



# CBR Field Worker Manual: Update Scoping Report for WHO Western Pacific Regional Office

Prepared by Professor Gwynnyth Llewellyn and Alexandra Lewis-Gargett, March 2016



World Health Organisation Collaborating Centre in Health Workforce Development in Rehabilitation and Long Term Care, Faculty of Health Sciences, University of Sydney

### Introduction

The CBR Field Worker Manual: Scoping Report for WPRO was submitted to and endorsed by Pauline Kleinitz, Technical Lead, Disability and Rehabilitation WPRO in December 2015. At that time, we noted we would complete an analysis of the most promising CBR Training materials taking into account post release of WHO 2010 publication Community based rehabilitation CBR guidelines<sup>1</sup> and utility, feasibility and accessibility in the Pacific context. This CBR Field Worker Manual: Update Scoping Report for WHO Western Pacific Regional Office, March 2016 presents that work.

First, we summarize the preliminary findings from the December 2015 *Scoping Report*. This is followed by our analysis of two readily accessible manuals which meet the criteria developed for this analysis. Lastly, we present our conclusions in relation to the desirability and feasibility of a CBR Field Worker Manual for the Pacific context.

# Preliminary Findings from the Scoping Report

### Finding 1

CBR materials vary widely. For the purposes of analysis we categorized the materials located as follows:

### CATEGORY 1: ACCORDING TO INTENDED AUDIENCE

- CBR materials on specific topics which aim to assist community level workers in their day-to-day CBR practice.
- Compared with CBR materials designed for trainers and educators, including those
  offering short courses and CBR certificate or diploma levels courses or aligned
  community development areas. The most recent of these focus specifically on the
  content areas articulated in the WHO 2010 publication Community based
  rehabilitation CBR guidelines and Matrix.

# CATEGORY 2: ACCORDING TO TIMING – PRE OR POST WHO 2010 COMMUNITY BASED REHABILITATION GUIDELINES

CBR materials developed prior to the WHO 2010 publication *Community based* rehabilitation CBR guidelines. These CBR materials primarily come from a health,
 medical and rehabilitation perspective and were developed in line with the initial
 focus of CBR in the 1970s and 1980s as rehabilitation therapy and special education

<sup>&</sup>lt;sup>1</sup> WHO (2010). *Community-based rehabilitation: CBR Guidelines*. (<a href="http://www.who.int/disabilities/cbr/guidelines/en/">http://www.who.int/disabilities/cbr/guidelines/en/</a>) Accessed 14<sup>th</sup> September 2015.

- practiced at the community level by community workers or para-professionals. Typically, although not always, this CBR approach developed in the absence of rehabilitation services or special education for children and adults with disabilities and their families and carers.
- Compared with CBR materials developed following the release of the WHO 2010 publication Community based rehabilitation CBR guidelines. These materials address the areas of the Matrix to varying levels of depth and breadth. The more recent materials do not always address the Health component, with authors frequently arguing that there are many health related resources already with far fewer for the remaining four components of education, livelihood, social and empowerment.

# CATEGORY 3: ACCORDING TO LOCAL CONTEXT OR COUNTRY, REGIONAL OR GLOBAL PERSPECTIVE

- CBR materials that are developed by large international NGOs with intent for application across various contexts and settings. Accordingly, these materials are more likely to be less contextualised, more general, and in some instances at a higher order level of description and presentation.
- Compared with CBR materials developed at a country, regional, or program level to address local needs. Accordingly, these materials are more likely to be contextualised, more specific, and at a detailed level of description and presentation.

# CATEGORY 4: EASILY ACCESSIBLE OR HARDER TO LOCATE AND BREADTH OF RESOURCES — TEXT, VIDEO, DVD

- CBR materials which are aimed at community workers and field personnel including managers and trainers are relatively easy to locate. This is because of the excellent e-repository Ask Source <a href="http://www.asksource.info/">http://www.asksource.info/</a> which is an 'international online resource centre on disability'. The repository is organized by topic and by organization so that searching can be done in both these categories. There are also two specific key topic areas on CBR. These are found in the themed lists of key topic areas. These are CBR introductory resources and experiences
   <a href="http://www.asksource.info/topics/cross-cutting-issues/cbr-introductory-resources-and-experiences">http://www.asksource.info/topics/cross-cutting-issues/cbr-introductory-resources-and-experiences</a> and CBR Training Manuals and Tools
   <a href="http://www.asksource.info/topics/cross-cutting-issues/cbr-training-manuals-and-tools">http://www.asksource.info/topics/cross-cutting-issues/cbr-training-manuals-and-tools</a>
- CBR curriculum materials for community level training and education and for certificate or diploma level education are somewhat harder to locate. This is because the materials are typically embedded within organizational or institutional websites. Depending on the organization (NGO, INGO) or institution (university or college) there is almost no information available about the CBR curriculum or limited information for example only topic or subject of study outlines.

- CBR materials are primarily text based no matter which category. Many are directly instructional using a follow this instruction approach rather than adult learning principles and practices. More recent materials post-2010 utilize a range of learning methods with text, role play, DVDs, YouTube clips, and other national and international resources which can be located for the training/ teaching sessions.
- An overall impression is that the vast majority of CBR materials of any kind that are easily accessible have been developed in the context of the African continent.

### Finding 2

- There is an absence of CBR materials of any kind that pertain specifically to the Pacific context. This is both surprising given that CBR has been present in several countries including the Solomon Islands, Fiji, Samoa and Papua New Guinea for several decades. It is also unsurprising given the relative lack of resources: reliable internet access, funding for expanding or developing the CBR programs, relatively few personnel covering large geographic areas, and, often personnel often undertaking multiple roles in government or non-government agencies.
- The lack of Pacific appropriate CBR materials is in direct contrast to recent policy developments at a Pacific regional level which all attest to "doing CBR the Pacific Way". At the 2015, 2<sup>nd</sup> CBR Pacific Forum, Ms Kleinitz, Technical Lead, Disability and Rehabilitation, WPRO commented on progress since the Pacific Community-based Rehabilitation Plan of Action prepared at the 1<sup>st</sup> CBR Pacific Forum in 2012. The joint approach between Pacific Disability Forum, Pacific Island Forum Secretariat and WHO providing direct support to countries to improve and strengthen existing CBR programs as well as direct support to countries to develop new CBR programs had led in the intervening three years to building regional capacity development and information sharing. Ms Kleinitz went on to summarize the specific Pacific Flavour to CBR as follows:
  - Rights based approach in line with CRPD
  - CBR supports implementation of national disability policies
  - Government ownership of CBR programs
  - For new CBR programs, promotion of lead disability ministries to take ownership of CBR
  - For established CBR programs, encouragement in line with CBR guidelines to broaden the focus of CBR from health to the other components
  - Building on the Pacific Strengths, especially strong communities and families.

# Findings from Review of CBR Materials

In this phase, the CBR training manuals that we identified in the *Scoping Review December 2015* were analysed to investigate: the feasibility of a CBR Field Workers Manual; the conceptual framework; the essential and desirable content; and the practical utility of various formats including text, on-line, and DVD. We developed the following criteria to evaluate the three CBR manuals identified in the December 2015 *Scoping Report* as potentially useful for the purpose of a Fieldworker Practical Manual.

### Criteria

- Post 2010 WHO CBR Guidelines with attention to content of CBR Matrix
- Readily accessible via the internet and/ or in text form
- Utilising adult learning principles and practices to facilitate problem solving, strategy development, and application of learning in new as well as familiar contexts
- Resource rich to enable participants to further their learning as desired and in their own time
- Preferably applicable to CBR fieldworkers undergoing training (short course, certificate or diploma level) as well as experienced CBR fieldworkers

After closer inspection of the three alternatives presented in the December 2015 *Scoping Report*, we excluded the second of these: *Empowering Communities through Knowledge Transfer: Training Guide for Community Based Rehabilitation* published by Volunteer Organization for International Cooperation (OVCI) in partnership with the Usratuna Association for Children Disabilities in Sudan. This manual is a good example of a resource developed in a specific context in response to a specific identified need, which was to build local knowledge in communities in Sudan about CBR. This limits its applicability and relevance to other contexts and purposes including the Pacific. The information in this resource is also available in the *WHO CBR Guidelines* which are freely available from the WHO website. We were only able to access the manual through a link in the AskSource repository. It is not certain that this link (the URL) is stable compared with for example CBR materials which are available through stable links at host organisation websites (such as the *CBR Training Manual* from Light for the World).

The remaining two training manuals which met the criteria above were the *CBR Training Manual* (2010) published by Light for the World and *Dream of Inclusion for All* (2011) published by Enablement. Below we summarise the key features of these two training manuals. Table 1 in the Appendix provides a more detailed description of their content and format. Both were published in the first year or two following the release of the *2010 WHO CBR Guidelines*. On International Day of People with Disabilities, 3<sup>rd</sup> December 2015, WHO launched a *Community-based Rehabilitation Indicators Manual* <sup>2</sup> a welcome addition to the suite of documents on CBR. Information on monitoring and evaluation of CBR as per this

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<sup>&</sup>lt;sup>2</sup> WHO (2015). Capturing the difference we make. Community-based rehabilitation indicators manual. Geneva: WHO. (<a href="http://www.who.int/disabilities/cbr/cbr\_indicators\_manual/en/">http://www.who.int/disabilities/cbr/cbr\_indicators\_manual/en/</a>) Accessed 28<sup>th</sup> March 2016

manual and other readily available resources on monitoring and evaluation such as *Monitoring Manual and Menu (MM&M) for CBR and other community-based disability inclusive development programs*<sup>3</sup> (Centre for Disability Research and Policy, 2014) needs to be taken into account in future manual development or revision of the manuals described here.

### The two manuals

### CBR Training Manual (2010), Light for the World

http://www.light-for-the-world.org/resources/

### **Purpose**

The manual was published after the 2010 WHO CBR Guidelines release to build on existing resources that already exist for health in CBR by addressing the other elements of the CBR Matrix.

"It is now vital to begin intensive training in the field for CBR practitioners to refresh and develop skills, knowledge and attitudes about the 'new CBR'".

### **Target Audience**

CBR practitioners (fieldworkers, supervisors, managers) who do not have prior knowledge or experience with the 'new' CBR (CBR as outlined in the 2010 WHO CBR Guidelines). Each module clearly indicates for whom it is most appropriate.

### Alignment with CBR Guidelines and Matrix

The resource is framed around the CBR Guidelines and has 13 modules with detailed lesson plans. The modules cover all of the components of the CBR matrix except for health. This is in keeping with the stated purpose of building on the existing resources that cover the health component of the CBR Matrix. It also includes modules that cover knowledge and skills for the community development model that underpins the CBR Guidelines – for example there are modules on the UNCDRP, Awareness Raising, and Culture and CBR.

### Strengths and Potential Limitations

 Authors: The manual has been developed with input from people with experience practicing CBR in Africa.

<sup>&</sup>lt;sup>3</sup> Centre for Disability Research and Policy, 2014). *Monitoring Manual and Menu (MM&M) for CBR and other community-based disability inclusive development programs*. (http://sydney.edu.au/health-sciences/cdrp/projects/cbr-monitoring.shtml). Accessed 28<sup>th</sup> March 2016

- Format: Prescriptive training sessions mean training can be run with minimal preparation and planning. It uses adult learning strategies: problem solving activities, role plays, group discussion and to a lesser extent, lectures/presentations
- Availability: The manual is freely available through the Light for the World website. A hard copy with the accompanying CD can be requested by contacting Light for the World
- Audience: Useful for participants who are new to CBR and also as a resource to bring experienced fieldworkers up to date with the 'new' way of thinking. The activities are helpful for thinking in the 'new' way about disability, community development, and social inclusion. For experienced practitioners who come from the pre- WHO 2010 CBR Guidelines context, there could be resistance if their existing knowledge and field experience was not acknowledged. This would need to be carefully managed in implementation in contexts where the majority of CBR practitioners have been educated primarily in a health model.

### Dream of Inclusion for All (2011), Enablement

http://www.enablement.nl/index.php/80/The\_Dream\_of\_Inclusion\_for\_All.html

The format for this manual and DVD is 27 real life case studies from across the world. Following each case study there are group discussion points and activities. The design is to provide case studies that highlight issues relevant to the WHO (2010) CBR Guidelines.

### **Purpose**

The publication is designed to be used in CBR training programs around the world; "it is aimed at enabling participants to critically review their own practice, learn from others and start thinking more critically" (p19). The authors claim it can be used as a supplement to other CBR training resources although they do not specifically highlight which ones.

### Target Audience

Fieldworkers and CBR Managers with field experience.

### Alignment with CBR Guidelines and Matrix

The material in the book is intended to align with the WHO (2010) CBR Guidelines and Matrix. The component of the CBR Matrix that is covered in each case study is not explicitly stated. A working knowledge of the CBR Guidelines and Matrix is required to identify the components of the Matrix that are covered in each case study.

### Strengths and Potential Limitations

- Authors: This book has been prepared by Enablement a Netherlands based organisation well recognized for their expertise in CBR education and CBR evaluation.
   The contributors are known experts in the field of CBR.
- Format: In-depth case studies, and although from different countries, highlighting issues

which are common across CBR programs worldwide. This format is designed to facilitate participants' problem solving and developing strategies for addressing real life challenges in the field. The book does not include foundational knowledge on the CBR components or community development as it is intended for those already experienced in the field. Each chapter includes questions to facilitate group discussion about the case study. Participants are actively encouraged to seek out local and international resources to aid their learning. The questions prompt knowledge and information about the CBR guidelines and community development to be shared and discussed.

- Availability: The book can be downloaded from the website –chapter by chapter. This is particularly useful for slow or unreliable internet connections or those prohibiting large megabyte downloads. It is available from the Enablement website <a href="http://www.enablement.nl/index.php/80/The Dream of Inclusion for All.html">http://www.enablement.nl/index.php/80/The Dream of Inclusion for All.html</a>. A hard copy of the book, including DVD, can be ordered from Enablement (order form on website) at a cost of €25 including postage (Europe, North-America, Australia) or €20 (all other countries).
- Audience: The content and discussion points rely on participants drawing on their existing experience in the field. It also assumes as stated above a working knowledge of the WHO (2010) CBR Guidelines and Matrix. Depending on the context, it may be more appropriate for people who have been working in the field for at least one year. However, if the CBR field worker participants' initial training included field placements, this manual could be used with CBR workers new to the field.

### **Conclusions**

As we noted in the December 2015 *Scoping Report,* CBR programs operate at the community level and require practical and accessible materials to guide CBR field personnel in their daily work with people with disabilities, their families and carers and the many stakeholders from government and non-government agencies with whom they regularly interact. Our experience in working with personnel in CBR programs, and in reviewing CBR institutional training programs suggests that an additional document – a CBR Field Manual – would be warmly welcomed by CBR field workers. This is because although there are many highly specialized publications supporting the five components in CBR – health, education, livelihood, social and empowerment – these are generally of a technical or scientific nature and require specialist knowledge for translation into everyday practice. This specialist knowledge is not generally available at the community level. There is a need to 'translate' this specialized knowledge into guidance which is useful to CBR field workers at the community level. A CBR Field Worker Manual could also serve as a very useful resource in CBR Training Programs.

We now present our conclusions from preparing the December 2015 *Scoping Report* and this *Updated Scoping Report, March 2016* together with our knowledge of the Pacific context detailed in three previous reports to WPRO<sup>4,5,6</sup>. These are:

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<sup>&</sup>lt;sup>4</sup> Pacific Health Rehabilitation Workforce, October 2012

- 1. There are two existing CBR Training Manuals: *CBR Training Manual* (2010) Light for the World and *Dream of Inclusion for All* (2011) Enablement that could be utilized in the Pacific context with some adaptations as per 2 below.
- 2. Given the commitment made at the two CBR Pacific Disability Forums (2012, 2015) for Pacific nations to undertake CBR with a Pacific Flavour, both CBR Training Manuals could be expanded with case studies from 'real life' in Pacific nations. These would build on the strengths of the Pacific context such as strong communities and families and would ideally come from places with established CBR programs as well as from those nations recently implementing CBR.
- 3. We strongly recommend, given the existence of two institutional accredited CBR courses in the Pacific, at Fiji National University and at Solomon Islands National University, with discussions occurring about a third potentially at Divine Word University in Papua New Guinea, that a combined endeavor is undertaken to bring CBR in the Pacific more into alignment with the WHO (2010) CBR Guidelines and Matrix. This is in line with the WHO Global Disability Action Plan 2014-2020 objectives and implementation which focuses on bringing resources together across sectors for the best possible outcomes for people with disabilities, their families and carers.
- 4. We suggest that the relevant parties would include the training institutions offering CBR training programs, the Pacific Disability Forum, the Pacific Island Secretariat, Ministerial focal points for disability, DPOs in the Pacific, the new CBR Network Committee (established to implement and monitor the *Pacific Regional Network for Community-based Rehabilitation 2016-2020* and WPRO, to achieve a Pacific CBR resource. This resource should be applicable for initial training of CBR fieldworkers and for ongoing education in workshops and short courses for already trained CBR field workers. This collaborative effort would support the two purposes of bringing CBR in the Pacific into alignment with the *WHO (2010) CBR Guidelines and Matrix* and building capacity in community based inclusive development for key stakeholders in government, DPOs, training institutions, the Pacific Disability Forum and the CBR Network Committee.
- 5. We further suggest that the key stakeholders could begin this endeavor by becoming familiar with the content and format of the two training manuals identified in this *Updated Scoping Report*. These are excellent resources that operationalize in a practical way for fieldworkers and for managers and trainers, the principles, content, and processes set out in the WHO (2010) CBR Guidelines and Matrix.
- 6. Given our Pacific experience at the WHO Collaborating Centre for Health Workforce Development in Rehabilitation and Long Term Care in CBR, we would welcome further discussions with the Technical Officer, Disability and Rehabilitation on the recommendations and suggestions offered in this concluding section.

<sup>&</sup>lt;sup>5</sup> Analysis of Community Rehabilitation Assistants Program in Fiji, August 2014

<sup>&</sup>lt;sup>6</sup> Review of Diploma of CCB at Solomon Islands National University, December 2015

# Appendix Table 1 Descriptions of two selected CBR Training Manuals

**Title: CBR Training Manual** 

Publisher: Light for the World

**Date:** 2010/2011

Available from: http://www.light-for-the-world.org/resources/

Module	Learning outcomes – presented	in three categories in the manual	- knowledge, skills and attitudes		Learning methods
	Knowledge	Skills	Attitudes		
Module 1: ICF	CBR workers have understanding of the ICF.  CBR workers have understanding of commonly used models in disability studies.	CBR workers can use the ICF to explain to others what elements constitute disability. CBR workers can relate local attitudes and the different models of disability to the ICF, and explain how they are relevant to their CBR projects. CBR workers form a plan within their project to strategize how to change negative attitudes in the community towards disability, and how to use positive attitudes of the community towards disability. CBR workers can develop	CBR workers can explain both the positive and the negative attitudes of the local community and their own attitudes towards people with disabilities.	•	Lecture (ICF) Problem solving exercises (definitions, terminology, local attitudes and ICF) Role play (attitudes and disability, models of disability, planning and identifying skills)

Module	Learning outcomes – presented	in three categories in the manual	<ul> <li>knowledge, skills and attitudes</li> </ul>		Learning methods
		awareness raising strategies based on the ICF and other disability models.  • Skills needed for the implementation of the plan are listed and the skills not available in the CBR project are identified for future training and or support.			
Module 2 - Networking towards an inclusive society	<ul> <li>CBR workers have knowledge of what constitutes an inclusive society.</li> <li>CBR workers should have knowledge of how they can contribute towards an inclusive community in their region/local area.</li> <li>CBR workers understand how to use lobbying to work towards an inclusive society.</li> <li>CBR workers have knowledge of communication skills and how to use them.</li> <li>CBR workers understand how networking enhances the sustainability of their work</li> </ul>	CBR workers have lobbying and communication skills to allow them to lobby in their region/local area.     CBR workers know how to map their region/local area and connect to relevant stakeholders.     CBR workers can prepare and deliver a message to improve the knowledge and change the attitudes of relevant stakeholders in the community.	CBR workers believe that their community should be and can be inclusive of persons with disabilities.  • CBR workers believe that people with disabilities should have equal access to community life.  • CBR workers are ready to lobby for an inclusive society and to advocate for the rights of persons with disabilities within the community where they work.  • CBR workers are confident in approaching different stakeholders to advocate for an inclusive society	•	Lecture (Communication – how people communicate, Lobbying theory) Problem solving exercises (what constitutes inclusive society, mapping stakeholders, networking) Role play (inclusive society, preparing message, lobbying skills, preparing lobbying plan)

Module	Learning outcomes – presented	in three categories in the manual	<ul> <li>knowledge, skills and attitudes</li> </ul>		Learning methods
Module 3 – Social	CBR workers understand of	CBR partners can promote	CBR workers feel that social	•	Lecture (social domain of CBR)
Inclusion	the concept of social inclusion.  CBR workers understand how social inclusion helps in working with disadvantaged groups.  CBR workers understand why certain groups of persons with disabilities are more vulnerable than others.	social inclusion in their daily work.	inclusion work by the project and other stakeholders helps to mainstream disability (see Module 5: Sustainability of CBR Programmes).	•	Group discussion/reflection (defining social inclusion) Problem solving (defining social inclusion, identifying social inclusion issues, methods for promoting social inclusion, explaining vulnerability) Role play (social exclusion of women with disabilities, promoting social inclusion)
Module 4 – Culture and CBR	CBR workers are aware of and can express their local culture and its influence on persons with disabilities in their communities.	<ul> <li>CBR workers are able to use their local culture to positively influence their local communities to include persons with disabilities.</li> <li>CBR projects can form a plan on relating their project development to the local culture and its development.</li> <li>Skills needed for the implementation of the plan are listed and skills unavailable within the CBR project are noted for future training and/or support.</li> </ul>	CBR workers are aware of their own attitudes towards their local culture and how that makes them relate to persons with disabilities.	•	Lecture (culture) Group discussion/reflection (understanding local culture, own attitudes) Problem solving activity (local culture influence on disability, mapping indigenous knowledge/collaborating with indigenous healers, gender and local culture) Role play (Develop plan around local culture,

Module	Learning outcomes – presented	l in three categories in the manual	<ul> <li>knowledge, skills and attitudes</li> </ul>		Learning methods
Module 5 – CBR	CBR workers understand	CBR workers have the skills to	CBR workers are committed to	•	Lecture (sustainability in CBR)
Programme	what makes their CBR	deliver training and awareness	working towards inclusion, rather	•	Problem solving activity (elements of
Sustainability	programme more or less	raising sessions for relevant	than only towards the continued		sustainable program)
	sustainable.	CBR partners. (See Module 7:	existence of their organisation.	•	Role play (sustainable CBR with
	<ul> <li>CBR workers understand</li> </ul>	Training on awareness raising.)	<ul> <li>CBR workers are committed to</li> </ul>		families, design sustainable CBR
	what an inclusive society	CBR workers have the skills to	working with other organisations in		program)
	means and how they can play	select and approach relevant	order to reach an inclusive society.		
	a role in reaching an inclusive	partners. (See Module 2:	<ul> <li>CBR workers are committed to</li> </ul>		
	society in their CBR project	Networking Towards an	phase out of areas where the		
	area. (See Module 2:	Inclusive Society.)	community, DPOs, the families of		
	Networking Towards an	CBR workers have different	persons with disabilities or the		
	Inclusive Society).	tools that they can use to 'build	government are ready to take over		
	<ul> <li>CBR workers know the</li> </ul>	an inclusive society'. (See	their work.		
	relevant partners to work with	Module 2: Networking	<ul> <li>CBR workers believe that their</li> </ul>		
	in order to make their work	Towards an Inclusive Society.)	community should be and can be		
	sustainable. (See Module 2:		inclusive of persons with		
	Networking Towards an		disabilities. (See Module 2:		
	Inclusive Society.)		Networking Towards an Inclusive		
	<ul> <li>CBR workers know how to</li> </ul>		Society.)		
	prepare training of and		<ul> <li>CBR workers believe that people</li> </ul>		
	awareness raising sessions for		with disabilities should have equal		
	CBR partners. (See Module 7:		access to community life. (See		
	Awareness Raising.)		Module 2: Networking Towards an		
			Inclusive Society.)		
			<ul> <li>CBR workers are ready to lobby</li> </ul>		
			for an inclusive society and to		
			advocate for the rights of persons		
			with disabilities within the		
			community where they work. (See		
			Module 2: Networking Towards an		
			Inclusive Society.)		
			CBR workers are confident to		

Module	Learning outcomes – presented	in three categories in the manual	<ul> <li>knowledge, skills and attitudes</li> </ul>		Learning methods
Module 7	Participants understand	Participants can raise	approach different stakeholders to advocate for an inclusive society. (See Module 2: Networking Towards an Inclusive Society.) • Participants have explored their	•	Lecture (awareness raising and how
Awareness Raising	awareness raising.  Participants know about different awareness raising methods.  Participants know of the issues about which awareness needs to be raised.  Participants understand how to apply the knowledge gained on awareness raising.  Participants know about possibilities to collaborate with others in awareness raising (supervisors and managers).  Participants know about monitoring tools for awareness raising exercises (managers).  Participants know how to train people in awareness raising (CBR networks/committees).	awareness using different methods.  • Participants can identify important topics for awareness raising.  • Participants have communication and presentation skills (Module 2: Networking Towards an Inclusive Society).  • Participants can support and supervise CBR workers in how to carry out awareness raising exercises in the community. (supervisors and managers).  • Participants can monitor awareness raising exercises in different communities (managers)	own attitudes towards persons with disabilities and inclusion.  • Participants understand how to react to problems in their community that prevent inclusion.  • Participants feel that awareness raising is an important tool in reaching an inclusive society.  • Participants can select important topics for awareness raising.	•	used in CBR) Group discussion/reflection (methods of awareness raising) Problem solving activity (identifying awareness raising issues, Role play (awareness raising method, own attitudes, collaborative awareness raising,

Module	Learning outcomes – presented	I in three categories in the manua	l – knowledge, skills and attitudes		Learning methods
Module Module 8 – UNCRPD	CBR workers know of the UNCRPD and understand its content. CBR workers know how the UNCRPD relates to other UN conventions and how it can be transformed into national law. CBR workers have an understanding of what the	<ul> <li>CBR workers can explain to others the UNCRPD, its main principles and its meaning in day-to-day life of persons with disabilities.</li> <li>CBR workers can design activities that create understanding of the UNCRPD in the community.</li> <li>CBR workers can design</li> </ul>	CBR workers share the concept 'that persons with disabilities have full and equal enjoyment of all human rights and fundamental freedoms, and promote respect for their inherent dignity.' (UNCRPD)     CBR workers understand the need for a UNCRPD and its ratification in their respective countries.	•	Lecture (UNCRPD overview— history and reason for separate treaty; equality and non-discrimination; right to accessibility; right to political participation; right to freedom of expression; right to life; right to freedom from torture and violence; right to privacy, integrity, home and family; right to health; right to work; living independently with dignity;
		·	1	•	living independently with dignity; access to justice; right to education ) Group discussion/reflection (applying rights to everyday lives of persons with disabilities) Problem solving activity (applying the rights to persons with disabilities; identify barriers; monitoring for UNCRPD) Role play (applying rights to persons
					with disabilities day to day lives; disability inclusive disaster risk reduction)

Module Lear	arning outcomes – presented	in three categories in the manual	<ul> <li>knowledge, skills and attitudes</li> </ul>		Learning methods
Module 10 – Child protection for children with disabilities  • CB under the composition of the composition o	arning outcomes – presented CBR workers understand the COnvention on the Right of Child (UNCRC). CBR workers understand the ed for child protection licies in CBR. CBR workers understand by children with disabilities c vulnerable to altreatment. CBR workers understand w a programme can velop structures on child otection. CBR workers understand the ferent services that could lp a child that has faced	CBR workers know how to help a traumatised child to live with its trauma.     CBR workers develop networking skills so that children in danger of, or who have faced maltreatment, can receive the services that they need.     CBR workers develop skills and learn methods to raise awareness on protecting children with disabilities from maltreatment.	<ul> <li>knowledge, skills and attitudes</li> <li>CBR workers develop awareness of their own values and attitudes towards child maltreatment.</li> <li>CBR workers become sensitive to the need to protect children with disabilities from maltreatment.</li> </ul>	•	Learning methods  Lecture (vulnerability of children with disabilities; traumatised children) Group discussion/reflection (own attitudes of child maltreatment; child violence in CBR Problem solving activity (UNCRC, UNCRPD, Report on violence against children; child protection policies; working with a traumatised child; mapping community resources; awareness raising for child protection; developing child protection strategy ) Role play (awareness raising for child protection; CBR and child protection; responding to maltreatment of child;

Module	Learning outcomes – presented	l in three categories in the manual	<ul> <li>knowledge, skills and attitudes</li> </ul>		Learning methods
Module 11 –	CBR workers have	CBR workers can organise	CBR workers understand that	•	Lecture (from DPO representative
Working with	knowledge of the DPO	meetings with DPOs (in training	CBR can only be the		about DPO work in local context; from
DPOs.	movement and the key	Module 2: Training in	'implementation of the UNCRPD'		CBR project about work with DPOs;
	players involved.	Networking towards an	when the projects collaborate with,		CBR, DPOs and UNCRPD)
	<ul> <li>CBR workers understand</li> </ul>	inclusive society).	and strengthen, DPOs.	•	Group discussion/reflection (own ideas
	that their project is	CBR workers can help DPOs to	CBR workers understand that		of DPO involvement in CBR)
	strengthened when local	organise themselves as	through DPOs they can ensure	•	Problem solving activity (building DPO
	DPOs become stronger and	independent organisations.	better participation of their target		capacity; collaborating with DPOs)
	more involved in their work.	<ul> <li>CBR workers can assess the</li> </ul>	group in the project and, with that,	•	Role play (DPO involvement in CBR;
	<ul> <li>CBR workers have</li> </ul>	empowerment of a disabled	a higher ownership of the project.		understanding empowerment;
	knowledge of the UNCRPD	persons' movement (see	CBR workers understand (and		- '
	(covered in Module 8:	Module 6: Monitoring and	have the skills to pass on		
	UNCRPD).	evaluation).	the message) that through CBR		
	<ul> <li>CBR workers can implement</li> </ul>		projects DPOs can reach a poorer,		
	a comprehensive approach to		younger and more gender-		
	CBR and persons with		balanced target group than they		
	disabilities which includes		can through their active		
	collaborating		membership.		
	with various players in the		CBR workers develop an inclusive		
	field.		view of the development and		
			implementation of a CBR project		

Modules not aimed at fieldworkers (supervisors and managers only):

- Introductory module How to use CBR Guidelines
- Module 6 Monitoring and Evaluation in CBR
- Module 9 The political participation of people with disabilities
- Module 12 Livelihoods for persons with disabilities
- Module 13 Inclusive Education and CBR

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All units with a country in brackets are framed around a real life case study example.

Chapter	Participant competencies	Learning method
1 – Expectations around the roles of fieldworkers	- learns where to find information about disease and diagnosis	Problem solving activity
(Indonesia)	- critically analyzes medical as well as social situations	Role Play
	- reflects on roles and responsibilities of target groups	
	- reflects on sensitive cultural issues and ways to bring these into	
	the public	
2 – Decentralizing disability programs (Vietnam)	-gains an appreciation of specific and mainstream disability	Role play
(CBR managers)	programmes	
	- gains an appreciation of centralized services with outreach	
	programmes and	
	decentralized services	
3) Assessment of service quality (Vietnam)	- enhances skills to design a survey for his own situation	Problem solving activity
(CBR managers)	- gains knowledge on different survey methods	
	- enhances skills to use survey methodologies such as open or	
	closed	
	interviews	
	- enhances skills to design questionnaires	

Chapter	Participant competencies	Learning method
4.) HIV/AIDS and disability (South Africa)	<ul> <li>gains an appreciation of the double burden of HIV/AIDS and disability</li> <li>gains an understanding of how HIV/AIDS relates to disability</li> <li>enhances skills to formulate achievement indicators in programmes for HIV/AIDS</li> </ul>	Problem solving activity
5) Inclusive Education (El Salvador)	and disability  The participant: - gains understanding of the domain Education of the CBR-matrix - forms a motivated opinion about inclusive education - enhances skills to analyze situations from different viewpoints - enhances skills to plan and prioritize activities towards a particular objective	Problem solving activity Role play
6)Ambition (Ethiopia)	The participant: - gains an appreciation of possible barriers and facilitators in personal development of persons with disabilities - gains an insight into the importance of sign language education at community level	Group discussion/reflection
7.) School for deaf (Tanzania)	The participant: - gets an appreciation of different forms of special education as presented in the CBR Guidelines - recognizes various forms of education for children with hearing impairments and gets insight into the strengths and weaknesses of each - realizes that the local context is of influence to the kind of education offered	Group discussion/reflection Problem solving activity

Chapter	Participant competencies	Learning method
8) A role model (Philippines)	- The participant reflects on the importance of having role-	Group discussion/reflection
	models in society and in	Problem solving activity/essay
	CBR-programmes	
	- The participant enhances interview and communication	
	skills	
	- The participant improves writing skills	
9) Small handicrafts (Pakistan)	- The participant develops skills to formulate criteria for starting	Group discussion
	vocational activities	Problem solving activity
	- The participant gets an appreciation of vocational activities that	
	can be carried out in	
	their local context	
10) Income generating activities (Turkey)	-gains an understanding of the value of income generating activities	Problem solving activity
	as a means to	Group discussion/reflection
	development	
	enhances skills to assess and budget livelihood activities	
	translates principles of livelihood into practical measures	
11) Unexpected developments (East Timor)	The participant:	Group discussion/reflection
	- reflects on stories out of the field of CBR	
	- develops a vision on the priorities of CBR interventions	
12) Using the ICF (India)	The participant:	Problem solving activity
	- has an appreciation of the International Classification of	Group discussion/reflection
	Functioning, Disability and	
	Health	
	- has gained skills in using the ICF	
	- has become sensitive towards the stigmatization that is associated	
	with leprosy	

Chapter	Participant competencies	Learning method
13) Different ethical viewpoints (Nepal)	becomes more aware of own norms and values as well as possible prejudices and discriminatory ideas about disability - enhances skills to reflect on his or her own behaviour from the	Group discussion/reflection
	viewpoint of ethics	
14)Fire from heaven – folk story (Tanzania)	The participant: - becomes aware of the wealth of gender- and disability-related information that exist in folk stories, myths and proverbs and is able to absorb and relate the information to his/her professional work - improves his or her knowledge on how cultural heritage can play a role in understanding social responses to disability and people with disabilities - reflects on religious and cultural values in relation to professional functioning - increases his or her appreciation of the possible value of some parts of the cultural heritage in explaining social responses to disability	Group discussion/reflection
15) A housing project (Vietnam)	The participant: - gains an understanding of physical and emotional disabling conditions - enhances skills to design a project plan on a housing project - gains an understanding of the logical framework	Problem solving activity

Chapter	Participant competencies	Learning method
16) Breaking barriers through sports (South	The participant:	Problem solving activity
Africa)	- enhances skills to identify barriers in educational systems and to	Group discussion/reflection
	find solutions to	
	overcome them	
	- gains an appreciation for role models	
	- gets an understanding of the complexity of multiple disabilities,	
	like paraplegia and dyslexia	
	- enhances debating skills in the World Café teaching method	
17) Mental health (Nepal)	The participant:	Role play
	- gains an understanding of the magnitude of mental health	Group discussion/reflection
	problems in developing	
	countries	
	- enhances debating skills	
	- gains an understanding of responsibilities of CBR-programmes	
	towards persons with mental health problems	
	- gains an understanding of the difference between advocacy and	
	aid	
18) Protection of children with disabilities	The participant:	Problem solving activity
(Ethiopia)	- gains an understanding of the magnitude of violence towards	Role play
	children with disabilities	
	- gains knowledge on rights of children with disabilities	
	- enhances skills to plan activities to protect children with	
	disabilities	
	- becomes creative in designing and presenting strategies	

Chapter	Participant competencies	Learning method
19.) Advocacy (El Salvador)	The participant:	Role play
(most appropriate for managers of CBR projects)	- enhances analytical skills	Problem solving activity
	- practices debating skills	
	- enhances skills to develop criteria and indicators to measure and	
	evaluate projects	
	- gets an understanding of roles and interests of stakeholders	
	- enhances skills to cooperate and lobby with other stakeholders	
20) Lobby and advocacy (South Africa)	The participant:	Group discussion/reflection
	- gains an understanding of advocacy	Problem solving activity
	- enhances debating skills	
	- enhances analytical skills	
	- enhances skills to develop an action plan	
21) Programme assessment (Nepal)	The participant:	Problem solving activity
(CBR managers)	- gains knowledge on various PRA-tools	Group discussion/reflection
	- enhances analytical and problem solving skills	
	- enhances skills to carry out a SWOT-analysis (see Figure 1)	
	- enhances skills to design a plan of action as a result of a SWOT-	
	analysis	
22) CBR post disaster (Indonesia)	The participant:	Problem solving activity
(most suitable for experienced CBR managers)	- gains an appreciation of CBR in post-emergency situations	Group discussion
	- gains insight into problems persons with disabilities face during	
	and after disasters	
	- enhances skills to design a plan of action for persons with	
	disabilities in emergency	
	and post-emergency situations	
	- forms a vision on disability-focused and comprehensive	
	approaches	

Chapter	Participant competencies	Learning method
23) Needs analysis in tribal community (India)	The participant:	Group discussion/reflection
	- enhances skills to carry out a needs assessment	
	- enhances skills to set priorities on basis of valid arguments	
	- enhances analytical and problem solving skills	
	- enhances debating skills	
24) Management and leadership (South Africa)	No competencies listed	Group discussion/reflection
(CBR managers)		Role play
25) Using information for planning	The participant:	Problem solving activity
(CBR managers)	enhances skills to use management information systems	Group discussion/reflection
	gets an appreciation of professional literature and data sources	
	enhances skills to analyze quantitative data for policy- and	
	planning-purposes	
26) CBR Matrix	The participant:	Problem solving activity
	gains knowledge and understanding about the CBR Matrix	Reflection
	develops an understanding about the position and opportunities	
	for cooperation and	
	collaboration of his/her own organization or project	
	<ul> <li>enhances skills to assess his/her own organization or project</li> </ul>	
27) Project design (Nigeria)	The participant:	Problem solving activity
(CBR Managers)	gains knowledge to draw conclusions from available data on a	
	specific country	
	enhances skills to design a project proposal	
	enhances skills to fill in a Logical Framework	

## **END OF REPORT**

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