

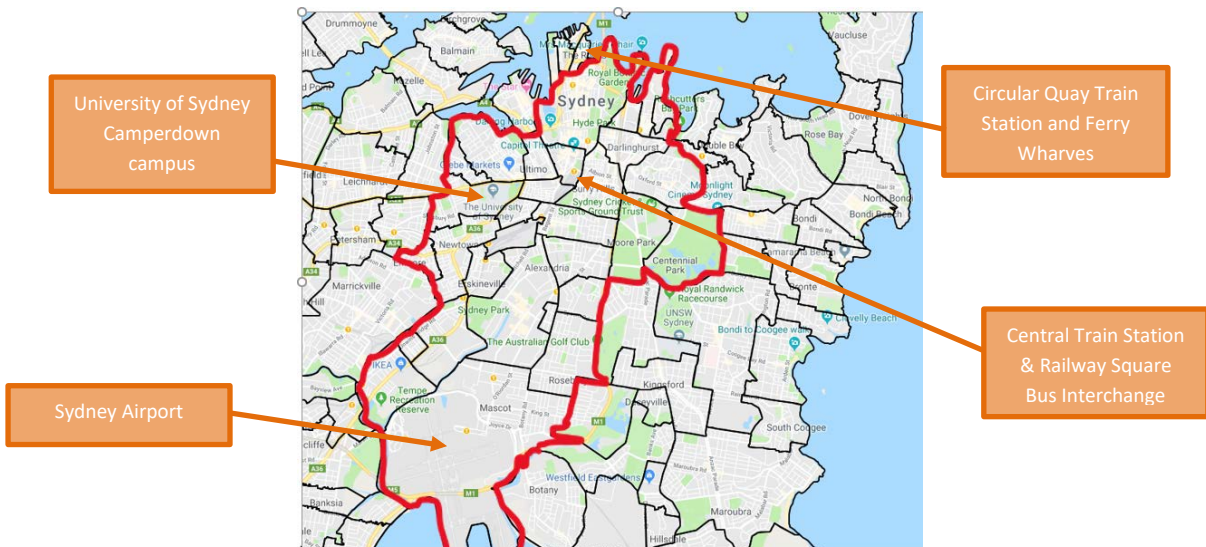


The University of Sydney offers a free airport shuttle service to central Sydney locations for newly commencing international students arriving between **Saturday 2 February to Sunday 3 March 2019** to begin their studies at the University of Sydney in Semester One, 2019.

ELIGIBILITY

To be eligible for a free seat on a shuttle service you must:

- Be a new international student who has not previously studied at the University of Sydney
- Arrive at the international or domestic terminals of Sydney airport during the service period of **Saturday 2 February to Sunday 3 March 2019**
- Book your complimentary seat via the secure, online booking form at least 3 working days prior to your arrival date in Sydney
- Enter your University of Sydney student identification number, flight details and your destination address in one of the following suburbs/locations:
  - Alexandria
  - Beaconsfield
  - Broadway
  - Camperdown
  - Centennial Park
  - Central Business District
  - Central Train Station
  - Chippendale
  - Darling Harbour
  - Darlinghurst
  - Darlington
  - Elizabeth Bay
  - Enmore
  - Erskineville
  - Eveleigh
  - Forest Lodge
  - Glebe
  - Green Square
  - Haymarket
  - Kings Cross
  - Mascot
  - Moore Park
  - Newtown
  - Paddington
  - Potts Point
  - Railway Square Bus Interchange
  - Redfern
  - Rosebery
  - Rushcutters Bay
  - St Peters
  - Strawberry Hills
  - Surry Hills
  - Sydenham
  - Tempe
  - Town Hall Train Station
  - Ultimo
  - Waterloo
  - Wolli Creek
  - Woolloomooloo
  - Zetland



## HOW TO BOOK

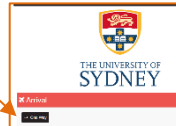
Step by step instructions to making your booking:

**NOTE:** Please book at least 3 business days prior to the departure of your flight.

1. Click this link: <https://quick.redy2go.com.au/USYD>

2. Click the black box labelled **ARRIVAL**

3. Select **ONE WAY**



4. Specify **EACH** of the FOLLOWING FIELDS:

● **Your arrival date** – your flight must arrive in Sydney between **02/02/2019** – **03/03/2019**

● **Your flight type** – INTERNATIONAL or DOMESTIC

● **Your flight arrival time** – make sure you select AM (morning) or PM (afternoon/evening)

● **Your destination suburb** – it must be one of the **ELIGIBLE** suburbs, listed above; or select a transport interchange (i.e. Central, Town Hall, Circular Quay) if you want to transfer to a bus, train or ferry

● **Passengers** - You can only book a free seat for yourself = **1 adult passenger**. Other passengers can book and pay for a seat on the Redy2Go website: [www.redy2Go.com.au](http://www.redy2Go.com.au)

● **Luggage** - You can take up to one piece of hand luggage (carry on) and **up to 2 pieces of checked luggage**. You will have to pay for additional/special luggage items

● Select **CONTINUE** at the bottom of the page

**Arrival Flight**

Select service area: SYDNEY

Select Airport: Sydney Airport

Date: 14/02/2019

Arrival flight time: 4 : 55 PM

Flight type: International

Drop off location (please select from drop down menu):

Suburbs: CAMPERDOWN

Number of Passengers travelling = 1

Adults (Max. one per booking): 1

Luggage / Special options

Bags: Luggage limited to 2 bags per passenger. A surcharge will be applied for additional luggage items. 2

Special options

Baby Capsule (0-9 months) Car Seat (9 months - 4 years)

Golf Clubs (Per Set) Surf Boards or Snow Skis (no longer than 183cm)

Continue

5. A summary of your booking will appear - please check the details to make sure they are correct.

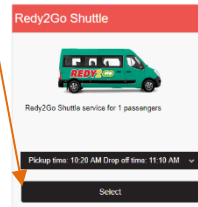
If so, please click **SELECT**

**NOTE:** Redy2Go, the shuttle service, is aware that you will be required to collect your luggage and clear Customs after your arrival. They will reserve a seat on a shuttle service for you within the following hour- 2 hours. If you are delayed beyond this time, please contact Redy2Go at one of the service desks in the airport terminals or call 1300 246 669.

### Reservation details



Select type of service and Pickup Time	
Number of Passengers	1
Travelling from:	Sydney Airport
Travelling to:	CAMPERDOWN
Flight date:	13/02/19
Flight time:	10:29 AM



**Arrival Flight**

Airline  Arrival Flight Number

From (City you're flying in from)

---

**Dropoff Location**

Please fill in all address information

Address

CAMPERDOWN, NSW

---

**Reservation Name**

First Name \*  Last Name \*

Telephone Number  Mobile Number

Email Address \*  (Confirmation sent here)

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**Payment Information**

A credit card is NOT required to make this reservation

Payment method

Student ID \*

I have read and accept the terms and conditions. (please check the box to continue)

[Terms and Conditions](#)

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**Other Information**

Made By

Cross Street and/or Special Notes for your driver

6. **Arrival:** Specify you **FLIGHT DETAILS** including your **airline and flight number**

7. **Dropoff:** Provide the **exact street address** you wish to be delivered to within the eligible drop off suburb (if a transport interchange, please list name of station/ terminal i.e. Central Train Station)

8. **Reservation details:** Provide your name and contact details, including your **EMAIL ADDRESS** for the booking confirmation to be sent to and telephone contact details if available (not compulsory)

9. **Student ID:** List your NINE digit University of Sydney student identification number to verify you are a newly commencing international student

10. Tick this box to confirm you accept the terms and conditions of the booking agreement

11. Provide any additional notes or details you would like to provide to the driver, if required

12. Select **CONTINUE** to confirm your booking.

[Click here to edit this reservation.](#)

Billing to: UNIVERSITY OF SYDNEY (10425)

Booking Status: **CONFIRMED REDY2GO**

Confirmation Number: **REXXXXXXXX**

Name: **HOMER SIMPSON**

Phone Number: **123456789**

Passengers: **1**

Pickup date: **15 FEBRUARY 2019**

Pickup location: AIRPORT- SYDNEY AIRPORT DR.  
Flight Time: **10AM # QF123**  
Terminal: FlightCity: **TIMBUKKTU**

Dropoff location:

Service type: A Shuttle Bus

Service Extras:

Fare: **22.00**

Client Message:

Pickup Instructions: International - Passengers are to present themselves to the Redy2Go desks adjacent to Exit A or B in arrivals hall where they will be issued a ticket and shown to

13. You will receive notification on the screen that your booking was successful.

14. A booking confirmation will be emailed to the address provided. **PLEASE NOTE:** The FARE will be listed on your confirmation. This is the value of your ticket. The University of Sydney will cover this cost for you as long as you meet the eligibility criteria, as above.

15. If you do not receive your booking confirmation within three days of your departure, please email [bookings@redy2go.com.au](mailto:bookings@redy2go.com.au) to check that your booking was successful.

16. Upon your arrival at either the domestic or international terminals at Sydney Airport, please collect your luggage and clear Customs as efficiently as possible and make your way to the Redy2Go service desk to check in for your shuttle service.

**NOTE:** If there are any errors in your booking (i.e. you book a date outside the eligible period) you will receive an **error message in red** at the top of the page. Only bookings that meet the eligibility criteria listed above will be accepted.

Further information: Please read the FAQs below or contact Redy2Go: [bookings@redy2go.com.au](mailto:bookings@redy2go.com.au) or email the University of Sydney STAR Team: [international.support@sydney.edu.au](mailto:international.support@sydney.edu.au)

## Frequently Asked Questions

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### 1. Who provides the shuttle service?

[Redy2Go](#) provides the shuttle service that the University of Sydney provides to newly commencing international students.



### 2. Where do I meet the shuttle bus?

If you are arriving at the International Airport:

The Redy2Go shuttle bus desk is in the Arrival Hall the international airport. Please check in at the Redy2Go desk as soon as you clear customs/baggage claim and before proceeding to your shuttle service outside.

If you are arriving at the Domestic Airport (Terminal 2 or 3):

After collecting your bags, please check in at the Redy2Go desk before proceeding to the shuttle buses located between Terminals 2 and 3.

For further information, check the [Redy2Go](#) website: [redy2go.com.au](http://redy2go.com.au) particularly their [FAQ](#) page.

### 3. What do I need to provide to the driver to confirm my seat?

You will receive a confirmation from Redy2Go to confirm your booking at the email address you provide when you book your seat. Please show the confirmation (either printed or electronic) at the Redy2Go check in desk.

### 4. How much luggage can I take on the shuttle service?

You can take two pieces of checked luggage (i.e. a suitcase) and one piece of carry-on (hand held) luggage on the shuttle service. If you have additional luggage, please advise when you are booking your ticket. You may be required to pay a fee for additional luggage.

### 5. What if my accommodation is located outside the free city shuttle perimeter?

If you are travelling to a location outside of this area, we are not able to provide free shuttle service directly to your destination address. You can choose to either:

- book a free shuttle service to a central transport interchange (Central or Town Hall Train Station, Railway Square Bus Exchange) to transfer to public transport and take advantage of the complimentary service and avoid the additional Opal card airport station access fee (\$14.30 added to your train fare. A train fare from the airport to Central Station costs \$18.70 at time of printing). You can plan your trip by entering your location and destination in the NSW Transport Trip Planner: [transportnsw.info/trip#](http://transportnsw.info/trip#); or
- book another [Redy2Go](#) pick up service to travel to other locations in Sydney – please note that the cost of any other service will not be covered by the University of Sydney; or
- you can take a taxi by following signs at the airport to the taxi rank. There are number of taxi companies available in Sydney, however if you would like to get a quote or book a taxi (up to 48 hours prior to your arrival) with a fixed fare, you can use [ingogo](#) via this link: [ingogo.com.au/book-taxi-sydney](http://ingogo.com.au/book-taxi-sydney)
- purchase an [Opal Card](#): [opal.com.au](http://opal.com.au) at the airport train station and take a train or taxi from the airport. A train ticket to Central Station from International airport cost \$18.70 at the time of printing. PLEASE NOTE: There is no train directly to the University of Sydney – you can travel to Redfern Station but it is about a 10 minute walk to the University from there and not every platform has a lift so you will need to be able to carry your luggage upstairs.

### 6. What about people travelling with me?

If you have family or friends travelling with you, we **cannot** provide a free shuttle service for them but they are welcome to book a seat on a Redy2Go shuttle service to travel with you. They will need to book their shuttle service and pay before you depart either at the desk or prior to arrival using the online booking form: [redy2go.com.au/reservations](http://redy2go.com.au/reservations)

HOWEVER, if you have more than 3 people travelling with you, it may be cheaper for you all to take a taxi or book a Redy2Go hire car directly to your destination. You can get a fare quote and book a taxi (up to 48 hours prior to your arrival) with a fixed fare through [ingogo](#) at this link: [ingogo.com.au/book-taxi-sydney](http://ingogo.com.au/book-taxi-sydney)

PLEASE NOTE: The shuttle bus cannot transport babies under the age of 2 as they do not have baby seats available. You may wish to book a taxi with a baby seat. You can get a fare quote and book a taxi (up to 48 hours prior to your arrival) with a fixed fare through [ingogo](http://ingogo.com.au) at this link: [ingogo.com.au/book-taxi-sydney](http://ingogo.com.au/book-taxi-sydney). There is also a dedicated service for families with babies you may also like to investigate: [bubstaxi.com.au](http://bubstaxi.com.au)

**7. What if I am arriving in Sydney outside the free pick-up period?**

If you are arriving outside of Saturday 2 February - Sunday 3 March 2019, the free shuttle service is not available. However you can book and pay for a shuttle service with [Redy2Go](#) or take another form of transport to your destination (see No. 5 in FAQs for additional options).

**8. Can I book a seat on the free shuttle bus when I arrive at Sydney airport?**

You must book your seat on the free shuttle at least 3 working days before your arrival in Sydney to receive free transportation. You may book with [Redy2Go](#) directly upon arrival to arrange transport at your own expense (subject to availability); or take a taxi or train service from the airport.

**9. What if I don't know where I am staying when I arrive in Sydney?**

We strongly recommend you arrange accommodation for AT LEAST your first night after you arrive in Sydney prior to leaving your home country. Plan where you will stay before you arrive (even if only for the first night or week). Whether it will be on/off campus, a hotel, private accommodation, backpackers, shared housing or a living in a host home, you can contact [Accommodation Services](#) for advice on finding a place to call home. If you do want to live in University owned accommodation, apply now as places fill up quickly! If the accommodation you arrange is within the free city shuttle boundaries, book a seat at least 3 working days before you arrive in Sydney.

**10. Will the shuttle bus wait for me if my flight is delayed?**

Shuttle buses leave the international airport every 30 minutes so you will be allocated a seat on the next available shuttle. The last shuttle services of the day are:

- International airport: 11:45pm
- Domestic airport: 11:30pm

If your flight is delayed or you are delayed in Customs, please make your way to the [Redy2Go](#) desk. If it is not attended, you can call the 24 hour hotline: 1300 246 669 or take a train or taxi.

**11. What will happen if I book a free seat on a shuttle bus but I do not meet the eligibility criteria?**

The University receives regular reports of bookings made that is cross-referenced with student records. If you are not eligible, your booking will be cancelled and you will be notified by email. You can book directly with [Redy2Go](#) if you would like to use their services, however you will need to pay for this yourself.

**12. Will the shuttle bus take me directly to my accommodation?**

When you book your seat on the shuttle bus you will need to provide your drop off details. As long as it is in the free drop off region and period, you will be delivered to the address provided.

**13. Will the shuttle bus take me to University of Sydney accommodation?**

If you have arranged accommodation in University of Sydney affiliated student residences, you may be able to access the free shuttle service. You are eligible if you are staying in the following accommodation at the **Darlington/Camperdown campuses**:

University owned accommodation	Affiliated student colleges/residences:
<ul style="list-style-type: none"> <li>• International House</li> </ul>	<ul style="list-style-type: none"> <li>• Mandelbaum House</li> </ul>
<ul style="list-style-type: none"> <li>• Abercrombie</li> </ul>	<ul style="list-style-type: none"> <li>• Sancta Sophia College &amp; Graduate House</li> </ul>
<ul style="list-style-type: none"> <li>• Darlington House</li> </ul>	<ul style="list-style-type: none"> <li>• St Andrew's College</li> </ul>
<ul style="list-style-type: none"> <li>• Selle House</li> </ul>	<ul style="list-style-type: none"> <li>• St John's College</li> </ul>
<ul style="list-style-type: none"> <li>• Darlington Terraces</li> </ul>	<ul style="list-style-type: none"> <li>• St Paul's College &amp; Graduate House</li> </ul>
<ul style="list-style-type: none"> <li>• Forest Lodge (Arundel St) Terraces</li> </ul>	<ul style="list-style-type: none"> <li>• Wesley College</li> </ul>
<ul style="list-style-type: none"> <li>• International House</li> </ul>	<ul style="list-style-type: none"> <li>• Women's College</li> </ul>
<ul style="list-style-type: none"> <li>• Queen Mary Building</li> </ul>	<ul style="list-style-type: none"> <li>• Sydney University Village</li> </ul>
<ul style="list-style-type: none"> <li>• Regiment Building</li> </ul>	

**Yannandah** (Cumberland campus): This location is outside of the free service area. We suggest you take a taxi directly to the residence or take a train to Central Station and change trains to a train service to Lidcombe. You can then take [a University shuttle bus](#) to campus – further details are available [sydney.edu.au/campus-life/getting-to-campus/public-transport.html](http://sydney.edu.au/campus-life/getting-to-campus/public-transport.html)

**Nepean Lodge & Nepean Hall** (Camden campus): This location is outside of the free service area. We suggest you take a taxi directly to the residence or take a train to Central Station and change trains to a train service to Camden. You can then take [a University shuttle bus](#) to campus – further details are available [sydney.edu.au/campus-life/getting-to-campus/public-transport.html](http://sydney.edu.au/campus-life/getting-to-campus/public-transport.html)

#### 14. Who should I contact if I have further questions?

- If your question is in relation to the shuttle bus service, please check the [Redy2Go](#) website for further information, or call them:
  - **In Australia:** 1300 246 669
  - **Outside Australia:** +61 2 9534 0820
- If you have questions when you arrive, look for the *International Student Welcome Desk* (provided in partnership between NSW Universities and Study NSW) in Arrival Hall A at the International Airport. You will be greeted by fellow international students who can answer general questions you may have thought of on the flight over.
- Check our webpage and download the pre-arrival guide for further tips on ways to prepare before you depart from your home country – [sydney.edu.au/study/getting-started/orientation/new-to-sydney.html](http://sydney.edu.au/study/getting-started/orientation/new-to-sydney.html)
- For any other questions, contact us and we will reply or try to refer you to the most appropriate service: [international.support@sydney.edu.au](mailto:international.support@sydney.edu.au)

We look forward to welcoming you to the University and wish you safe travels.

The STAR Team and Redy2Go

**REDY2GO**  
People Moving People

Home Reservations Services Partners Accounts Fleet Locations FAQ About Careers Contact

1300-2GO-NOW

Quotes and Reservations

Online Reservations  
**BOOK A RIDE**

Airport Transportation  
**FARE QUOTES**

Accounts  
**CORPORATE LOGIN**

Airport Shuttle and Private Car  
**SERVICES**

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Learn More

Earn Qantas Points  
Click Here

Private Transfer  
Learn More

Cruise Ship Transfers  
Learn More

RideShare Cars  
Learn More

Drivers Wanted  
Learn More

#### REDY2GO Sydney Airport Shuttle Services

World-Class Service for Travellers, Residents & Businesses Alike

**People Moving People** – It's the people that truly set REDY2GO apart from your typical, run-of-the-mill airport shuttle service. At REDY2GO, our people are focused on one thing: delivering a superior airport shuttle experience to each and every one of our customers. With an emphasis on convenience, efficiency, and affordable rates, our Sydney airport shuttle services are a perfect alternative to expensive airport taxis. We specialise in Sydney shuttles: airport shuttles, cruise shuttles, amusement park shuttles, backpacker shuttles, executive shuttles, and more.

**Who Are Our People?** – We're a Sydney airport shuttle service dedicated not only to moving people, but making travellers happy. Our people are friendly drivers, helpful support staff, and interested management with a common goal of transferring you to and from SYD Airport in complete comfort. Whether you need a Sydney airport shuttle, executive shuttle, or cruise shuttle in Sydney, REDY2GO is ready. Sit back and relax in this year's spacious **Flat Duoato** or book our 12-seat shuttle bus for larger groups. Regardless of how you travel, REDY2GO provides vehicles with your safety and comfort in mind.

Our Sydney airport services can offer drop-offs and pickups wherever you need, including Campbelltown, Wollongong, Parramatta, Richmond, Parramatta and Castle Hill. We provide shuttle services to all major hotels and trendy airport shuttles any time of day. If you're looking for a Sydney airport shuttle with excellent service then you're ready for REDY2GO. Whether you're flying into Australia for the first time or traveling from Adelaide or Perth, we have the Sydney shuttle service you're looking for.

**Are You Ready?** – Get to know our people and give REDY2GO SYD Airport Shuttles a try today!

REDY2GO  
Book Online or On the GO

Book Now and Save

Available on the  
App Store

GET IT ON  
Google Play