GETTING TO SYDNEY

Prepare Mentally and Emotionally

In the rush of dealing with practical matters - visas, tickets, documents, money - do not forget to prepare yourself emotionally and mentally for the experience ahead of you. For most students, even those who have lived and studied abroad before, a move to a new culture, environment and education system will involve a period of transition and adjustment. Separation from family, friends, home, and a safe and familiar environment can result in feelings of sadness, loneliness and even depression. If you know the kinds of emotional changes to expect you will find it easier to cope with making the change.

Students often experience a period of excitement when they are preparing for their departure. Saying goodbye to family and friends is a little sad, but the sadness is masked by the anticipation of studying and living abroad. The first few days in the new country are usually disorienting but still exciting. As the excitement wears off you may begin to notice differences between Australia and your home country, you may start missing your family, friends, pets and familiar setting and start to feel lonely and isolated. It is not uncommon for students to feel quite depressed and unhappy and to start wondering if they have made a terrible mistake coming to Sydney. As time passes, lectures begin, you meet people, make friends and become familiar with the way things work here, you will find yourself feeling more comfortable. The depression lifts and you begin to see differences in a more positive light. Before long you find yourself feeling more at home.

You can make the transition more easily if you remember that changes in your emotional state are a normal reaction to the major changes you are making in your life circumstances. It can help if you bring some favourite familiar items with you from home - an ornament or something that has special importance for you. Keeping in touch with people back home on a regular basis also helps. Talking to a counsellor at the ISSU about things that concern you is also helpful. Making contact with local students by joining clubs and societies and taking part in the activities they organise is a great way to meet people and make friends.
Practical Preparation

Student (Temporary) Visas

If you are coming to Australia for a temporary period to study full time, you need to apply for a student (temporary) visa. The Department of Immigration, Multicultural and Indigenous Affairs (DIMIA) Information Form 1160i, “Applying for a student visa”, sets out the guidelines for applying for a student visa. This information form and the application form, 157A, are available from the Australian Consulate or Embassy in your own country or you can print the form from the DIMIA web site - www.immi.gov.au. Please read the forms carefully and follow the instructions.

In brief, to be granted a student (temporary) visa, you must:

• complete the application form 157A
• pay the correct processing fee
• satisfy entry criteria / requirements (including health requirements)

This form will advise you of which education subclass you are in and what conditions you need to satisfy. DIMIA has developed a range of assessment factors you must satisfy before a visa will be issued to study in Australia. These assessment factors vary according to your country of nationality and your education subclass.

IMPORTANT:
Once you are in Australia you must ensure the International Office has your current address at all times. If, for any reason, DIMIA wishes to contact you they will rely on the address which the International Office has for you.
(see p.76)

Dependant Visas for Family Members

If you are planning on bringing your family to Australia with you while you study, you should seek information from your nearest Australian High Commission or Embassy about visa requirements. Usually, a health examination will be carried out and you will need to provide supporting documents such as marriage and birth certificates, passports and proof of sufficient income to support your family in Australia. You will also need to pay the family rate of health cover to ensure your family has health insurance while in Australia.

Slightly different procedures are required for students on AusAID scholarships. If you make application for your family to join you while you are all still overseas, you should do this through the Australian diplomatic mission organising all your study details. Once you have arrived in Australia, the International Student Services Unit (ISSU) will be able to assist you in applying for family entry.

Further information about immigration matters is available from the DIMIA website at www.immi.gov.au.
Accommodation

Permanent accommodation usually takes some time to arrange. On average, it takes a student between two and four weeks to find suitable accommodation. You can look for accommodation at the 10 campus residential colleges, the new Sydney University Village, or off-campus in private accommodation such as share housing, homestays and other private arrangements.

You can find more information about accommodation in Chapter 4 of this guide book, from the ISSU Housing Officer or from staff at the University of Sydney Accommodation Service and on www.usyd.edu.au/stuserv/accommodation.

Health Examinations

It is a good idea to have a thorough medical check up before you leave your home country. Visit your dentist and have any necessary dental work carried out before you leave for Australia. Also have your eyes checked and obtain contact lenses or glasses if you need them. Consider bringing a spare pair of glasses or contact lenses in case you need them. Please note that it is a policy of the NSW Department of Health for students whose course involves a clinical placement to undergo screening and vaccination. Please go to www.health.nsw.gov.au for further information. Your Faculty should provide you with full details about this requirement at enrolment.

Dental and optical costs are expensive in Australia. The Overseas Student Health Cover (OSHC) covers eye examinations, but it does not cover the cost of buying spectacles. The OSHC does not cover any dental costs although students are able to receive a discount at the Dental Service in the Wentworth Union Building on the main campus.

Temporary Accommodation

If you have not already arranged your permanent accommodation for your arrival in Sydney, you will require some temporary, short term accommodation to provide a roof over your head while you look for something more permanent. You can book temporary, short-term accommodation on or off campus. Please refer to the “Things to do before you leave home” booklet for step by step instructions on how to make a booking.

You can also book temporary accommodation at any local youth hostel, hotel or motel of your choice. There is an off-campus temporary accommodation list enclosed in your predeparture package.

Staff at the Airport Arrivals Desk at Sydney’s International Airport can also help you find suitable temporary accommodation.

We strongly recommend that you organise temporary accommodation before you leave home.
Money

Australia has decimal currency with 100 cents to the dollar. Australian bank note denominations are $100, $50, $20, $10, $5 and coins are $2, $1, 50 cents, 20 cents, 10 cents and 5 cents. The exchange rate for the Australian dollar (AUD) is a floating rate depending on the foreign exchange market.

It is a good idea to have some money with you when you arrive in Sydney, for immediate use. You will need money for transport from the airport and to pay for accommodation, food, telephone calls and postage. Scholarship students should not expect to rely on the first scholarship payment for immediate use as it may take up to three weeks before the stipend can be placed in your bank account. You should bring at least AUD $1,500 with you with approximately $300 of that in cash and the rest in travellers' cheques.

Do not bring all your funds in one cheque which needs to be cashed at a bank. It can take several weeks for cheques from some countries to be cleared for cashing by the banks here. This could leave you in a difficult situation with no money for accommodation or other necessities.

You will be able to open a bank account straight away. If you open an account at one of the banks on campus within the first six weeks of your arrival, you will need to show only your passport for the purposes of identification. Once you have opened an account further funds can be transferred from your home country directly into your bank account here in Sydney.

Some banks in your country may even be able to open an account for you in Sydney before you leave home. Ask at your own bank first. Credit cards accepted in Australia include American Express, Diners Card, Visa and Mastercard. Banks also issue bankcards for use within Australia.

For information about banks on campus see page 73.

Useful Websites:

www.travelex.com.au - Traveller's Cheques and Money Transfers
www.xe.com/ucc - Universal Currency Converter
www.google.com.au - type in anything : such as 'australian banks'

Coins from Royal Australian Mint, www.ramint.gov.au
Other Useful Items to Bring with you

Most items you will need are available in Australia though the cost of some items may be more expensive than in your home country.

**Clothing**

Clothing is expensive in Australia so it is a good idea to bring summer and winter clothing with you. Bed linen and bath towels are also expensive and worth bringing to Australia.

You will find most people in Australia prefer to dress casually, even on campus. Suits and formal wear are usually worn only for work and formal functions such as graduations, formal dinners or ceremonies. You may wish to include a traditional cultural costume for special occasions.

The clothing you will need depends on the seasons of the year. In summer, most people wear t-shirts, loose shirts or blouses, skirts, shorts or light-weight pants with open shoes such as sandals or thongs. The weather can sometimes change suddenly and evenings are often cooler than daytime so if you intend to be out most of the day, it is a good idea to bring a light-weight sweater with you. For those who enjoy the beach and surf, bring appropriate swimming items with you.

Sydney usually has mild winters. Often you will be quite comfortable in jeans, sneakers/running shoes, a shirt or t-shirt and a warm jacket. There are some colder days in winter when you may need woollen scarves, woollen gloves, jumpers/sweaters, waterproof parkas/jackets/winter coats with appropriate woollen socks and waterproof shoes.

**Personal Items**

You may find it useful to pack items such as a small sewing kit, alarm clock, umbrella, raincoat, dictionary, address book, personal diary, vaccination certificates, prescriptions for medication, sports gear, toiletries, camera and other favourite personal items.

**Electronic Goods**

Electrical appliances, such as rice cookers, radios, hair dryers, computers, etc. are other items some students choose to bring to Australia. These items may attract the Goods and Services Tax. For more information you can read Australian Customs Regulations on page 23-4 of this guide book as well as the booklet in your predeparture package entitled *Know before you go, Customs Information for Travellers* by the Australian Customs Service.

Australia has 240 volt, AC 50Hz cycle electricity. Some appliances have a 110/240V switch. If they do not, you will need a voltage converter. Most motels and hotels have universal outlets for 110V and 240V. A three-pin plug is used in power points. If you intend to bring appliances with you purchase adaptor plugs and check that your appliances can be used on Australian voltage.
Computers

Computers are essential for preparing assignments and essays. However, it is not essential that you bring one with you. There are computer access centres on campus which provide free email and internet access, modem access and a variety of other services. Modem or dial-up internet access from home costs approximately $4.40 per month to register. It allows free access for up to 2MB download per day and charges per MB download exceeding this limit. This gives access to the internet, Microsoft and Excel, desktop publishing tools and laser printing at 10c per page. Other programs and functions which include colour scanning, ZIP drive, file translations, modem etc. are available at an additional cost. These centres are generally open during 9am-5pm Monday to Friday and some are available on weekends. Most centres provide extended hours during Semester. You can have 24 hour access to the Carslaw Access Centre by paying approximately $25 for a security swipe card. (Please contact Security Services on 9351-3326) Many faculties also have their own computer laboratory.

If you would like more information to assist you in deciding whether to bring your computer, contact the ITS helpdesk (http://helpdesk.usyd.edu.au/) for information.

Please refer to page 23 for information on bringing computers into Australia.

International Driver’s Licence

If you are a student on a student (temporary) visa and you have no intention of becoming a permanent resident, you can drive in New South Wales with your driver’s licence from your home country. You should have the original licence and a letter (in English) from the licensing authority in your country or the relevant consulate or diplomatic office confirming your licence details and status. You will also need to carry your passport and visa with you or a certified copy of these documents. You should carry this documentation with you whenever you are driving in New South Wales.

If you intend to visit other countries when you are returning home, you may want to obtain an International Driver’s Licence. You will need to do this in your own country, before you come to Australia. Remember that your driver’s licence (and international driver’s licence) need to be valid, so you may have to renew them in your own country when you return for holidays.

Further details on driving in Australia are on page 60. You can also obtain more information from the Road Traffic Authority (RTA) directly on 13 22 13 or visit the website: http://www.rta.nsw.gov.au.
Prepare for your Family’s Entry into Australia

You may want your family to join you while you are studying in Sydney. If you are enrolled in a formal tertiary course which lasts for at least one year you are eligible to apply for a dependant’s visa for your dependants (spouse/partner or children). A dependant’s visa will allow your spouse/partner or children to remain here with you in Australia for the duration of your course of study. If your course of study is shorter than one year, or if you want other family members, such as parents or siblings, to visit you, they will need a visitor’s visa (not a dependant’s visa). A visitor’s visa is usually issued only for 3 months. You will find more information about international families in Chapter 6 of this booklet.

The decision about coming out together as a family or leaving family behind is not an easy one to make. Having your spouse/partner and children with you can be a source of emotional comfort and practical help. You will not need to worry about being separated for a prolonged period of time, you will not be anxious about their welfare in your absence, and you will have someone near and dear to share your experiences. On the other hand, families make demands on your time and energy and this can affect your study time. Also, you are less likely to make an effort to get to know people if you have your family to keep you from feeling lonely. Worries about arranging schooling for children and about the way your family is adjusting to a new and unfamiliar environment can create stress and anxiety for you and this is likely to interfere with your studies to some extent. You also need to keep in mind that fees are charged for your child’s schooling - details are in Chapter 6. You need to discuss the advantages and disadvantages carefully with your spouse/partner and other family members and reach a decision which is comfortable for both you and your partner.

Coming to a new and unfamiliar country as the spouse or partner of an international student is exciting but not always easy to adjust to. The ISSU runs an International Families Program to assist families in this adjustment. More information about the Families Program is provided on page 63 of this booklet and in the Daily Arrival Information Sessions. You can also contact the ISSU counsellors for advice on any family-related concerns.

The English for Partners Program: Excursion to the Opera House
It is a good idea to put together a document folder of all the papers you need to obtain your visa and to enrol at the University. There are also documents that you may need if you want to obtain a driver’s licence or perhaps find work in your professional field. Useful documents to include in your folder are:

- valid passport and student visa (including photocopies)
- letter of offer and other material sent to you by the University
- receipts of payment for all fees
- certified copies of personal papers, including academic transcripts, educational or work qualifications you may already have completed, scholarship award letter if applicable
- identification (ID) papers such as birth certificate, drivers licence from your own country, proof of citizenship, international driver’s permit
- papers relating to any study which may earn you credits for the course you are enrolling in at The University of Sydney. (If you want credit for study completed at a university other than Sydney you will need to bring detailed information about the courses you want credited. This should include course outlines or introductory notes outlining the syllabus, texts used, information about the way the course was assessed and the number of teaching hours.)
- credit cards
- your medical records, immunisation records and school records of all accompanying family members
- marriage certificate if your spouse is coming with you
- this guide book for International Students
- receipts for goods you are bringing with you to Australia to assist with assessing customs duty/sales tax eg : computers, cameras.
- reference letters (for real estates or employment)

It is a good idea to bring with you official translations into English of any important documents.
Australian Customs Regulations

The Australian Customs Service acts as the gatekeeper for all visitors and returning residents to the country. You and all your luggage must be cleared by Customs when you arrive in Australia.

Before you arrive, airline staff will give you an Australia Incoming Passenger Card and Travellers’ Statement. After you disembark from the plane, you must present the completed Incoming Passenger Card at the Immigration Check Point and the completed Travellers’ Statement at the Customs Entry Control Point.

You and your luggage may be searched by Customs officers. It is your responsibility to declare your goods to Customs on arrival in Australia. Some items are not allowed into the country because they might carry disease or because they are illegal items such as drugs; or they might require payment of duty. If you are in doubt about what to declare you should ask a Customs officer. There are serious penalties for people who make false declarations.

It is also very important that you do not carry goods for other people. You should also pack your own luggage so you are sure of what is in your possession. If you are caught with prohibited or restricted items, you will be held responsible. There are severe penalties for people caught in the possession of drugs.

Please note: Duty will be charged on goods exceeding a total purchase price of AUD $400. Examples of goods are perfume, jewellery, watches, souvenirs (alcohol and tobacco are not included in this allowance). For more information, please go to www.customs.gov.au. The Australian Customs Service does not exercise control over mobile phones other than collecting any Customs duty and tax that may be applicable. There are, however, restrictions with connections. More information about this can be obtained from the Australian Communications Authority (ACA) buy phoning+61 2 9245-4000 (or website www.aca.gov.au). Cordless phones cannot be imported unless approved by the ACA.

If you bring a computer with you to Australia, you will have to declare it at Customs upon arrival at the Airport. Make sure that you have a receipt with you, which shows the date of purchase. If your computer is less than 12 months old, it may be consider as a 'temporary import', and attract a refundable security bond of 10% of the purchase price. This amount will be given back to you when you leave Australia at the end of your studies. This fee is to make up for the Goods and Services Tax (GST). However, if you explain the the Customs Officer that you are an international student and show them your international student visa, this fee may be waived. If your computer is more than 12 months old, you will not have to pay any security bond; please bring receipts with you to prove this.

Unaccompanied Personal Effects

If you send some personal effects to Australia by post or a freight service, they will need to be cleared by Australian Customs. You can clear the goods yourself or have a nominated person, such as a relative or Customs broker do it on your behalf. You will need to complete an Unaccompanied Effects Statement (available from all Australian Customs
offices and Customs brokers) and produce your passport and a detailed packing list. If you do not use the services of a broker you should contact the Australian Customs office nearest to the location of the arriving goods to arrange your own clearance. Customs may inspect your unaccompanied goods on arrival in Australia.

Duty free concessions will not apply to goods arriving in Australia as unaccompanied effects.

Please read the booklet in the predeparture package entitled *Know before you go, Customs Information for Travellers* by the Australian Customs Service for further information about customs procedures, restricted goods, duty free concessions, duty/sales tax on goods and other important customs related matters. If you have particular questions you want answered, please contact Customs Information Centre, details below.

**Customs Information Centre**  
**Phone:**  
1300 363 263 (In Australia)  
+61 2 6275 6666 (Outside Australia)  
**Email:** information@customs.gov.au  
**Website:** www.customs.gov.au

**Australian Quarantine Regulations**

Australian Quarantine regulations require that you complete the Travellers’ Statement on entry to Australia and that you declare any animal or plant item with you or packed in your luggage. In most cases your goods will be inspected, treated if necessary (there may be a fee for this) and returned when the pest or disease risk is eliminated. Only prohibited items are not allowed entry. Those items require that you obtain approval from the Australian Quarantine and Inspection Service before you commence your journey. Declare any items you are unsure about to the Quarantine officers present at the airport who will allow you to keep any item which is not considered to be of risk to Australia. The penalty for infringing Quarantine regulations is very severe and involves Court proceedings.

Please read the brochure enclosed in the predeparture package entitled *What can I take into Australia? Important Quarantine Information for Travellers.* Further information can be obtained from the Australian Quarantine and Inspection Service website located at [http://www.aqis.gov.au](http://www.aqis.gov.au).

**Passenger Security**

Governments have directed that, for security reasons, all knives, sharp objects or cutting implements of any kind and any length, whether of metal or other material, knitting needles, and sporting goods, must be packed in checked baggage. They cannot be carried in your cabin baggage. If they are, the articles will be removed and not returned. If you are carrying hypodermic needles, you need to declare them at the screening point. Medication should have a professionally printed label identifying the medication, or a manufacturer’s name or pharmaceutical label attached. Where possible, documentation or identification to confirm your medical condition should be carried.
## Predeparture Checklist

<table>
<thead>
<tr>
<th>YES</th>
<th>NO</th>
<th>I Have:</th>
</tr>
</thead>
<tbody>
<tr>
<td>☑️</td>
<td></td>
<td>Organised all travel arrangements and packed my most important documents in my overnight travel bag eg: passport, airline ticket, valuables, etc.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Returned my Airport Arrival Booking Form to the ISSU informing them of the date and time of my arrival.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Organised my temporary accommodation by either returning my Temporary Accommodation Booking and payment in full to the Residential College/House or making private bookings with places such as Youth Hostels.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Packed my document folder (see chapter 2, page 22) of important documents.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Checked Customs and Quarantine regulations and packed separately items which I need to declare eg: food, computer. Checked that i have no sharp objects (scissors, knives etc) in my cabin baggage.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Organised to have at least AUD $1,500 available to me on arrival in Sydney (approximately $300 in cash and $1,200 in traveller’s cheques).</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Had medical/optical/dental check ups prior to leaving (eg: bring spare pair of glasses/contact lenses, prescriptions for medicines, etc).</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Written down the contact details of my country’s embassy in Australia.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Packed some of my personal items such as photos, address book with contact details of family and friends, etc.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Packed this Guide Book for International Students in my hand luggage.</td>
</tr>
<tr>
<td>☑️</td>
<td></td>
<td>Purchased padlocks for my luggage.</td>
</tr>
</tbody>
</table>

If you have answered ‘NO’ to any of the above questions and require further assistance, please contact the ISSU on tel: +61 2 9351 4749, fax: +61 2 9351 6818 or email: info@issu.usyd.edu.au.
Arrival in Sydney

Once you get off the plane, you will have the chance to make last minute duty free purchases before making your way through Immigration. It would be useful for you to pick up a copy of the *Sydney International Airport Arrivals Guide*. These are usually available on stands in the corridors as you move towards Immigration. This guide contains useful information for any newcomer to Sydney.

**Immigration**

At Immigration, you will have your documents checked and stamped. On the plane you will be given an *Incoming Passenger Card*. You will need to have this card ready to hand to Immigration, together with your passport.

**Baggage Collection**

After you have passed through Immigration, you will be required to collect your baggage. The number of the baggage carousel where all luggage from your flight will be unloaded is usually announced as you get off the plane. The flight numbers of planes are also put up on signs above the baggage carousels. If your baggage does not arrive on the flight you should report this to the airline representative and provide your contact details so that your luggage can be tracked down and forwarded to you as soon as possible.

Once you have collected your baggage, head towards Customs.

www.sydneyairport.com.au
Chapter 2 : Getting to Sydney

**Customs**
At Customs, you will be required to present the *Traveller’s Statement* which acts as your Customs declaration form. This form is issued to each passenger before disembarking from the plane. If you have no items to declare, you can exit through the green pathway. You will need to go through the red pathway if you have items you wish to declare. If you are in doubt about what to declare you should ask a Customs Officer as there are serious penalties for people who make false declarations.

It is illegal to carry illicit drugs, steroids, weapons, firearms and certain articles subject to Quarantine into Australia. If you are uncertain about any drugs or medicines which you are carrying check with the Customs Officer in the Customs Area on your arrival at Sydney International Airport.

**Arrivals Hall**
Once these formalities are completed you will be free to leave the restricted area for the Arrivals Hall in Sydney International Airport.

There is a map outline of the Arrivals Hall enclosed in the booklet “*Things to do before you leave home*” included in your predeparture package. This will help you to find the Airport Reception Desk. This is usually located next to the airport’s Information Desk.

If you lose any of your personal belongings while you are in the arrivals hall, go to the Lost and Found Office which is located on level 3 of the Sydney International Airport or telephone 9667 9583 during office hours.

**Airport Reception**
The University of Sydney participates in an airport reception program organised by a group of universities in New South Wales. This service is called the Airport Reception Desk. Through staff at this information desk, we provide newly arrived international students with an Airport Reception Kit to assist with the next step after arrival. We request that all new international students inform the International Student Services Unit (ISSU) at the University of Sydney of planned arrival dates by completing and returning the Airport Arrival Information form enclosed in the booklet “*Things to do before you leave home*” included in your predeparture package. The Airport Reception Kit contains a welcome letter, information about the University, a map of the University and information about temporary accommodation.
Airport Facilities

On arrival if you need to exchange money or travellers' cheques, there is a Travelex Foreign Exchange office located in Arrivals Hall B & C of the Sydney International Airport Terminal. Travelex is open daily from 6am to 10pm.

Phone calls can be made from any public phone. There are coin payphones, phones that use phone cards and credit card phones located within the Sydney International Airport Terminal. Local calls cost 40 cents. Long distance (STD) and international (IDD) calls can also be made from these phones. It is more practical to use a phone card or credit card phone when calling STD or IDD. You can make enquiries about operator assisted international calls by dialling 1234 for user pays calls or 12550 for reverse charge calls. If you need telephone directory assistance, contact 1223 for Sydney and all parts of Australia and 1225 for overseas phone numbers.

Transport from the Airport

Sydney city centre is 9 kilometres from the airport. The main University of Sydney campus is located within the suburbs of Darlington and Camperdown and is only minutes away from the city centre.

If you want to travel to your accommodation by hire car, you can make a reservation with Astra Hire Car before you leave your home country.

There is an Airport Link train service, with stations in both the Domestic and International areas. The journey time to the City is about 11 minutes. Space for luggage is limited. The cost is (at time of printing) $9.00 one way or $12 return. The closest stop to the University of Sydney is Central Railway Station (on Eddy Avenue). It is a short 5 minute ride away to the University by taxi or public bus.

Sydney Airport provides a shuttle-bus service to city-area hotels - the nearest stop to the University is Unilodge (5 minutes away from the main campus). The cost is (at time of printing) $9.

Taxis take approximately 20 minutes to reach the city from the airport and cost between $20 - $25. Fares in all Sydney taxis are determined by the meter on the dashboard. Passengers pay any bridge or road tolls. A surcharge of 20% of the distance rate can apply between 10.00pm and 6.00am.

<table>
<thead>
<tr>
<th>Taxi Listings</th>
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<tr>
<td>Legion Cabs .................. 13 14 51</td>
</tr>
<tr>
<td>RSL Cabs ..................... 9581 1111</td>
</tr>
<tr>
<td>Premier Cabs ................. 13 10 17</td>
</tr>
<tr>
<td>St. George Cabs .............. 13 21 66</td>
</tr>
<tr>
<td>Taxis Combined Services ... 8332-8888</td>
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</tbody>
</table>
What To Do Next

- Contact your parents/relatives to inform them of your safe arrival
- Go to the International Student Services Unit (ISSU) and find out about the first available DAIS (Daily Arrival Information Session) to get further instructions about enrolment, your Overseas Health Cover, banking, etc.
- Attend a Daily Arrival Information Session (DAIS)
- If you are in need of accommodation assistance, attend a Housing Information Session held immediately after the DAIS.
- Settle your accommodation
- Open a bank account
- Check with the University Health Service for your Overseas Student Health Cover (OSHC) membership card
- Attend the International Student Orientation held by the ISSU
- Sign up (ie: enrol/register) for classes and tutorials. For more information on enrolment, please see page 33.

Emergencies

The staff at the Desk, and at the Airport, should be able to provide you with useful information and assist you with any questions or concerns you may have.

For emergencies, contact the University of Sydney Security Service, 24 Hours: 9351-3333.