Things to do before you leave home

Essential reading for international students to prepare for arrival at the University of Sydney

2010

www.usyd.edu.au Semester One, 2010
# Checklists

## Things to do before you leave home (see pages 2 to 9)

1. Book your travel arrangements. Plan to arrive at least three weeks before classes start unless you have already arranged permanent accommodation.
4. Read this booklet and the information included.
5. Read the booklet *Your Road to Success* – enclosed with this kit.

## Things to do when you arrive (see pages 10 to 13)

1. Attend a daily arrival information session.
2. Attend an accommodation information session.
3. Enrol.
4. Attend orientation.
5. Attend your faculty welcome/orientation.
Dear student,

Please read carefully the information enclosed in this kit so you are aware of what to expect and what services we offer at the University of Sydney.

We suggest you carry this information in your hand luggage during your journey to Sydney.

We look forward to meeting you at the University of Sydney.

Lidia Nemitschenko
Head, International Student Support Unit (ISSU)

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Before you leave home

Temporary accommodation

Most international students arriving in Sydney do not have permanent accommodation, and therefore need to arrange temporary accommodation. There are several options:

- **On-campus:** You can book temporary accommodation at one of our residential colleges – see the list on pages 3 and 4 of this booklet.
- **Off-campus:** You can book a hostel or motel near the University’s main campus (Camperdown) – see the list on pages 6 and 7.
- If you are going to study at another campus, such as Camden or Cumberland, please contact your faculty, check their website, or ask the Accommodation Office for advice.

On-campus accommodation

**Step-by-step instructions on how to book on-campus temporary accommodation:**

1. Choose one college that best suits your needs from pages 3 and 4.
2. Contact the college via email, fax or phone as soon as possible. Tell them the dates you need accommodation, your name, the details of your course, any special requests, and your preferred payment method.
3. The college will contact you within two to four days, and tell you how to pay. Bookings can only be made with a deposit or payment in full.
4. When you arrive at Sydney Airport, the ‘Airport Arrivals Reception Desk’ will provide advice on how to get to your temporary accommodation.

Please note: The accommodation listed in this booklet is located on or close to the University’s main Camperdown Campus.

Important information to remember

- All applications and payment for college accommodation are made direct to the college, not to the International Student Support Unit.
- Please read each college’s conditions.
- If you are a scholarship student for whom pre-payment of accommodation is difficult, please advise the International Student Support Unit in writing at least two weeks in advance so that other arrangements can be made.
- **You can pay by cheque or credit card. Please DO NOT send cash or travellers’ cheques.**
- Cheques must be in Australian dollars and payable through an Australian bank such as the National Australia Bank, Australia New Zealand (ANZ) Banking Corporation, Commonwealth Bank or Westpac Banking Corporation. Cheques payable through an Australian branch of your own country’s bank will not be accepted.
- Faxed copies of cheques will not be accepted.
- If you want to pay by credit card, note that the colleges accept the following credit cards only: MasterCard, Visa and BankCard. Payment must be cleared before your accommodation is confirmed.
- Not all colleges offer temporary accommodation at the same time of year, so check your dates carefully against dates available for each college.
- Competition for on-campus temporary accommodation is very intense. Please book early.
- Make sure you print your email address clearly, so a booking confirmation can be sent to you.
- Once your booking has been confirmed, it may not be possible to refund your payment. For this reason, you should not book temporary accommodation for a long period of time, such as a month. It may be possible to extend your booking if there are vacancies. Extensions must be negotiated directly with the relevant college.
On-campus colleges

The Women’s College
Temporary accommodation is available during the semester break (21 November 2009 to 20 February 2010). Please contact the Women’s College directly to make a booking. They will send you a booking form and further information. Please note:

- you must stay for a minimum of three nights
- you need to pay a deposit of $50 to secure your booking.

The remaining costs must be paid when you arrive.

Accommodation: single and limited twin rooms, male/female, bed and breakfast.

Student rate: Single room, bed and breakfast from $73 per night. Twin room (two-person booking only) from $118 per room per night. Caters for females and males.

Facilities: Free internet access in computer room, television room, phones in each room (incoming calls only), laundry facilities, tennis courts.

If you want to apply for a permanent place at the Women’s College, see the college’s website for information about the application procedure.

Contact details
Address: 15 Carillon Avenue, Newtown, NSW 2006 Australia
Phone: +61 2 9517 5000
Fax: +61 2 9517 5006
Email: office@thewomenscollege.com.au
Website: www.thewomenscollege.com.au

Business hours: 8am to 5pm on weekdays during semester; 7.30am to 10pm seven days a week during the July semester break. Please advise the Women’s College if you plan to arrive outside business hours.

Wesley College
Wesley College can take applications for long-term accommodation in 2010; for temporary accommodation from the end of November to 23 December 2009; and from 3 January to mid-February 2010. No temporary accommodation is available in June or July.

A deposit of one night’s fee is required to secure your booking.

Contact details:
Address: Western Avenue, The University of Sydney, NSW 2006 Australia
Phone: +61 2 9565 3377
Fax: +61 2 9516 3829
Email: tjessup@wesleycollege-usyd.edu.au
Website: www.wesleycollege-usyd.edu.au

Business hours: 9am to 5pm, Monday to Friday

International House
International House is a global residential community of more than 200 undergraduate and postgraduate students from Australia and overseas. It provides a unique experience in a mature living environment where people from many countries can develop a greater understanding and appreciation of different cultures and nationalities.

Students can apply for long-term accommodation during Semester One, 2010, from 27 February to 25 June. Download the application form from the International House website. Places are offered for a 34-week academic year (sometimes for single semesters). For more information on fees and how to apply, please contact International House directly.

Temporary accommodation is available for July and December 2009, and January and February 2010.

The student rate for temporary accommodation is $85 per night in a single room (shared toilet and shower facilities). The rate includes three meals per day and GST where applicable.

Discounts will be offered to University of Sydney students. For more information on further discounts please contact International House.

Accommodation bookings are for a minimum of two nights. Confirmed bookings must be paid in full by credit card (Visa, MasterCard and American Express only) prior to arrival. Once payment has been made, there are no refunds for no shows, cancellation or leaving early.

Contact details:
Address: 96 City Road, Chippendale, NSW 2008 Australia
Phone: +61 2 9950 9800
Fax: +61 2 9950 9804
Email: ihreception@usyd.edu.au
Website: www.usyd.edu.au/internationalhouse

St John’s College
Temporary accommodation is available between January and mid-February 2010 (but not during June or July). The college is also taking applications for long-term accommodation during 2010.

Cost: Single room with breakfast: $70 per day, $390 per week.
Double room (share with friend) with breakfast: $100 per day, $550 per week.

Contact details:
Address: 8A Missenden Road, Camperdown, NSW 2050 Australia
Phone: +61 2 9394 5200
Fax: +61 2 9550 6303
Email: reception@stjohns.usyd.edu.au
Website: www.stjohnscollege.edu.au
St Andrew’s College
St Andrew’s College will take both temporary and long-term bookings for 2010. No temporary accommodation is available in June or July.

Contact details:
Address: 19 Carillon Avenue, Newtown, NSW 2042 Australia
Phone: +61 2 9565 7303
Fax: +61 2 9565 7310
Email: development@standrewscollege.edu.au
Website: www.standrewscollege.edu.au

Sancta Sophia College
Sancta Sophia College accepts reservations for short and long-term accommodation from female undergraduates, and male or female postgraduates. Casual accommodation is available for males or females with a minimum stay of two nights. Credit card details are needed to confirm reservation.

Single rooms with shared bathroom facilities: $70 per night; or with ensuite, $90 per night (includes breakfast).
Twin share/double rooms with shared bathroom: $115 per night (includes breakfast). For full board (including lunch and dinner), add $35 per person per night.

Facilities: Telephone and data port in each room. Computer room, recreational area with billiards table and cable television. Dining room open for breakfast, lunch and dinner.

Contact details:
Address: 8 Missenden Road, Camperdown, NSW 2050 Australia
Phone: +61 2 9577 2100
Fax: +61 2 9577 2388
Email: conf@sancta.usyd.edu.au
Website: www.sanctasophiacollege.edu.au
Business hours: 8.30am to 5.30pm, Monday to Friday

Mandelbaum House
Mandelbaum House offers temporary accommodation from Monday 23 November 2009 until mid-February 2010. Limited temporary accommodation is also available in the July holiday period.

Please contact the college for short and long-term accommodation. Visit the website or contact the office for information about costs (see contact details below).

For temporary accommodation a 20 per cent deposit is required to confirm the booking.

Accommodation type: Single rooms with shared bathroom facilities. Also suites which consist of two bedrooms, lounge room and bathroom, television, microwave and fridge.

Contact details:
Address: 385 Abercrombie Street, Darlington, NSW 2008 Australia
Phone: +61 2 9692 5200
Fax: +61 2 9692 5280
Email: www.mandelbaum.usyd.edu.au
Website: www.mandelbaum.usyd.edu.au

Sydney University Village
Applications for Sydney University Village are open for students at the University of Sydney. Contracts are predominately for 12 months but some six-month contracts are available. If you are not going to stay in the village over the summer period you can place your room in the letting pool where you will receive a rebate on your accommodation.

Temporary accommodation is available each year between 1 December and 20 February. Anyone can stay during this time, and there is no limit on how many nights.

No temporary accommodation is available in June or July.

Contact details:
Address: 90 Carillon Avenue, Newtown, NSW 2042 Australia
Phone: + 61 2 9036 4000
Fax: + 61 2 9036 4001
Email: info@sydneyuv.com.au
Website: www.sydneyuv.com.au
On-campus temporary accommodation booking form

Choose ONE place for your temporary accommodation:

- Women’s College
- Sancta Sophia College
- Mandelbaum House
- International House

Personal details (Please print clearly)

Gender:  Male  Female

Family name: 

First/given name/s: 

Telephone (please include country and area codes): 

Fax (please include country and area codes): 

Email address (please write clearly): 

Home country address: 

Please note: Each college/house has different booking conditions, such as availability, dates and the minimum number of nights you must stay. Please check the details of each accommodation provider carefully, before making your booking.

Room booking

From the night of  (check in date)
to the night of  (check out date)

Total number of nights: 

Special needs/requests:

If you wish to stay in male-only or female-only accommodation, please mention it here.

Arrival details

Time of arrival:  am/pm (Sydney time)

Important: If you plan to arrive outside business hours, please read the after-hours instructions for each college/house. For example, St Andrew’s College does not open for after-hours arrivals.

Payment by cheque

Cheque enclosed for A$ 

Cheque number: 

Name of bank: 

Date: 

Important: Fax copies of cheques will NOT be accepted. Please mail your cheque with this form.

Payment by credit card

Card Type:  VISA  MASTERCARD  BANK CARD (only)

Full name on card: 

Card no.:  

Expiry date:  /  

Amount of money to be deducted from credit card: (A$ ) 

Signature of cardholder: 

Date:  /  /  DAY / MONTH / YEAR

Email, post or fax the form to your preferred accommodation provider (see pages 3 and 4 for contact details)

Colleges prefer emailed applications. For an online version of this form, please go to www.usyd.edu.au/issu/accommodation.html.

You will receive confirmation of your booking within two working days after it is emailed or faxed. Forms sent by post take longer to confirm.

Please complete the airport arrival form, available at http://fmweb01.ucc.usyd.edu.au/issu/arrivals
Off-campus temporary accommodation

YOU WILL NEED TO MAKE YOUR OWN BOOKING FOR OFF-CAMPUS ACCOMMODATION

222 Glebe Guest House
222 Glebe Point Rd, Glebe, NSW 2037 Australia
Phone/Fax: +61 2 9571 4708
Mobile: +61 414 840 024
Email: stay@222glebe.com
Website: www.222glebe.com

Affordable luxury close to the University of Sydney in the heart of Glebe. Our guesthouse is the perfect mix of home and hotel – a beautiful refurbished manor style home with 12 bedrooms, and all shared facilities. Our priority is clean and secure accommodation, and a ‘family’ type environment for guests who often become long-lasting friends. Visit our website to view everything that we have to offer. Prices vary from $170–$380 weekly. Conditions apply.

Abbey On King
379 King Street, Newtown, NSW 2042 Australia
Phone: +61 2 9519 2099
Fax: +61 2 9519 2099
Email: theabbeyonking@live.com.au
Website: www.theabbeyonking.com.au

Around 20 minutes walk to University of Sydney or 10 minutes by bus. Facilities include internet access, cable TV, laundry, storage lockers, telephone, cafe/restaurant, kitchen and safety deposit boxes. For current rates see the website.

Alishan International Guest House
100 Glebe Point Road, Glebe, NSW 2037 Australia
Fax: +61 2 9525 4686
Website: www.alishan.com.au
Email: stay@alishan.com.au

Within 10 minutes walking distance of the University. Dormitory style rooms with shared bathroom; single rooms with ensuite; double rooms with ensuite; family rooms with ensuite. For current rates see the website. Airport Connect or the Super Shuttle bus will drop at Alishan.

Billabong Gardens
5–11 Egan Street, Newtown, NSW 2042 Australia
Phone: +61 2 9550 3236
Fax: +61 2 9550 4352
Freecall (within Australia): 1800 806 419
Email: book@billabonggardens.com.au
Website: www.billabonggardens.com.au

Within 10 minutes walking distance of the University in the heart of bustling Newtown. Various options from motel style ensuite rooms to budget long term accommodation including singles and student dorms – further details and current rates on website. Facilities include a pool, free broadband internet and large guest-use kitchen. Shuttle bus available from airport.

Hotel Unilodge Sydney
Corner of Broadway and Bay Street, NSW 2007 Australia
Phone: +61 2 9338 5075
Fax: +61 2 9338 5111
Email: unilodge.sydney@unilodge.com.au
Website: www.unilodge.com.au

Only five minutes walk from the University of Sydney and very conveniently located on major bus routes to the city. Modern, fully self-contained apartments. Check the website for more details.

Rooftop Travellers Lodge
146–148 Glebe Point Road, Glebe, NSW 2037 Australia
Phone: +61 2 9660 7711
Fax: +61 2 9660 7411
Email: info@rooftoptravellers.com
Website: www.rooftoptravellerslodge.com

Only 15 minutes walking distance to the University. Facilities include ensuite bathroom, air conditioner, telephone, fridge, broadband in every room, television, tea and coffee, parking, rooftop pool and barbecue, nearby restaurants, laundry and buses. All rooms are $99 per night, weekly rates available.
Royal Hotel
370 Abercrombie Street, Darlington, NSW 2008 Australia
Phone: +61 2 9698 8557
Fax: +61 2 9699 3259
Email: info@royal.com.au
Website: www.royal.com.au

Located at the crossroads near the Services Building (International Office) and University Sports Centre (gym, pool, courts, etc). Spacious rooms with internet connections — wireless internet access also available. Share bathrooms, common kitchen, laundry and a television room. Five minutes from train station. Check website for details and rates.

Sydney Central on Wentworth
75 Wentworth Avenue, NSW 2000 Australia
Phone: +61 2 9212 1005
Fax: +61 2 9212 0067
Website: www.sydneycentralonwentworth.com.au
Email: info@sydneycentralonwentworth.com.au

About 5–10 minutes bus ride to the University of Sydney. Rooms have shared bathrooms. Coin-operated laundry, television room, guest kitchen, free internet kiosk, 24-hour reception. Discounts on stays over one month. Plus $50 refundable key deposit. Check website for details and rates.

Wake Up! Sydney Central
509 Pitt Street, NSW 2000 Australia
Phone: +61 2 9288 7888
Fax: +61 2 9288 7889
Email: askup@wakeup.com.au
Website: www.wakeup.com.au

Opposite Central railway station and a short bus ride to the University. Facilities: 24-hour reception, internet cafe, kitchen, licensed bar, tour desk, security card access, air-conditioning, storage lockers, two television areas, coin-operated laundry. Check website for details and rates.

YHA – Glebe Point Road
262-264 Glebe Point Road, Glebe, NSW 2037 Australia
Phone: +61 2 9692 8418
Fax: +61 2 9660 0431
Website: www.yha.com.au
Email: glebe@yhansw.org.au

A 20-minute walk to the University of Sydney or five minutes by bus. Internet access, kitchen, laundry facilities and luggage storage available. Open from 7am to 11pm. See website for rates. Prices are for YHA members only. Non-members pay an extra $3.50 per person. Train/bus from airport (431 bus from Central) or Super Shuttle available to door.

YHA – Railway Square
8-10 Lee Street, Sydney, NSW 2000 Australia
Phone: +61 2 9281 9666
Fax: +61 2 9281 9688
Website: www.yha.com.au
Email: railway@yhansw.org.au

A 20-minute walk to the University of Sydney or five minutes by bus. Internet cafe, fully-equipped kitchen, laundry and swimming pool. Some rooms are located in railway carriages! See website for rates. Prices are for YHA members only. Non-members pay an extra $3.50 per person. Twin and double rooms sold per room. Easy access from airport (100m walk from Central railway station) or KST airport shuttle to the door ($9).

YHA – Sydney Central
11 Rawson Place, Corner Pitt Street & Rawson Place, NSW 2000 Australia
Phone: +61 2 9218 9000
Fax: +61 2 9218 9099
Website: www.yha.com.au
Email: sydcentral@yhansw.org.au

In the heart of the city and easy transport to the University of Sydney by bus. Common kitchen, laundry, television room. Membership can be purchased at the hostel; surcharge of $3.50 for non-members. Note: For twin rooms, you must find your own partner to share with — the hostel does not arrange a partner for you. Easy access from airport (100m walk from Central railway station) or KST airport shuttle to the door ($9).

Permanent accommodation
Information on permanent accommodation can be found in Chapter 4 of the booklet *Your Road to Success* and the accommodation guide enclosed with this kit.
Airport arrival information

Advise us of your arrival time

The Airport Reception Program will operate from Monday 25 January until Sunday 7 March 2010. Opening hours are from 6am to 12 noon and from 5.30pm to 11.30pm.

All new students travelling to Sydney need to complete the airport arrival form (available at http://fmweb01.ucc.usyd.edu.au/issu/arrivals) showing their date and time of arrival.

These details will be confirmed by email when we acknowledge the receipt of your airport arrival form. If we have this information, we can ensure that the Airport Arrivals Reception Desk will be staffed at the time of your arrival.

The Airport Arrivals Reception Desk is a ‘meet and greet’ facility organised by universities from the state of New South Wales that welcomes new arrivals to Sydney Airport’s International Terminal.

The Airport Arrivals Reception Desk is located next to the Tourism New South Wales Visitor Centre and Sydney Airport’s own information desk, in the corridor between arrival gates A and B, and C and D (see map below). Upon arrival, you will be given a welcome package.

Please note: this program does not include transport to your accommodation, and you will not be met by University personnel at the airport.

What do I do on my arrival at the airport?

When you report to the Airport Arrivals Reception Desk you will be given a welcome package with contact details of all temporary accommodation, advice on local transport and a map of the University. If you arrive outside this desk’s opening hours, the airport’s general information desk will be happy to assist you.

How do I get from the airport to the University?

There are several ways you can get from the airport to your accommodation.

1. **Taxis:** These are available at the International Terminal. The average cost from the airport to the University and surrounding areas is $25.

2. **Rail:** There is a train station at Sydney Airport. Tickets to the City cost $14.60 one-way or $22.60 return. You need to get off the train at Central station and catch a taxi from there to your accommodation. The taxi fare to the University area from Central is approximately $10.

3. **Limousine/car hire:** You can contact Astra Car Hire directly on +61 2 9693 5309, or go to www.sydneyairport.com.au and click on terminal services/transportation.

4. **Shuttle buses:** The ‘meet and greet’ desk staff can direct you to a shuttle service. Also check to see whether your temporary accommodation provides transport. Shuttle bus services into the city and nearby areas cost about $10.

For more information about Sydney Airport, visit www.sydneyairport.com.au

Sydney Airport – International Arrival Hall
Airport arrival form – apply online

Complete the online form at http://fmweb01.ucc.usyd.edu.au/issu/arrivals

Important note

• The Airport Arrival Program does not include transport to your accommodation. The program can direct you to shuttle buses, trains or taxis and will provide you with an information pack.

• It is your responsibility to ensure that your arrival date and time are correct – when making your bookings, please take into account the time differences involved in travelling to Australia.

• The International Student Support Unit (ISSU) needs to receive your airport arrival form at least five working days before you arrive in Australia. If there are changes to your arrival, please notify the ISSU and your accommodation provider (temporary or permanent) as soon as possible.
When you arrive in Sydney

Daily arrival information sessions

**Dates:** Monday 18 January to Friday 26 February 2010  
**Time:** 10.30am to 12 noon  
**Venue:** Architecture Theatre 3, Ground Floor, Wilkinson Building (G04), City Road

**Dates:** Monday 1 March to Friday 12 March 2010  
**Time:** 10.30am to 12 noon  
**Venue:** Level 5, Jane Foss Russell Building (G02), City Road

These sessions provide information about how to enrol, orientation, faculty welcomes, University services, security, health cover, transport, banking, tax, concessions and discounts, living in Sydney, cultural adjustment and more.

These sessions will allow you to meet an International Student Support Unit counsellor and other new international students.

Accommodation information sessions

**Dates:** Monday 18 January to Friday 26 February 2010  
**Time:** 1 to 2pm  
**Venue:** Architecture Theatre 3, Ground Floor Wilkinson Building (G04), City Road

**Dates:** Monday 1 March to Friday 12 March 2010  
**Time:** 1 to 2pm  
**Venue:** Level 5, Jane Foss Russell Building (G02), City Road

These sessions are your chance to learn about permanent and casual accommodation options on and off campus, and meet the accommodation advisers who will help you search for a place to live. If you have already organised accommodation, you do not need to attend. At this session you will also be able to make an individual appointment with an accommodation adviser.

Please note: daily arrival and accommodation information sessions are not held on Saturdays or Sundays.

Maps of all of University campuses are available via the ‘Quick Links’ drop-down menu at www.usyd.edu.au
Enrolment

The enrolment process is explained in the daily arrival sessions (see previous page). The enrolment dates for each faculty are available on the International Office website (www.usyd.edu.au/internationaloffice) in the month before Semester One begins.

International student orientation

Separate orientation programs are provided for full degree students and for Study Abroad and Exchange students (ie students who are studying here for one or two semesters to gain credits for their degree at their home university).

Attendance is essential to give you a good start at the University of Sydney. The orientation session will prepare you personally and academically for your time here, and you will be introduced to the services and facilities available to you. There will also be opportunities to meet with general and academic University staff, student representatives and other international students.

Study Abroad and Exchange student orientation

Dates: Monday 15 February and Tuesday 16 February 2010. You must attend on both days.

Venue: The program begins with an official welcome in the Great Hall at 9am on Monday 15 February. After the welcome, there will be a series of presentations in the Eastern Avenue Complex. Details will be provided in the program, which will be available at the opening session and online.

Full degree student orientation

Dates: Wednesday 17 February and Thursday 18 February 2010. You must attend on both days.

Venue: Program begins with an official welcome in the Great Hall, at 9am on Wednesday 17 February. After the welcome, there will be a series of presentations in the Eastern Avenue Complex. Details will be provided in the program, which will be available at the opening session and online.

Faculty welcome and orientation

Most faculties run their own welcome/orientation program, which provides information on facilities, academic assessment requirements and an opportunity to meet fellow students and staff. Staff at daily information sessions will be able to provide further information and dates.
Accompanying Partners Program

The International Student Support Unit (ISSU) provides support and services to the partners of international students studying at the University of Sydney. This includes regular social meetings and activities, day trips and activities coordinated by the University of Sydney Union, and English classes. ISSU can provide you with information about the Accompanying Partners Program.

School fees for dependent children

If you intend to come to Sydney with your family and you have school-age children (or children who will reach school age while you are studying here), you should be aware that the New South Wales (NSW) Department of Education and Training charges tuition fees for attendance at primary and secondary public schools. More information is available in Your Road to Success (Chapter 6) and on the NSW schools website: www.schools.nsw.edu.au

Clinical placements

You need to meet immunisation requirements and police checks if you are doing a course that involves clinical placements. Your faculty will be able to provide you with details about the specific requirements for your course.

Temporary address for international students

If you need a mailing address and do not yet have a permanent address in Australia, you can use the mailboxes in the ISSU office.
To do this forward your mail to:
(Your name)
c/o International Student Support Unit
Level 5, Jane Foss Russell Building (G02)
The University of Sydney NSW 2006 Australia
These mailboxes can only be used for the first two months of each semester. After that time mail will not be accepted at ISSU.
For longer mailbox hire, the University of Sydney Union provides inexpensive ‘letterbox hire’ from the Wentworth and Holme buildings.
You can contact The Cubby on +61 2 9563 6094 or drop into their office on Level 5 in the Wentworth Building (adjacent to the recreation area), on the corner of Butlin Avenue and City Road.
International student support services

The International Office and the International Student Support Unit (ISSU) are based in the Jane Foss Russell Building on City Road, next to the Wentworth Building. Campus maps are available via the drop-down box at www.usyd.edu.au (or at db.usyd.edu.au/directories/map/index.htm).

International Student Support Unit (ISSU)
- Business hours: Monday to Friday, 9am to 5pm
- Phone: +61 2 8627 8437, Fax: +61 2 8627 8482
- Email: info@issu.usyd.edu.au
- Website: www.usyd.edu.au/issu
- Services offered: counselling, orientation and arrival information, Unimates, Returning Home seminar, information for families (eg schooling, child care, family entry), Accompanying Partners Program, trips and activities, temporary mail facility.

Study Abroad and Exchange Unit
- Business hours: Monday to Friday, 9am to 5pm
- Phone: +61 2 8627 8322, Fax: +61 2 8627 8390
- Email: exchange@io.usyd.edu.au or studyabroad@io.usyd.edu.au
- Services offered: enrolment, change of address, work permits for Study Abroad and Exchange students only.

AusAID
- Business hours: Monday to Friday, 9am to 5pm
- Phone: +61 2 8627 8329, Fax: +61 2 8627 8389
- Email: k.cuthbert@io.usyd.edu.au
- Services offered: stipend payments, all administrative matters concerning AusAID students.

International Office (IO)
- Business hours: Monday to Friday, 9am to 5pm
- Phone: +61 2 8627 8300, Fax: +61 2 8627 8387
- Email: info@io.usyd.edu.au
- Website: www.usyd.edu.au/internationaloffice
- Services offered: fees/extensions of payment, confirmation of enrolment for student visas, work permission, admission, course application/information, scholarships, suspensions, withdrawals, course extension.

Which type of student are you?
- Undergraduate: a student in a university or college who has not taken a first degree in their chosen field of study
- Postgraduate: someone studying for a higher university degree such as a graduate certificate, graduate diploma, master’s or PhD (ie one taken after a first degree)
- Full degree student: a student who is completing a degree at the University of Sydney
- Study Abroad: a student on a six to 12-month program, not completing a degree
- Exchange Student: a student on an exchange program with their home University
- Non-award student: a student who is enrolled to complete only a few subjects, not enough to earn a degree and not on a Study Abroad or Exchange program. For orientation purposes, these students join the full degree students at 9am in the Great Hall.