Services for students

learning • accommodation • administration
employment • finances • getting around
health and welfare • student life

The University of Sydney

www.usyd.edu.au/stuserv
The Services for Students booklet is an introduction to the extensive range of services provided by the University of Sydney to assist students in achieving their educational goals. These services offer personal, welfare, administration, library, IT, and academic support services to facilitate students’ success at University.

The Services for Students website provides more detailed information regarding these services.

Student support services are located at the Camperdown/Darlington campuses. A Counsellor, International Student Counsellor, Disability Services Officer and Learning Skills Advisers are located on the Cumberland Campus. Cumberland students are also able to access the other student support services located at the Camperdown/Darlington campuses.

Students at the Sydney Conservatorium of Music, Sydney College of the Arts, Sydney Law School, and clinical sites and other University locations are able to access the student support services located at the Camperdown/Darlington campuses.

Student Services provides many of the student support services available at the University. The University Library, ICT, Careers Centre, Scholarships & Prizes Office, Student Centre, faculties and student organisations also provide a wide range of services to students.

The Services for Students website provides information regarding the University’s student support services, including services located at the Cumberland Campus. www.usyd.edu.au/stuserv

The MyUni student portal also directs students to student support services for enrolled students. www.usyd.edu.au/myuni

Remember that all formal email communication from the University will be sent to your University email address, so please ensure that if you are using another personal email account that you have your University email forwarded to this personal email account. IT Assist will assist you if you need help in forwarding your University email account email to your personal email account. http://itassist.usyd.edu.au/student/support/troubleshoot/email/index
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The Accommodation Service assists students to find off-campus accommodation. The Service maintains an extensive database of accommodation close to campuses or within easy access via public transport.

**Office hours: 10am–4pm Monday to Friday**

The following accommodation options are available:
- share accommodation
- rental properties
- full board (accommodation with meals provided)
- temporary/short term accommodation
- accommodation in exchange for work

The Service also provides general information and contact details for:
- University owned on-campus accommodation
- on-campus Colleges, Halls of Residence and the Sydney University Village
- off-campus non University student hostels
- hotels and hostels offering temporary accommodation close to the University
- tenancy advisory bodies and legal services
- second hand furniture dealers and furniture rental companies
- accommodation on other campuses

Commencing international students are provided with accommodation assistance at the beginning of each semester, through the International Student Support Unit (see page 18).

For access to the accommodation database, details of activities and online resources provided by the Service see the Student Portal or the Services for Students website.
The Careers Centre provides free careers advice services to current students and new graduates. The Centre also offers a 24-hour CV checking service (available Monday to Thursday). Students can email, fax or drop in their CVs (or cover letters, applications or selection criteria) to the Careers Centre by 2pm and pick up their reviewed CV the next morning from 10am at the Careers Centre. It is recommended that students read the information on CV writing on the Careers website before they submit their CV.

Workshops
Student workshops are held regularly at the Careers Centre. Workshops include: How to find a job; Writing Successful CVs; Writing Australian CVs for International Students; Writing Application Forms; Understanding Interviews; Interview Practice; Assessment Centre Experience; Decision Making.

Faculty modules
Watch out for Career Management Skills modules we run each year in most faculties. These are a sequence of three seminars with industry representatives as guest speakers covering graduate attributes and employability, CV writing and interview skills. A certificate of attendance is given if all three are attended.

One-to-one advice sessions (available 10am–12pm Monday to Thursday). Students with careers queries that have not been answered by visiting our website and/or attending a workshop can book in to 15-minute advice sessions with a Careers Advisor. Sessions must be booked with the Careers Centre.

For workshop programs, details of activities and online resources provided by the Service see the Student Portal or the Services for Students website.
The Casual Employment Service helps currently enrolled degree students find casual and part-time work during their studies and in University vacations.

**Office hours: 10am–4pm Monday to Friday**

Employment that may be advertised includes:
- call centre telemarketing, market research
- child care, personal care, domestic, welfare work
- customer service, promotions, hospitality
- manual/labouring, warehouse work
- on-campus work, research volunteers, degree related
- tutoring, office work, computing

Registering with the CES online or in person enables currently enrolled students to access the casual employment database.

Students can also visit the office to browse jobs, obtain information brochures, register their skills and availability for work and seek further advice. The service can advise on writing resumes and cover letters, award rates of pay and where to seek further help.

For access to the casual employment database, details of activities and online resources provided by the Service see the Student Portal or the Services for Students website.
The Multifaith Chaplaincy Centre is located on Camperdown Campus. The Centre hosts chaplains of Anglican, Assemblies of God, Baptist, Buddhist, Catholic, Coptic Orthodox, Greek Orthodox, Islamic, Jewish, Presbyterian, Salvation Army and Uniting Church faiths. Some of the chaplains are regularly available in the Multifaith Chaplaincy Centre, however others may need to be rung in advance to make an appointment.

A chaplain is a person (lay or ordained) who has been appointed by their faith community and is officially recognised by the University to provide spiritual support and pastoral care to students and staff on campus. Chaplains are committed to helping people come to terms with questions of life and faith.

Chaplains are professional women and men who provide support during times of personal crisis, spiritual direction, and opportunities for workshop and prayer. They also nurture faith; organise groups for discussion and support; conduct weddings and funerals; and work closely with particular student groups.

Anyone who is linked to the University – present or past students, staff or family member – can contact the chaplaincy service. Whilst chaplains are part of the university life, they are not employees of the University. Chaplains are supported by their churches or faith communities and their services on campus are free and confidential.

For chaplains’ contact details and more information provided by the Centre see the Student Portal or the Services for Students website.
The Child Care Information Officer is the first point of contact for students and staff of the University who are seeking information regarding child care services such as:
- long day care
- occasional care
- vacation care
- family day care

We are also able to provide general contacts for accessing information about government benefits and services.

Office hours: 9.30am–4.30pm Monday to Friday

Five child care centres currently operate on or near the Camperdown/Darlington and Cumberland campuses catering for over 220 children aged from six weeks to five years old. The centres are managed by qualified staff and provide programs that are developmentally appropriate and responsive to the needs of the individual child.

Individual centres should be contacted for information on enrolment procedures, the length of waiting lists, as well as updated fees and eligibility for fee assistance.

For further information on centres and online resources see the Student Portal or the Services for Students website.

Level 7 Education Building
Email: childc@stuserv.usyd.edu.au
P: +61 2 9351 5667
F: +61 2 9351 7055
TTY: +61 2 9351 3412
The ICT Computer Access Centres provide computer and Internet access for students as well as printing facilities. Each computer lab has friendly staff to help you with accessing the computers and facilities in the lab.

We provide free computer use and limited free internet use, and charge cost price for printing and additional internet usage. Some additional services are available in the Fisher Access Centre, such as scanning.

The Information Communication Technology department can also provide access from home to the internet via modem connection and email services for students and staff. These UniKey accounts can be set up at the ICT Computer Access Centres, or by dialling 9351 6000 during office hours.

The Access Centres also run free introductory classes during Orientation Week. Check the website: www.usyd.edu.au/accesslabs/ for class times.

Access Labs are situated at:

- Fisher Access Centre
  Level 2 Fisher Library
- McGrath Access Centre
  Room 201
  Carslaw Building
- Brennan Access Centre
  Access Labs 1 & 2
  (inside the Language Centre) Brennan Building
- Education Access Centre
  Room 232
  Education Building
- Pharmacy Access Centre
  Room N510 Top Floor
  Bank Building
- Cumberland Access Lab
  Room B107 & B109
  B Block
  Health Sciences
- Engineering Access Centre
  Room 222
  Engineering Link Building
- Conservatorium Access Lab
  Sydney Conservatorium of Music Library
  Level 2 Greenway Building
  Macquarie St Sydney
- Westmead Access Lab
  Level 2 Dental Wing
  Westmead Hospital
  Darcy Rd Westmead
- Law Access Centre
  Law Library Level 7
  (Enter via Level 8)
  173–175 Phillip St Sydney
Counsellors are qualified professionals who aim to help students fulfil their academic, individual and social goals through professional counselling. Appointments can be made for 50-minute sessions, or walk-in (25-minute) sessions are available from 11am–3pm daily during semester for urgent problems. After hours appointments are available.

We aim to assist students to develop effective and realistic coping strategies and to master essential study and life management skills.

Level 7 Education Building
Email: counsell@stuserv.usyd.edu.au
P: +61 2 9351 2228
F: +61 2 9351 7055
TTY: +61 2 9351 3412

Common student concerns include:

**Study related concerns**
- doubts about course choice
- time management
- transition to university life
- motivation
- stress
- dealing with supervisors/other group members

**Personal concerns**
- living away from home
- self-esteem
- family issues
- physical or sexual abuse
- eating disorders/body image issues
- sexuality issues
- relationship difficulties

**Mental health and wellbeing**
- coping with depression and anxiety
- substance abuse
- traumatic experiences
- social fears
- self-harming behaviours
- grief and bereavement issues

More information on each of these areas of concern is included on the Counselling Service website.

Workshops are offered each semester on a wide range of student concerns and are open to local and international, undergraduate and postgraduate students. Some workshops are also provided specifically for First Year students to facilitate successful transition to University study. Workshops are also available to faculties on request. Information on upcoming workshops can be located on the Counselling Service website, which includes online registration details.

For workshop programs, activities and online resources such as downloadable worksheets provided by the Service see the Student Portal or the Services for Students website.

Students on Cumberland Campus contact:
Ground Floor A Block
Cumberland Campus
Email: CS_Cumberland@fhs.usyd.edu.au
P: +61 2 9351 9638
F: +61 2 9351 9635
Disability Services is the principal point of contact and advice on assistance available for students with disabilities. We work closely with academic and administrative staff to ensure that students receive reasonable adjustments in their study. Assistance available includes: assistive technology, notetaking, interpreters and advocacy with academic staff to negotiate assessment and course requirement modifications where appropriate.

To receive assistance students must register with Disability Services.

We aim to ensure that the needs of students with disabilities are met whilst encouraging independence and support from all University staff. Students are encouraged to make contact with Disability Services prior to commencement or as early in their studies as possible.

A number of publications are available explaining the disability support services available within the University.

For information and online resources for students with disabilities provided by the Service see the Student Portal or the Services for Students website.

Students on Cumberland Campus contact:
Ground Floor A Block Cumberland Campus
P: +61 2 9351 9638
F: +61 2 9351 9635
Email: DS_Cumberland@fhs.usyd.edu.au
A Faculty is a formal part of the University’s academic governance structure, consisting mainly of academic staff members and headed by a dean, who is responsible for all matters concerning the award courses that it supervises. Usually, a faculty office or student administration office administers the faculty and student or staff inquiries related to its courses and course regulations and procedures.

There may also be departmental/school offices within each faculty which can assist you with administrative inquiries including advice on where to seek assistance within the University.

The faculty student administration offices will be a source of information and advice about procedures and regulations as well as providing advice on courses available. It is also where you can find out who is the most appropriate associate dean or other faculty or college officer with whom to discuss any difficult situations. The faculty or college office can also advise you on student support services available at the University.

Refer to your faculty website for contact information:
www.usyd.edu.au/about/organisation/pub/faculties.shtml

www.usyd.edu.au/about/organisation/pub/faculties.shtml
The University has a number of loan funds and bursaries to assist students who experience financial difficulties. Assistance is not intended to provide the principal means of support but to help in emergencies and to supplement other income.

**Office hours: 9.30am–4.30pm Monday to Friday**

Financial assistance:

- is available for undergraduate and postgraduate students enrolled at the University of Sydney in degree and diploma programs
- is for essential living and study expenses
- loans are repayable usually within one year
- includes bursaries which may be awarded as part of a financial assistance package, depending on financial need and academic merit (average marks at credit level or higher)
- includes advertised bursaries that must be applied for separately by 30 April (see website for details)
- bursaries are generally only available to local full-time undergraduate students

For details of financial assistance available and online resources provided by the Office see the Student Portal or the Services for Students website.
The Services for Students website provides a gateway site to online University guides, directories and campus maps. These comprehensive online tools are designed to help students explore the University’s teaching campuses spread throughout the Sydney area. Links to Sydney-wide maps and information on transport are also available.

Building and campus directory:
http://db.auth.usyd.edu.au/directories/map/index.stm
A complete directory of University buildings and campuses, including map locations and references.

Disability access map:
www.facilities.usyd.edu.au/oam
This online map is available for students with a mobility impairment and contains comprehensive information on accessible features on campus, such as tactile maps, accessible toilets, and lifts.

Campus information:
Visit www.usyd.edu.au/about/campus/index.shtml to learn more about:

- Camperdown/Darlington campuses
- Cumberland Campus
- St James Campus
- Mallett Street Campus
- Sydney Conservatorium of Music Campus
- Sydney College of the Arts
- Camden Campus
- Surry Hills Campus
- Burren Street Campus

This comprehensive guide helps students to orientate themselves to each campus and provides important information on campus locations, facilities, transport, traffic and parking. Links to related Faculty websites and campus maps are also available.
The University Health Service offers a full, experienced, and confidential general practitioner service and emergency medical care to all members of the University Community. The UHS is an AGPAL Accredited General Practice.

Consultations are available on a ‘walk-in’/‘wait-your-turn’ basis (giving priority to emergencies and those needing urgent attention), or by appointment (to see a specific doctor, have a routine consultation, a long or complex problem or several problems). The UHS offers a choice of 12 doctors, male and female, all holding Vocational Registration with the RACGP.

The UHS provides:

- treatment of illness, injury, and other physical problems
- assistance with emotional and personal difficulties
- women’s health: gynaecological and breast examinations, pap smears, pregnancy, ante-natal care, advice on terminations
- advice on contraception and sexually transmitted diseases, including AIDS
- routine medical examinations and health checks (cholesterol, blood pressure, etc)
- sports medicine: treatment of injuries, referral to physiotherapy and specialists
- pathology testing, including blood tests
- travel medicine: advice and immunisation
- advice and immunisation for students undertaking courses of study associated with health risks
- advice and assistance for students with examination difficulties
- special arrangements for students with disabilities
- referral to specialists and X-ray services
- recreational and occupational Diving Medicals.

The UHS bills Medicare (Worldcare OSHC or Medibank Private OSHC for international students) directly for the cost of most consultations. Bring your current valid Medicare Card or OSHC Card with you each time you come.
The International Office (IO) provides advice and assistance relating to academic programs for international students. We offer a wide range of services including application, admission, fee payment and enrolment.

Advisors
Our advisors are on hand to help international students with the practical issues that living and studying in Australia may present.

Application and enrolment
The IO administers application and admission to the University of Sydney.

Exchange
The University of Sydney administers student exchange programs with universities all over the world.
www.usyd.edu.au/studentexchange

Finance
Our finance department can assist you in your payment of tuition fees and certain other study related costs.
www.usyd.edu.au/fstudent/international/undergrad/costs/payment

International student loans
Citizens or dual citizens of Canada, the United Kingdom or the United States of America may be eligible to apply for a government or private loan.
www.usyd.edu.au/fstudent/international/undergrad/costs/loans

Scholarships
There are a limited number of international scholarships available.
www.usyd.edu.au/fstudent/scholarships

Student visas and visa compliance
We will offer advice on your student visa issues to ensure that you comply with DIMA regulations. For advice please email: compliance@io.usyd.edu.au.

Please see also the International Student Support Unit (page 18).
The International Student Support Unit aims to help international students develop successful strategies for coping with the challenges of living and studying in an unfamiliar culture, to achieve success in their studies and to make the experience of being an international student rewarding and enjoyable.

International Student Counsellors are qualified professionals with extensive experience in cross-cultural counselling. We provide an integrated service to international students and their families, which includes free and confidential counselling, welfare advice, information, and assistance with accessing other support services and resources on campus and in the community. Our services include pre-departure information, on-arrival information sessions and an Orientation Program for new international students. We also arrange a program of social and cultural activities throughout the year.

We offer individual counselling to assist international students with a wide range of problems and issues including cultural adjustment/culture shock, anxiety, depression, eating disorders, stress, lack of motivation, family and relationship problems, accommodation issues, special consideration, family visit invitation and preparation for returning home.

You can make an appointment to see an ISSU Counsellor by telephone or email, or by coming in to our office during working hours, 9am–5pm Monday to Friday. In case of emergency after hours, Campus Security can assist you to contact an ISSU counsellor.

The emergency after hours contact number is free call 1800 063 487.

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Students on Cumberland Campus contact:
Ground Floor A Block Cumberland Campus
Email: ISSU_Cumberland@fhs.usyd.edu.au
P: +61 2 9351 9638
F: +61 2 9351 9635

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Ground Floor Services Building
Email: info@issu.usyd.edu.au
P: +61 2 9351 4749
F: +61 2 9351 6818
The Koori Centre provides educational and support facilities for Indigenous Australian students at the University of Sydney.

The Centre offers away-from-base (block mode) courses in the Diploma in Education (Aboriginal) and the Bachelor of Education (Secondary: Aboriginal Studies), and also teaches a number of Aboriginal Studies subjects units of study in the Faculty of Arts and the Faculty of Education and Social Work.

The Centre also administers the Cadigal Special Entry Program, Indigenous Tutorial Assistance Scheme (ITAS), and several undergraduate and postgraduate scholarships which are offered at various times throughout each academic year.

At the Koori Centre, Aboriginal and Torres Strait Islander students have access to the Research Library, computer room, photocopying facilities, study spaces, tutorial room and a common room with fully equipped kitchen. Indigenous and non-Indigenous staff are also available to provide students with academic advice, pastoral care and personal and cultural support.
The Learning Centre assists students to develop the broad range of academic skills which are necessary for successful university study. The Centre is committed to helping students to achieve their academic potential throughout their undergraduate and postgraduate studies.

Services offered by the Centre include:

- Central Program of workshops
- Faculty Program
- workshops for English language and learning
- Individual Learning Program (ILP)
- print-based and online learning resources

The Central Program includes workshops in study skills, academic reading and writing, oral communication, examination skills and postgraduate research writing skills. Workshops are also provided specifically for First Year students to facilitate successful transition to university study.

The Centre also cooperates with faculties and other units of the University in designing and providing programs for students to suit the specific demands of particular degree courses.

For workshop programs, details of activities and online resources provided by the Service see the Student Portal or the Services for Students website.

Level 7 Education Building
Email: lc@stuserv.usyd.edu.au
P: +61 2 9351 3853
F: +61 2 9351 4865
TTY: +61 2 9351 3412

Students on Cumberland Campus contact:
Ground Floor A Block Cumberland Campus
P: +61 2 9351 9638
F: +61 2 9351 9635
Email: LC_Cumberland@fhs.usyd.edu.au
The University of Sydney Library is a network of 17 subject-specialist libraries located on nine campuses, with all sites operating on a single integrated library system. The Library website provides access to services and resources, anywhere at anytime, and includes the locations, opening hours and subject specialities of the libraries. [www.library.usyd.edu.au](http://www.library.usyd.edu.au)

**Resources**

Over five million items are available via the Library catalogue, including more than 68,000 electronic journals and 280,000 electronic books.

Past exam papers are also online. Reading list items are available via the Reserve service and becoming increasingly available in electronic form. [http://opac.library.usyd.edu.au/screens/reserve.html](http://opac.library.usyd.edu.au/screens/reserve.html)

**Borrowing**

Enrolled students are entitled to borrow from any of the University libraries, using their student card as a library borrower card. [www.library.usyd.edu.au/borrowing/](http://www.library.usyd.edu.au/borrowing/)

**Services and facilities**

Library staff are always available to support students in their studies – online or in person. [www.library.usyd.edu.au/contacts/index.html](http://www.library.usyd.edu.au/contacts/index.html)

A specialist Faculty Liaison Librarian is available for all discipline areas and will provide training in finding high quality information. [www.library.usyd.edu.au/contacts/subjectcontacts.html](http://www.library.usyd.edu.au/contacts/subjectcontacts.html)

Courses cover a range of skills including research methodology, database searching, effective use of the Internet and the use of reference management software. [www.library.usyd.edu.au/skills/](http://www.library.usyd.edu.au/skills/)

Library facilities include individual and group study spaces, computers, printers, multimedia equipment, photocopiers and adaptive technologies.
The Mathematics Learning Centre assists eligible undergraduate students to develop the mathematical knowledge, skills and confidence that are needed for studying their first level units of study in mathematics or statistics at University.

The Centre provides a flexible learning environment where eligible students can:
- seek advice on the mathematics that is assumed for their course and possible ways of gaining that knowledge
- receive one-to-one assistance with their mathematics or statistics in the Drop-in Centre
- join a small group tutorial of students in their unit of study
- utilise the self-paced study materials developed by the Centre.

The Centre also assists eligible students from non-English speaking backgrounds to adjust to the study of mathematics in English.

For further information, details of activities and online resources provided by the Service see the Student Portal or the Services for Students website.

Room 441 Level 4 Carslaw Building
Email: mlc@stuserv.usyd.edu.au
P: +61 2 9351 4061
F: +61 2 9351 5797

www.usyd.edu.au/mlc
Scholarships & Prizes Office – the University of Sydney provides a wide variety of support for students who are already enrolled at the University of Sydney through scholarships and prizes. See the Scholarships & Prizes website for information, online resources and application forms.

The major scholarship programs are:

**University of Sydney Access Scholarships** – for new and continuing undergraduate students displaying academic merit who have suffered some form of educational disadvantage. Applications are due in September.

**Commonwealth Learning Scholarships (CLS)** – funded by the Commonwealth government and open to all new and continuing undergraduate students at the University of Sydney. Applications are due in September.

**University of Sydney Excellence Awards** – for students who excel in their undergraduate studies. No application is required.

**University of Sydney Honours Scholarships** – for students enrolling in an honours program that involves an additional year to a normal bachelor’s degree. Applications in October of the year preceding Honours.

**Prizes** – There are hundreds of prizes awarded for merit in various subjects throughout the University which do not require application. There are also a number of composition prizes in various fields, such as literature, music, poetry, history, classics and politics. Applications open in May.

For updates on other scholarships information and application forms please check the current Opportunities Page on the Scholarships website.
Harassment and discrimination issues

The University of Sydney is committed to providing a work and study environment free from harassment and discrimination. Harassment and discrimination have a damaging effect on the quality of University life and impact adversely on individual performance. Every student and employee at the University of Sydney has a right to study or work in an environment that is free from discrimination and harassment, and to be treated with dignity and respect, irrespective of their background, beliefs or culture.

All students and employees have a right to use the University’s Harassment and Discrimination Resolution Procedure if they are subjected to harassment or discrimination. The University has appointed a team of Harassment and Discrimination Support Officers to provide students with advice and support in the event of problems, concerns or complaints relating to harassment or discrimination. A list of the Harassment and Discrimination Support Officers and the University’s Harassment and Discrimination Prevention Policies and Resolution Procedure are available from the Staff and Student Equal Opportunity Unit on 9351 2212 or at www.usyd.edu.au/su/eeo.

The University also has a Manager, Harassment and Discrimination Resolution (HDR). The role of the Manager is to resolve staff and student concerns, problems and complaints relating to discrimination and harassment quickly, fairly and confidentially, in accordance with the University’s Resolution Procedure. The Manager, Harassment and Discrimination Resolution can be contacted on 9351 2212.

P: +61 2 9351 2212
F: +61 2 9351 3195

Staff and Student Equal Opportunity Unit
P: +61 2 9351 2212
F: +61 2 9351 3195

www.usyd.edu.au/eeo
The Student Centre comprises the following functional student administration units:

• Student Centre Enquiry Counter
• Student Records including Examination Result Processing
• Undergraduate Admissions including Special Admissions
• Examinations
• Exclusions
• HECS and Local Fee Administration
• Systems Management including key aspects of Enrolment and Pre-enrolment
• Timetabling
• Graduations

For further information and online resources provided by the Centre see the Student Portal or the Services for Students website.

The Student Administration Unit provides prospective and enrolled students with information and advice on the various courses offered by the Faculty, manages student records and administers admissions, enrolment, examinations and graduations.
Transition to University involves both opportunities and challenges. A successful transition is important in developing a sense of belonging and better academic adjustment and success. The University seeks to facilitate students’ successful transition through a wide range of programs and activities. The Sydney Welcome Orientation and Transition (SWOT) Program in the week prior to Semester 1 offers all commencing undergraduate students an opportunity to learn more about the University of Sydney. During this week you can get to know the University, develop key skills for success, discover other key resources for getting the most out of university life and develop a sense of belonging.

The Koori Centre has a Welcome Day for Indigenous Australian students and encourages all Indigenous students to make contact with the Koori Centre.

SWOT is provided in parallel with O-Week, organised by the University of Sydney Union and other student organisations. O-Week provides an opportunity to find out about and participate in the many clubs and societies available at the University and the services and activities of the student organisations.

The International Student Support Unit (ISSU) offers orientation activities particularly focused on meeting the needs of newly arrived international students. The ISSU activities take place prior to SWOT and O-Week so that international students can also fully participate in the general University orientation.
Transition support continues throughout the Academic Year with First Year Activities within faculties, as well as Learning Centre and Counselling Service seminars and workshops focused on the needs of first year students. All the University student support services are available to assist students to become active independent learners and to successfully manage any crisis or challenges that may arise.

At the beginning of Semester 2, the SWOT (Re)Orientation in the first and second week of semester provides an opportunity for commencing students and students who may have missed out on SWOT activities earlier in the year. There is also an opportunity to find out about clubs and societies. The First Year Activities provided by the faculties and student support services as outlined above continue in Semester 2.

The Services for Students website and MyUni student portal provide online information and access to services for enrolled students throughout the year. The SWOT website is live prior to the commencement of each Semester. During this period, the website can be accessed from the Services for Students website and MyUni.
Cumberland Campus:  
Yooroang Garang  
School of Indigenous Health Studies

Yooroang Garang is located in the Faculty of Health Sciences at the Cumberland Campus, teaching a block mode undergraduate degree in Aboriginal Health and Community Development and postgraduate courses in Indigenous Community Health.

The School also prepares Indigenous students for further study in the health sciences through the Aboriginal Health Science Preparatory Program and facilitates University entry for Indigenous students through the Cadigal Access Program.

Staff at Yooroang Garang provide academic tutorial support, academic advocacy, assistance with scholarship and cadetship applications and personal and cultural support for all Indigenous students studying at the Cumberland Campus. Yooroang Garang has an Indigenous student common room, large computer laboratory, photcopying facilities and tutorial rooms for private study and group tutorials. There is also a resource library for postgraduate and honours students.
Services offered by Student Organisations

SRC
Students’ Representative Council
www.src.usyd.edu.au
Level 1 Wentworth Building
P: +61 2 9660 5222
Internal line: 12871
F: +61 2 9660 4260
Email: help@src.usyd.edu.au

SUPRA
Sydney University Postgraduate Representative Association
www.supra.usyd.edu.au
Ground Floor Raglan Street Building
P: +61 2 9351 3715
Toll-free: 1800 249 950
F: +61 2 9351 6400
Email: admin@supra.usyd.edu.au

Sydney University Sport
www.susport.com
Lower Ground Level
University Sports & Aquatic Centre
P: +61 2 9351 4960
F: +61 2 9351 4962
Email: admin@susport.usyd.edu.au

USU
University of Sydney Union
www.usuonline.com
The ACCESS Centre
Level 1 Manning House
Free call: 1800 013 201
Email: info@usu.usyd.edu.au

Cumberland Campus:
CSG Campus REWARDS
www.campusrewards.com.au
Cumberland Campus
P: +61 2 9351 9970
F: +61 2 9351 9971
Email: contact@csg.org.au

Rozelle Campus:
SASCA
Student Association of Sydney College of the Arts
www.usyd.edu.au/sca/sasca
Building 15, Darling Street,
Rozelle Campus
P: +61 2 9351 1027
+61 2 9351 1028
F: +61 2 9351 1085
Email: sasca@mail.usyd.edu.au
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administration • employment
finances • getting around
health and welfare • student life

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