SOLE ’11
Faculty of Veterinary Science

Self Awareness: “Understanding your unique and very personal roadmap”
Self Management: “Staying in control at the wheel”
Social Awareness: “Who’s traveling with you and what do they need?”
Relationship Management: “Getting your team to focus on the horizon rather than the potholes”

Effective communication
Teambuilding & collaboration
Valuing diversity

Veterinarians and Animal Scientists work in teams
Effective communication is essential for teamwork
90% listening
53% body language, 44% voice quality, 3% actual words
Why the gap?

› We differ in our preferences for focussing on big-picture concepts or factual detail
› We only retain a small proportion of what is said initially and soon forget half of this
› English is not the 1st language for everyone
› Veterinary science and science are using their ‘own’ disciplinary language
› Most communication is non-verbal and generally involuntary

Teams & Communication in Action
Alien Spaceship

› Each team needs to choose groups of ‘Seers’, ‘Runners I’, ‘Runners II’ and ‘Builders’. These groups need to stay together at all times.
› Seers are the only team members allowed to see a structure and they can talk to Runners I.
› Runners I may not ask questions of Seers.
› Runners I can communicate with Runners II.
› Runners II can communicate with Builders but can not see what the builders are building.
› Builders build the structure.
› Time limit of 25 minutes – Finish time:

At the end all teams meet in Builders room for debrief
(AVBS students not on the bus please stay for feedback)