone and ask if you can walk with them, explaining your reasons.

If all else fails, run.

TRUST YOUR INTUITION. In any situation, if you feel that something is not right, trust your intuition and take immediate steps to remove yourself from that situation. If you are attacked, shout “Call 000! Someone is attacking me!” This avoids people thinking it is a domestic conflict and gives them more ‘permission’ to call 000.

Be prepared to GIVE UP YOUR BAG if someone tries to snatch it. This lessens the chance of injury to yourself.

ALWAYS keep doors and windows locked at home. Leave windows open only if they are fitted with security bars. If you have a security door, keep it locked at all times. DO NOT open your door to strangers.

To avoid your drinks being spiked, ALWAYS buy your own and NEVER leave it unattended.

KEEP YOUR LOCAL POLICE STATION NUMBER HANDY near your home telephone, and do not hesitate to ring the police if necessary.

CONTACT CAMPUS SECURITY ON 9351-3333 (and 13333 on an internal phone) if you are on campus and feel unsafe or under threat at any time.

READ CAREFULLY the security brochure which will be given to you at Orientation.